

# WHIRLPOOL® COMMERCIAL LAUNDRY LIMITED WARRANTY

## IF YOU NEED SERVICE:

Contact your authorized Whirlpool® Commercial Laundry distributor. To locate your authorized Whirlpool® Commercial Laundry distributor, call:  
**1-800-662-3587, or for web inquiries, visit [www.whirlpoolcommerciallaundry.com](http://www.whirlpoolcommerciallaundry.com).**

For written correspondence:

**Whirlpool® Commercial Laundry Service Department  
2000 N M 63  
Benton Harbor, Michigan 49022-2632 USA**

## 90 DAY LIMITED WARRANTY

### WHAT IS COVERED

#### 90 DAY LIMITED WARRANTY (PARTS AND LABOR)

For 90 days from the original date of purchase, when this commercial appliance is installed, maintained, and operated according to the instructions attached to or furnished with the product, Whirlpool Corporation (hereafter "Whirlpool") will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship that existed when this commercial appliance was purchased.

#### TWO YEAR LIMITED WARRANTY (PARTS ONLY)

For the first two years from the original date of purchase, when this commercial appliance is installed, maintained, and operated according to the instructions attached to or furnished with the product, Whirlpool will pay for factory specified replacement parts to correct defects in materials or workmanship that existed when this commercial appliance was purchased.

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.** Whirlpool recommends that you use an "in network" service provider to diagnose and repair your Commercial Laundry product. Whirlpool will not be responsible under this warranty to provide additional replacement parts as a result of incorrect diagnosis or repair by an "out of network" service company. This limited warranty is valid in the United States or Canada and applies only when the commercial appliance is used in the country in which it was purchased. This limited warranty is effective from the date of the original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

### WHAT IS NOT COVERED

1. All other costs including labor, transportation, shipping, or custom duties for covered parts.
2. Factory specified replacement parts if this commercial appliance is used for other than normal, commercial use or when it is used in a manner that is inconsistent to published user or operator instructions and/or installation instructions.
3. Service calls to correct the installation of your commercial appliance, to instruct you on how to use your commercial appliance, to replace or repair house fuses, or to correct external wiring or plumbing.
4. Service calls to repair or replace appliance light bulbs, air filters, or water filters. Consumable parts are excluded from warranty coverage.
5. Damage resulting from improper handling of product during delivery, theft, accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with local electrical or plumbing codes, or use of products not approved by Whirlpool.
6. Pick up and delivery. This commercial appliance is designed to be repaired on location.
7. Repairs to parts or systems resulting from unauthorized modifications made to the commercial appliance.
8. The removal and reinstallation of your commercial appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
9. Damage resulting from exposure to chemicals.
10. Changes to the building, room, or location needed in order to make the commercial appliance operate correctly.
11. Factory specified replacement parts on commercial appliances with original model/serial numbers that have been removed, altered, or cannot be easily determined.
12. Discoloration, rust, or oxidation of stainless steel surfaces.
13. Factory specified replacement parts as a result of incorrect diagnosis or repair by an "out of network" service company.

**The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

## DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO TWO YEARS OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

## DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this Warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

## LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.