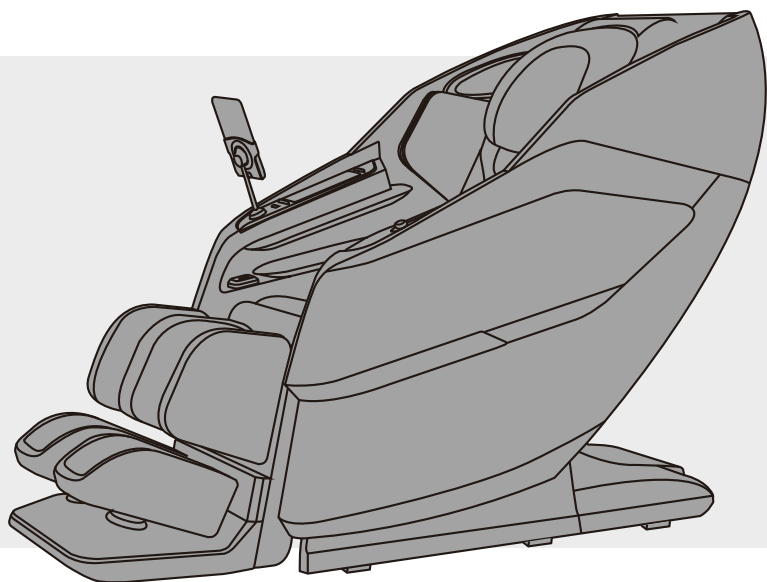


Osaki **Aeris 4D Duo**

INSTRUCTION MANUAL



Thank you for purchasing the Aeris 4D Duo Massage Chairs.
Please read this user manual carefully before using the chair to ensure proper installation and operation. Keep for future reference.

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SAFETY PRECAUTIONS

Warning

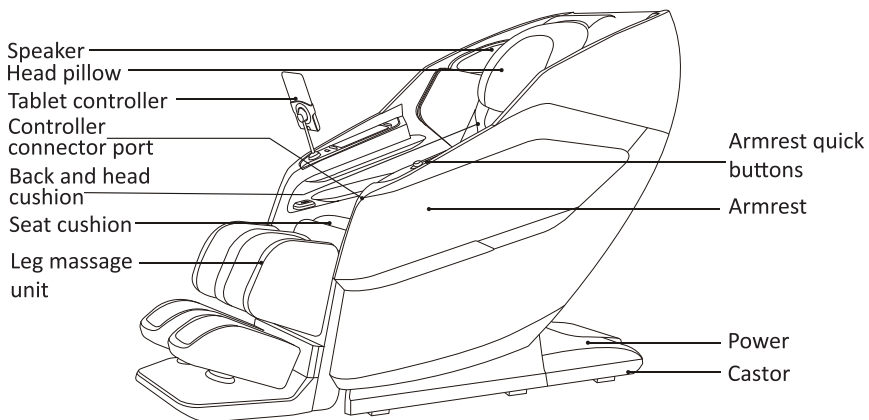
1. Use this chair only for its intended use as described in this manual.
2. When you suffer from any kind of disease, surgery, condition or illness and are unsure whether or not you should use the chair, seek medical advice before use.
3. Discontinue use if you feel any abnormal discomfort during use.
4. When using the heating function, ensure you are not sensitive to heat or high temperatures.
5. Do not position near heat or open flame.
6. Only one person should use the chair at a time.
7. Sit properly in the chair to avoid injury or damage.
8. Make sure there are no obstacles, children or pets behind the chair and there is enough clearance before adjusting the backrest or leg rest position.
9. Make sure no excessive load is placed on the backrest or leg rest. Do not sit on the armrests or leg rest. Do not stand on the footrest.
10. Do not use if the chair or power cable is damaged or has exposed parts.
11. Use only with the supplied power supply.
12. Children or those with reduced physical, sensory or mental capabilities should be supervised at all times when using the chair by an adult who is responsible for their safety and has been instructed on the correct use of the chair.
13. Do not disassemble this product or attempt to access internal parts without proper instruction.
14. Never plug in or pull out the power cord with wet hands to avoid shock or injury.
15. Turn off the chair at the electrical outlet while not in use to avoid children powering on the massage chair accidentally.
16. Unplug from electrical outlet during storms.
17. Do not use outdoors.

Caution

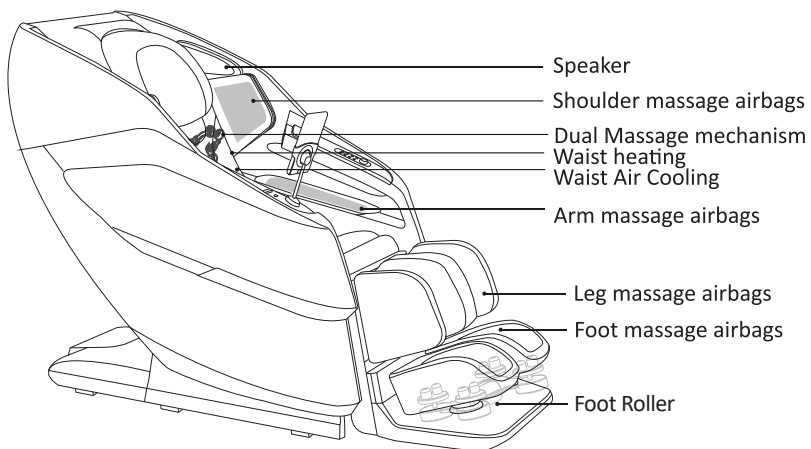
1. Do not use when the ambient temperature is over 40 degrees.
2. Do not use in a moist or dusty environment.
3. Place the product on a flat level floor.
4. Remove shoes to avoid damaging the foot rollers and fabric.
5. Remove hair accessories and jewellery before using the chair to avoid injury or damage.
6. Make sure no water or other liquid is placed near the chair to avoid spills or damage.
7. Do not use harsh chemicals to clean the chair.
8. Keep hard or sharp objects away from the chair to avoid damage.

FEATURES OVERVIEW

External

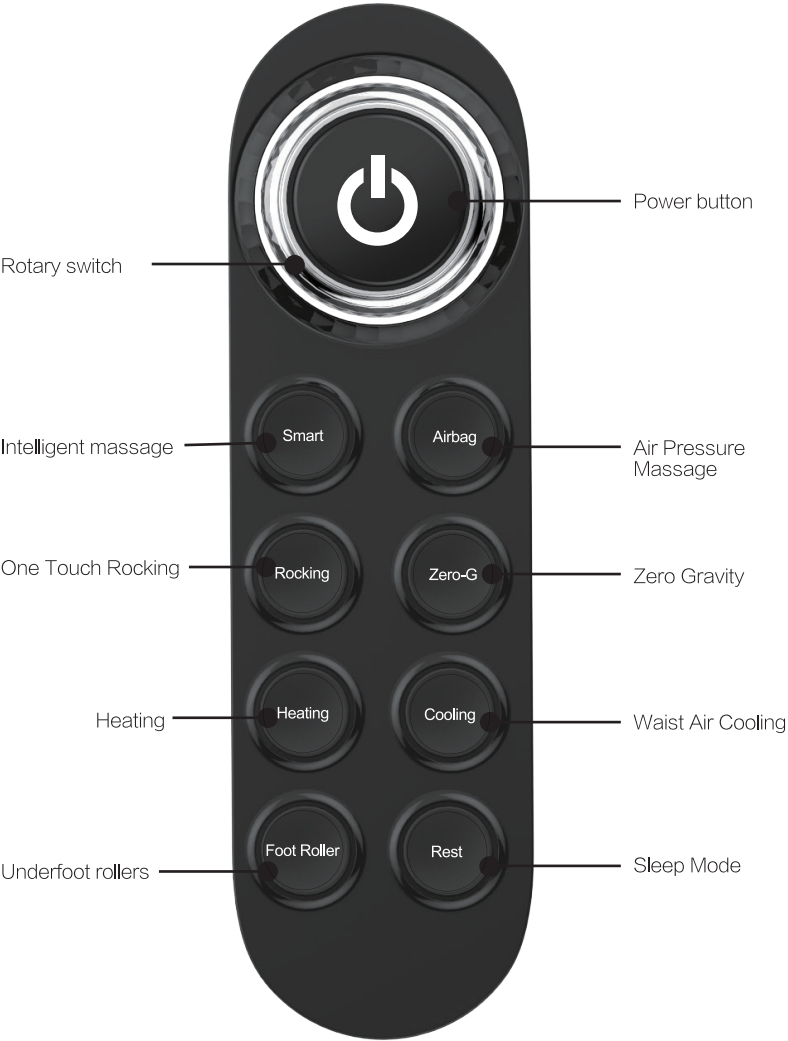


Internal



ARMREST CONTROL PANEL

Armrest Quick Buttons



ARMREST CONTROL PANEL



Power/Auto massage

Press this button to start the chair. Press again to start an auto program and continue to press to rotate through the programs. Press and hold for 2+ seconds to power off the massage chair.



Rotary switch

Rotate clockwise to increase the strength of the rollers or counter clockwise to decrease.



Smart

Press to start health detection. Place your finger on the scanner and hold still.



Airbag

Press to rotate between airbag kneading, airbag pulsing and alternating airbag modes.



Rocking

Press to turn on rocking mode. Press again to turn off.



Zero Gravity

Press to rotate between Relaxing Zero Gravity, Deep Relaxing Zero Gravity and Zero Gravity off.



Heating

Press to rotate between 3 levels of heating and heating off.



Underfoot rollers

Press to rotate between 3 foot roller speeds and rollers off.



Waist Air Cooling

Press to rotate between 3 levels of air cooling and cooling off.



Rest

Press to rotate between Sleep Mode on and off. In Sleep Mode, the chair will power off 2 minutes after the massage finishes and stays in a recline position for napping. When Sleep Mode is off, the chair will reset to an upright position after the massage.

VOICE CONTROL

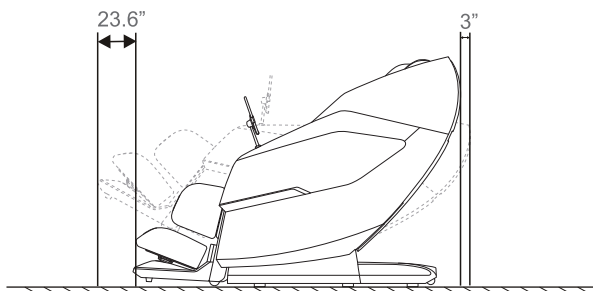
The massage chair's offline voice control can be activated by saying "switch to voice mode." After the massage chair responds, say any of the other commands listed below, and the massage chair will execute the corresponding program.

Switch to voice mode
Power Stretch
Energize
Tranquil Massage
Deep Tissue
Clear Mind
Refresh
Upper Body
Back & Spine
Lower Body
Wake Up
Power Nap
Sleep Mode
Pause Massage
Continue Massage
Power Off

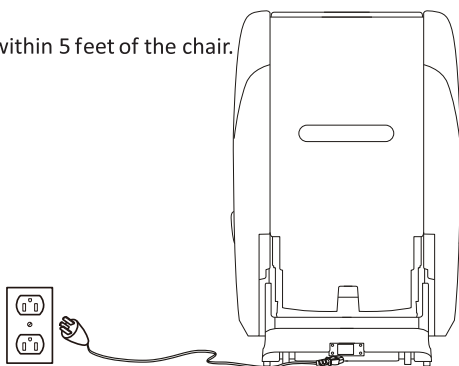
BEFORE USE - POSITIONING

Choose a location for the massage chair, ensuring there is adequate space. Allow 3" behind the chair and 23.6" in front of the chair.

Position the chair at least 3.5ft away from TVs, radios or other audio/video appliances to avoid signal interference.



Ensure there is a power socket within 5 feet of the chair.



Surrounding Environment



Do not use the massage chair in high moisture environment such as near swimming pool or bathroom to prevent electric shock accident.



Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

Grounding



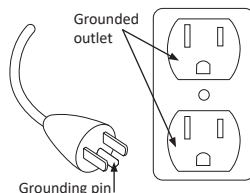
This product must be grounded, the plug must be plugged into an appropriate 3-wire grounded outlet that is properly installed and grounded in accordance with all local codes and ordinances to reduce risk of electrical shock.

POWER ON PROCEDURE

Connect to Power

Plug into a 110V grounded outlet.

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. This plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.



Grounding Instructions

To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

DANGER – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

Earthing

This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.

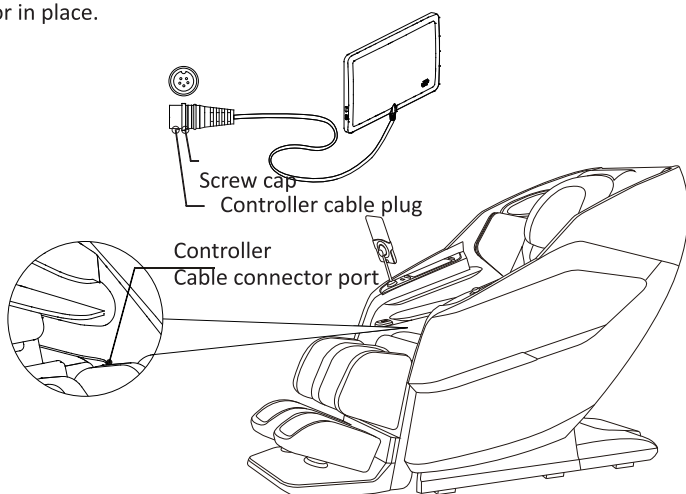
INSTALLATION

Step 1:

Take all massage chair components and accessories out of the cartons and check the packing list.

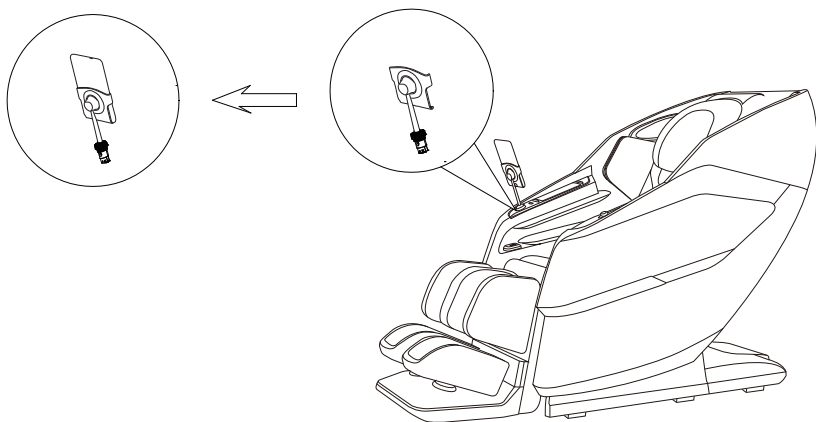
Step 2: Install touchscreen controller

- Connect the controller cable to the massage chair's port (line up the pins with the port before connection), then tighten the screw cap clockwise to secure the connector in place.



Step 3: Install touchscreen controller holder

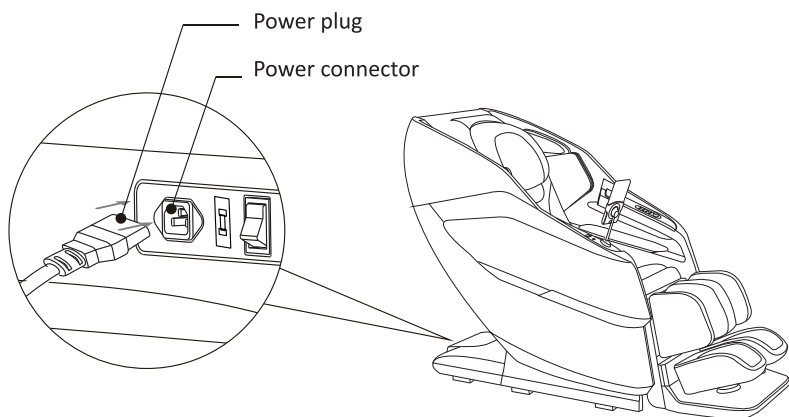
- Insert the lower end of touchscreen controller holder into the socket, turn the locknut clockwise to secure the holder into place (make sure the cradle faces the chair).

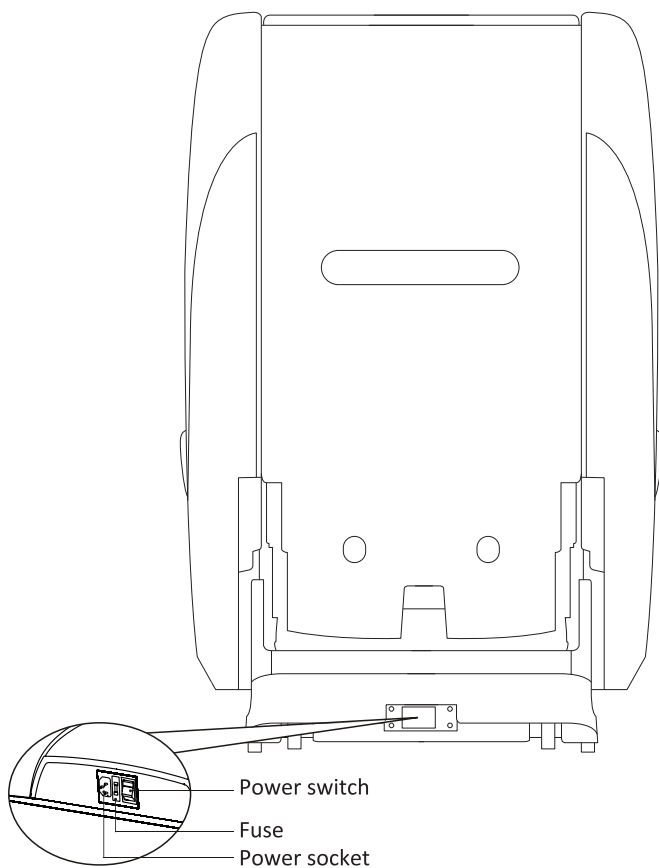


Step 4: Connect the power cable

- Connect the power cable to the power socket located at the back of the chair (see illustration below). Switch ON the power switch. Plug the power cord into a well-grounded socket and switch on the power.

Use the controller to raise the backrest to a fully upright position.





BEFORE USE AND AFTER USE

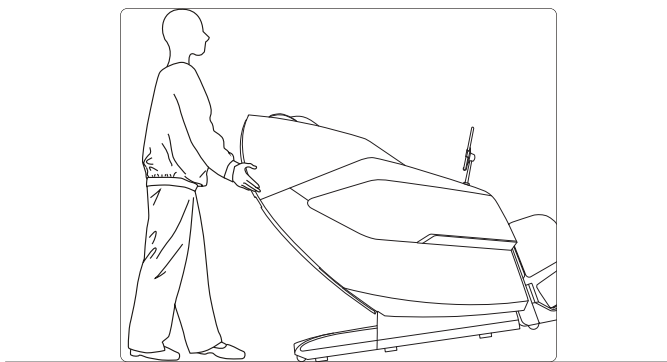
Before Use

Use the controller to recline the backrest to its lowest position, raise and extend the footrest to its top position, make sure there is enough clearance before using.

Moving the Massage chair

To move the massage chair, ensure the backrest is in the upright position. Turn off the power switch and unplug the chair.

Using two people, roll the chair onto its castors by pushing down on the backrest and lifting up the front of the chair using the holder located on the front underside of the armrest. Roll the chair on its castors to the desired location.



After Use

Ensure the massage chair is restored back to its original position before getting up from the chair.

After use, turn off the power switch and unplug the massage chair from the electrical outlet.

CARE AND MAINTENANCE

Cleaning Instructions

Before cleaning the massage chair, disconnect from the power.

To clean the back panel, armrests, footrest, plastic parts or air hoses, spot clean with mild detergent then wipe with a dry cleaning cloth.

To clean the controller and power box, spot clean with a dry cleaning cloth.

To clean the back cushion or pillows, use a water-based upholstery cleaner or mild detergent only, wipe with a damp cloth then air dry.

To clean the foot/calf unit covers, remove from the chair, hand wash with a mild detergent then line dry.

CAUTION

- Ensure detergent does not enter into the power box while cleaning.
- Do not use benzene, thinner or other solvents/strong chemicals to clean the massage chair as this may cause fading or damage.

Maintenance

Do not leave the chair exposed to direct sunlight for long periods of time as this may cause fading or damage.

When not in use for a long period of time, cover the chair and coil the power cable. Ensure the chair is stored in an environment free of dust and moisture.

During daily use, check for any abnormalities and, if found, stop using the chair. Disconnect from the power and contact Osaki Massage Chairs.

All servicing and repairs should be carried out by, or under the guidance of, Osaki Massage Chairs.

TROUBLESHOOTING

Symptom	Possible Causes	Possible Solutions
Noise is heard while in use	This sound is normal and comes from the air pump motor or other mechanical parts	No need to take any measures
Massage chair does not start	The power cord is not secured	Insert the power plug properly into the power socket
	Power switch is off	Turn on the switch
	The fuse is blown	Please contact Osaki Massage Chairs
No music comes from the speaker	The volume is turned to the lowest	Adjust the volume from your device
	Bluetooth is off	Switch on Bluetooth
	Bluetooth is connected with another device	Reconnect Bluetooth
Backrest or footrest can not raise or recline	Excessive load has been pressed on the backrest or legrest	Reduce the load and try again
Airbag malfunction	The air hose may be blocked	Straighten the air hose and clear out the blockage

If problem remains, please contact Osaki Massage Chairs.

Important: Do not attempt to repair this product yourself. Osaki Massage Chairs shall not be liable for any injury or damage caused by any servicing without authorisation.

TECHNICAL SPECIFICATIONS

Product name : Massage Chair

Model : Aeris 4D Duo

Rated voltage: 110-120V~

Rated frequency: 60Hz

Rated current: 1.0A