

# Built-In Electric Wall Oven

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User manual

NV51\*\*700S\*\*

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**SAMSUNG**

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## Important safety instructions

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Read and follow all instructions before using your oven to prevent the risk of fire, electric shock, personal injury, or damage when using the oven. This guide does not cover all possible conditions that may occur. Always contact your service agent or the manufacturer about problems that you do not understand.

### WHAT YOU NEED TO KNOW ABOUT SAFETY INSTRUCTIONS

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Warnings and important safety instructions in this manual do not cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution, and care when installing, maintaining, and operating your oven.

## Important safety symbols and precautions

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What the icons and signs in this user manual mean:

### WARNING

Hazards or unsafe practices that may result in **severe personal injury or death**.

### CAUTION

Hazards or unsafe practices that may result in **minor personal injury or property damage**.









**READ AND SAVE THESE INSTRUCTIONS**

## Important safety instructions

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### CAUTION

To reduce the risk of fire, explosion, electric shock, or personal injury when using your oven, follow these basic safety precautions.

-  Do NOT attempt.
-  Do NOT disassemble.
-  Do NOT touch.
-  Follow directions explicitly.
-  Unplug the power plug from the wall socket.
-  Make sure the machine is grounded to prevent electric shock.
-  Call a Samsung service center for help.
-  Note

These warning signs are here to prevent injury to you and others. Please follow them explicitly.

After reading this section, keep it in a safe place for future reference.



## READ AND SAVE THESE INSTRUCTIONS



## FOR YOUR SAFETY



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**When using electrical appliances, you should follow basic safety precautions, including the following:**

### CAUTION

- Use this appliance only for its intended purpose as described in this Owner's Manual.
  - Potentially hot surfaces include the oven vent opening, surfaces near the opening, and crevices around the oven door.
-  **Proper Installation** - Be sure your appliance is properly installed and grounded by a qualified technician.
-  **User servicing** - Do not repair or replace any part of the appliance unless specifically recommended in this manual. All other servicing should be referred to a qualified technician.

- 
-  Always disconnect the power to the appliance before servicing by removing the fuse or switching off the circuit breaker.
  - 
    - **Do not enter the oven.**
    - **Do not leave children alone.** Never leave children alone or unattended in an area where this appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
    - **Never use your appliance for warming or heating the room.**
    - **Do not use water on grease fires.** Turn off the oven to avoid spreading the flames. Smother the fire or flames by closing the door or use a dry chemical, baking soda, or foam-type extinguisher.
    - Avoid scratching or striking the glass doors and the control panel. Doing so may lead to glass breakage. Do not cook on a product with broken glass. Shock, fire, or cuts may occur.

- 
- 
    - If there is a fire in the oven during self-cleaning, turn the oven off and wait for the fire to go out. Do not force the door open. The introduction of fresh air at self-cleaning temperatures may lead to a burst of flame from the oven. Failure to follow these instructions may result in severe burns.
    - If the oven is heavily soiled with oil, self-clean the oven before using the oven again. Leaving the oil in place creates a risk of fire.
    - Wipe up heavy soil on the oven bottom with a paper towel or rag before self-cleaning. Self-cleaning the oven when there is heavy soil on the oven bottom requires longer cleaning cycles and produces more smoke.
  - 
    - **Storage in or on the appliance.** Do not store flammable materials in the oven or near the surface units. Be sure all packing materials are removed from the appliance before operating it. Keep plastics, clothes, and paper away from parts of the appliance that may become hot.
    - **Wear proper apparel.** Never wear loose-fitting or hanging garments while using the appliance.

## READ AND SAVE THESE INSTRUCTIONS

## Important safety instructions

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- ★ • **Use only dry potholders.** Placing moist or damp potholders on hot surfaces may result in burns from steam. Do not let the potholder touch hot heating elements. Do not use a towel or other bulky cloth instead of a potholder.
- Teach children not to play with the controls or any other part of the oven.
- For your safety, do not use high-pressure water cleaners or steam jet cleaners to clean any part of the oven.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid creating a hazard.
- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

## ELECTRICAL SAFETY

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- ★ • Use only the factory installed flexible power cord to connect to the power supply. Do not use a 3rd party power supply cord kit.
- The appliance should be serviced only by qualified service personnel. Repairs carried out by unqualified individuals may cause injury or a serious malfunction. If your appliance is in need of repair, contact a Samsung authorized service center. Failure to follow these instructions may result in damage and void the warranty.
- Flush - mounted appliances may be operated only after they have been installed in cabinets and workplaces that conform to the relevant standards. This ensures that the appliances are installed in compliance with the appropriate safety standards.
- If your appliance malfunctions or if fractures, cracks, or splits appear:
  - Switch off the oven.
  - Unplug the oven from the AC wall outlet.
  - Contact your local Samsung service center.

## READ AND SAVE THESE INSTRUCTIONS

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## ⚠ WARNING

Ensure that the appliance is switched off before replacing the lamp to avoid possibility of an electric shock.

## CHILD SAFETY

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### ⚠ WARNING

- This appliance is not intended for use by young children or infirm persons without the adequate supervision of a responsible adult.
- Young children should be supervised to ensure that they do not play with the appliance.
- Keep children away from the door when opening or closing it as they may bump themselves on the door or catch their fingers in the door.
- During self-cleaning, the surfaces may get hotter than usual. Keep small children away from the oven when it is in the self-cleaning mode.

### ⚠ WARNING

Accessible parts may become hot during use. To avoid burns, young children should be kept away.

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## OVEN

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- ☐ • **DO NOT TOUCH THE HEATING ELEMENTS OR INTERIOR SURFACES OF THE OVEN.** Heating elements may be hot even though they are dark in color. Interior surfaces of an oven become hot enough to cause burns. During and after use, do not touch or let clothing or other flammable materials contact the heating elements or interior surfaces of the oven until they have had sufficient time to cool. Other surfaces of the appliance may become hot enough to cause burns. Among these surfaces are oven vent openings and surfaces near these openings, the oven door, and the window of the oven door.
- **Do not heat unopened food containers.** The build-up of pressure may cause the container to burst and result in injury.
- **Do not use the oven to dry newspapers.** If overheated, newspapers can catch fire.
- **Do not use the oven for a storage area.** Items stored in an oven can ignite.

## READ AND SAVE THESE INSTRUCTIONS

## Important safety instructions

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- ★ • **Use care when opening the door.** Let hot air or steam escape before you remove food from or put food into the oven.
- **Protective liners.** Do not use aluminum foil to line the oven bottoms, except as suggested in this manual. Improper installation of these liners may result in a risk of electric shock or fire.
- **Keep oven vent ducts unobstructed.** The oven vent is located above the right rear surface unit. This area could become hot during oven use. Never block this vent or place plastic or heat-sensitive items on it.
- **Placement of oven racks.** Always place oven racks in the desired location while the oven is cool. If the rack must be moved while the oven is hot, use potholders. Do not let the potholders come in contact with the hot heating element in the oven.
- ☐ • Do not allow aluminum foil or a meat probe to contact the heating elements.

- ☐ • **During use, the appliance becomes hot.** Care should be taken to avoid touching heating elements inside the oven.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass. They can scratch the surface which may result in the glass shattering.

### CAUTION

#### **Do not attempt to operate the oven during a power failure.**

If the power fails, always turn the oven off. If the oven is not turned off and the power returns, the oven may begin to operate again. Food left unattended could catch fire or spoil.

## READ AND SAVE THESE INSTRUCTIONS

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## SELF-CLEANING OVENS

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- ☐ **Do not clean the door gasket.** The door gasket is essential for a good seal. Care should be taken not to rub, damage, or move the gasket.
- ★ • **Never keep pet birds in the kitchen.** Birds are extremely sensitive to the fumes released during an oven self-clean cycle. Fumes may be harmful or fatal to birds. Move birds to a well-ventilated room.
- **Clean only the parts listed in this manual in the self-clean cycle.** Before self-cleaning the oven, remove the divider, rack, utensils, and any food.
- Before operating the self-clean cycle, wipe grease and food soils from the oven. Excessive amounts of grease may ignite, leading to smoke damage to your home.
- Do not use a protective coating to line the oven and do not use commercial oven cleaner unless Certified for use in a self-cleaning oven.
- Remove broiler pan, other utensils and excess spillage from the oven before you begin the self-cleaning cycle, or they may discolor.

- ★ • In the event the self-cleaning mode error signal, turn off or disconnect appliance from power supply and have serviced by a qualified technician.
- Excess spillage must be removed before you run the self-cleaning cycle.
- Opening a window or turning on a ventilation fan or hood is recommended during and after self-cleaning.

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## VENTILATING HOOD

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- ★ • **Clean ventilating hoods frequently.** Do not let grease accumulate on the hood or filter.
- **When flaming foods under the hood, turn the fan on.**

**READ AND SAVE THESE INSTRUCTIONS**

## Important safety instructions

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### CRITICAL INSTALLATION WARNINGS

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#### WARNING

- ★ • This appliance must be installed by a qualified technician or service company.
  - Failing to have a qualified technician install the oven may result in an electric shock, fire, explosion, problems with the product, or injury.
- Unpack the oven, remove all packaging material and examine the oven for any damage such as dents on the interior or exterior of the oven, broken door latches, cracks in the door, or a door that is not lined up correctly. If there is any damage, do not operate the oven and notify your dealer immediately.
- Plug the power cord into a properly grounded outlet with the proper configuration. Your oven should be the only item connected to this circuit.
- Keep all packaging materials out of the reach of children.



- This appliance must be properly grounded.
- Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.
  - This may result in electric shock, fire, an explosion, or problems with the product
- Do not cut or remove the ground prong from the power cord under any circumstances.
- Connect the oven to a circuit that provides the correct amperage.

## READ AND SAVE THESE INSTRUCTIONS

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- ❑ • Do not install this appliance in a humid, oily or dusty location, or in a location exposed to direct sunlight or water (rain drops).
    - This may result in electric shock or fire.
  - Do not use a damaged power cord or loose wall socket.
    - This may result in electric shock or fire.
  - Do not pull or excessively bend the power cord.
  - Do not twist or tie the power cord.
  - Do not hook the power cord over a metal object, place a heavy object on the power cord, or insert the power cord between objects.
    - This may result in electric shock or fire.
  - ✍ If the power cord is damaged, contact your nearest Samsung service center.

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## CRITICAL USAGE WARNING

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### ⚠ CAUTION

- ★ • If the appliance is flooded by any liquid, please contact your nearest Samsung service center. Failing to do so may result in electric shock or fire.
- If the appliance produces a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact your nearest Samsung service center.
  - Failing to do so may result in electric shock or fire
- In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate the area immediately. Do not touch the power cord. Do not touch the appliance.
  - A spark may result in an explosion or fire.
- Be careful not to contact the oven door, heating elements, or any of the other hot parts with your body while cooking or just after cooking.
  - Failing to do so may result in burns.

**READ AND SAVE THESE INSTRUCTIONS**

## Important safety instructions

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- ★ • If materials inside the oven should ignite, keep the oven door closed, turn the oven off and disconnect the power cord, or shut off power at the fuse or circuit breaker panel. If the door is opened, the fire may spread.
- Always observe safety precautions when using your oven. Never try to repair the oven on your own - there is dangerous voltage inside. If the oven needs to be repaired, contact an authorized Samsung service center near you.
- If you use the appliance when it is contaminated by foreign substances such as food waste, it may result in a problem with the appliance.
- Use caution when removing the wrap around the food taken out of the appliance.
  - If the food is hot, hot steam may be emitted abruptly when you remove the wrapping and this may result in burns.

- ☒ • Do not attempt to repair, disassemble, or modify the appliance yourself.
  - Since a high voltage current enters the product chassis, it may result in electric shock or fire.
  - When a repair is needed, contact your nearest Samsung service center.
- ☒ • If any foreign substance such as water has entered the appliance, contact your nearest Samsung service center.
  - Failing to do so may result in electric shock or fire.
- ☒ • Do not touch the power cord with wet hands.
  - This may result in electric shock.
- Do not turn the appliance off while an operation is in progress.
  - This may cause a spark and result in electric shock or fire.
- Do not let children or any person with reduced physical, sensory, or mental capabilities use this appliance unsupervised.
- Make sure that the appliance's controls and cooking areas are out of the reach of children.
  - Failing to do so may result in electric shock, burns, or injury.

## READ AND SAVE THESE INSTRUCTIONS

- 
- ❑ • Do not touch the inside of the appliance immediately after cooking. The inside of the appliance will be hot.
    - Failing to do so may result in burns.
  - Do not use or place flammable sprays or objects near the oven.
    - Flammable items or sprays can cause fire or an explosion.
  - Do not insert fingers, foreign substances, or metal objects such as pins or needles into inlets, outlets, or holes. If foreign substances are inserted into any of these holes, contact your product provider or nearest Samsung service center.
  - Do not tamper with or make any adjustments or repairs to the door. Under no circumstances should you remove the door or outer shell of the oven.
  - Do not store or use the oven outdoors.
  - Never use this appliance for purposes other than cooking.
    - Using the appliance for any purpose other than cooking may result in fire.
- 
- ❑ • Open the cap or stopper of sealed containers (herb tonic tea bottle, baby bottle, milk bottle and so on) before heating them. Make a hole in food items that have shells (eggs, chestnuts, etc) with a knife before cooking them.
    - Failing to do so may result in burns or injury.
  - Never heat plastic or paper containers and do not use them for cooking.
    - Failing to do so may result in fire.
  - Do not heat food wrapped in paper from magazines, newspapers, etc.
    - This may result in fire.
  - Do not open the door when the food in the oven is burning.
    - If you open the door, it causes an inflow of oxygen and may cause the food to ignite.

**READ AND SAVE THESE INSTRUCTIONS**

## Important safety instructions

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- ❑ • Do not apply excessive pressure to the door or the inside of the appliance. Do not strike the door or the inside or the appliance.
  - Hanging on to the door may result in the product falling and cause serious injury.
  - If the door is damaged, do not use the appliance. Contact a Samsung service center.
- Do not hold food in your bare hands during or immediately after cooking.
  - Use cooking gloves. The food may be very hot and you could burn yourself.
  - As the handle and oven surfaces may be hot enough to cause burns after cooking, use cooking gloves to protect your hands from burns.

## USAGE CAUTIONS

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### ⚠ CAUTION

- ★ • If the surface is cracked, turn the appliance off.
  - Failing to do so may result in electric shock.
- Dishes and containers can become hot. Handle with care.
- Hot foods and steam can cause burns. Carefully remove container coverings, directing the steam away your hands and face.
- Remove lids from baby food jars before heating. After heating baby food, stir well to distribute the heat evenly. Always test the temperature by tasting before feeding the baby. The glass jar or the surface of the food may appear to be cooler than the interior, which can be hot enough to burn an infant's mouth.
- Beverages or food may be very hot after heating.
  - Especially when feeding a child, make sure the food or beverage has cooled sufficiently.

## READ AND SAVE THESE INSTRUCTIONS

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- ★ • Use caution when heating liquids such as water or other beverages.
    - Make sure to stir during or after cooking.
    - Avoid using a slippery container with a narrow neck.
    - Wait at least 30 seconds after heating before removing the heated liquid.
    - Failing to do so may result in an abrupt overflow of the contents and cause burns.
  - ☐ • Do not stand on top of the appliance or place objects (such as laundry, an oven cover, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.
    - Items, such as a cloth, may get caught in the door.
    - This may result in electric shock, fire, problems with the product, or injury.
  - Do not operate the appliance with wet hands.
    - This may result in electric shock.
  - Do not spray volatile substances such as insecticide onto the surface of the appliance.
    - These substances are not only harmful, but may also result in electric shock, fire, or problems with the product.
- 
- ☐ • Do not put your face or body close to the appliance while cooking or when opening the door just after cooking.
    - Do not let children come too close to the appliance.
    - Failing to do so may result in a burn.
  - Do not place food or heavy objects over the edge of the oven door.
    - If you open the door, the food or object may fall and this may result in burns or injury.
  - Do not abruptly cool the door, the inside of the appliance, or the dish by pouring water over it during or just after cooking.
    - This may result in damage to the appliance. The steam or water spray may result in burns or injury.
  - Do not operate while empty except for self-cleaning.
  - Do not defrost frozen beverages in narrow-necked bottles as bottles can break.
  - Do not scratch the glass of the oven door with a sharp object.
    - This may result in the glass being damaged or broken.

**READ AND SAVE THESE INSTRUCTIONS**

## Important safety instructions

---

- ☐ • Do not store anything directly on top of the appliance when it is in operation.
- Do not use sealed containers. Remove seals and lids before cooking. Sealed containers can explode due to the build up of pressure even after the oven has been turned off.
- Make sure the food you are cooking in the oven does not come into contact with the heating element.
  - This may result in fire.
- Do not over-heat food.
  - Overheating food may result in fire.
- Use caution when opening or closing the door. Your fingers may be pinched, resulting in physical injury.
- The door reveals wires at the bottom for connecting LED lights. So use caution not to pull or cut the wires when handling the door.

## CRITICAL CLEANING WARNINGS

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### ⚠ CAUTION

- ★ • Do not clean the appliance by spraying water directly on to it.
- Do not use benzene, thinner, or alcohol to clean the appliance.
  - This may result in discoloration, deformation, damage, electric shock, or fire.
- Be cautious not to hurt yourself when cleaning the appliance (externally or internally).
  - You may hurt yourself on the sharp edges of the appliance.
- Do not clean the appliance with a steam cleaner.
  - This may result in corrosion.
- Keep the inside of the oven clean. Food particles or spattered oils stuck to the oven walls or floor can cause paint damage and reduce the efficiency of the oven.

## READ AND SAVE THESE INSTRUCTIONS

## BATTERY USAGE (7INCH LCD DISPLAY MODELS ONLY)

- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death.
- Call a local poison control center for treatment information.
- Compatible battery is ML414H.
- Nominal battery voltage is 3 V.
- Non-rechargeable batteries are not to be recharged.
- Do NOT force discharge, recharge, disassemble, heat above (-20 °C to +60 °C) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- This product contains non-replaceable batteries.

### WARNING

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH of CHILDREN**
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



## 1. FCC Notice

### FCC STATEMENT:

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this microwave oven. It is the responsibility of the user to correct such interference.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

**READ AND SAVE THESE INSTRUCTIONS**

## Important safety instructions

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- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **⚠ WARNING**

Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### **FCC RF Exposure Requirements**

This device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter and must be installed to provide a separation distance of at least 20 cm from all persons.

## READ AND SAVE THESE INSTRUCTIONS

### **2. IC Notice**

This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1) This device may not cause interference.
- 2) This device must accept any interference, including interference that may cause undesired operation of the device.
  - CAN ICES(B)/NMB(B)

### **IC RADIATION EXPOSURE STATEMENT:**

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated so there is at least 8 inches (20 cm) between the radiator and your body. This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter.

### **CALIFORNIA PROPOSITION 65 WARNING**

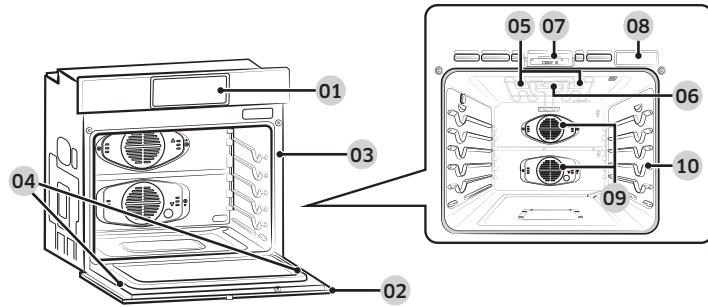
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### **⚠ WARNING**

Cancer and Reproductive Harm - [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

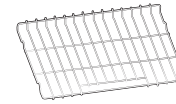
# Introducing your new oven

## Overview

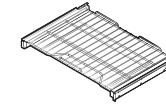


- |                              |                           |                          |
|------------------------------|---------------------------|--------------------------|
| <b>01</b> Oven control panel | <b>02</b> Oven door       | <b>03</b> Oven gasket    |
| <b>04</b> Door LED light     | <b>05</b> LED lamp        | <b>06</b> Camera         |
| <b>07</b> Door latch         | <b>08</b> Water reservoir | <b>09</b> Convection fan |
| <b>10</b> Rack position      |                           |                          |

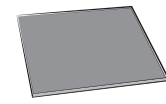
## What's included with your oven



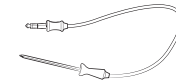
Wire rack (1)\*



Gliding rack (1)\*



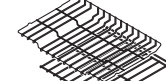
Divider (1)\*



Temp probe (1)\*



Air Fry tray (1)\*



Wire Rack Steam (1)\*

### NOTE

If you need an accessory marked with a \*, you can purchase by calling the Samsung Contact Center (1-800-726-7864 or [www.samsung.com/us/support](http://www.samsung.com/us/support)).

# Introducing your new oven

## Assembling the steam container (applicable models only)

The Steam container and glass lid are only for full steam cook function. Use the Steam container on the Wire rack steam only and make sure to insert fully into the compartment so the container touches the rear wall.

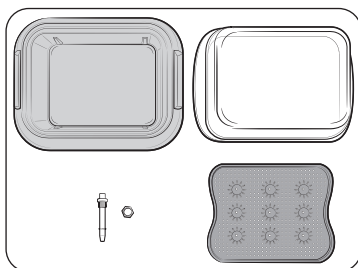
The steam container has 4 separate parts : Glass lid, metal pan, steam tray, and steam nozzle.

### ⚠ WARNING

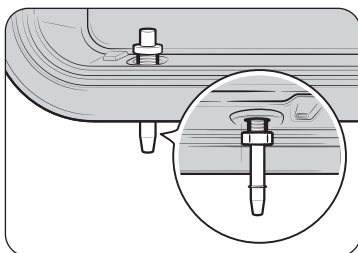
Do not use glass lid for broiling, baking. Use the Steam cook mode only.

### ⚠ CAUTION

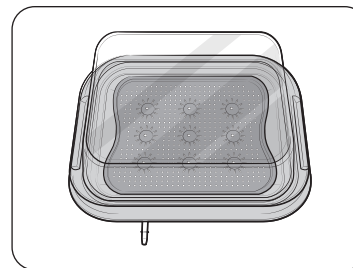
- Always wear oven mittens when handling the steam container and be careful not to drop the steam container.
- Sudden temperature changes could cause glass parts to break or shatter.



1. Check and make sure you have all the parts for the steam container.
  - Parts includes glass lid, metal pan, steam tray, and steam nozzle.



2. Insert the steam nozzle to the hole on the right-rear side of the metal pan, and then tighten the provided nut.



3. Put the steam tray in the metal pan, and then close the glass lid to use it in the oven.

### 📖 NOTE

If you need a steam container, you can purchase by calling the Samsung Contact Center (1-800-726-7864 or [www.samsung.com/us/support](http://www.samsung.com/us/support)).

## Before you begin

---

Clean the oven thoroughly before using it for the first time. Then, remove the accessories, set the oven to Bake, and then run the oven at 400 °F for 1 hour. There will be a distinctive odor. This is normal.

Ensure your kitchen is well ventilated during this conditioning period.

### Energy saving tips

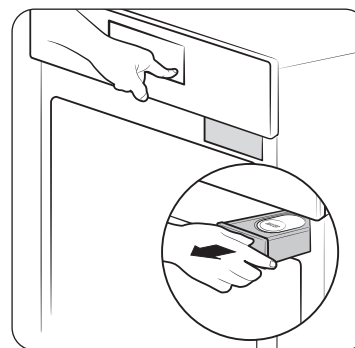
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- During cooking, the oven door should remain closed except when you turn food over. Do not open the door frequently during cooking to maintain the oven temperature and to save energy.
- If cooking time is more than 30 minutes, you can switch the oven off 5 - 10 minutes before the end of the cooking time to save energy. The residual heat will complete the cooking process.
- To save energy and reduce the time needed for re-heating the oven, plan oven use to avoid turning the oven off between cooking one item and the next.
- Whenever possible, cook more than one item at a time.

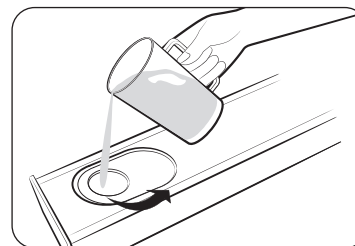
### Water reservoir

---

The water reservoir is used for the Steam Bake, Steam Roast, Steam Cook and Steam Proof functions and also to remove water scale that may form on the oven walls, especially after Steam Baking, Steam Roasting, Steam Cooking and Steam Proofing. Fill it with water before steam cooking or descaling.



1. Locate the water reservoir. The water reservoir is on the right side of the oven, just above the oven opening. Touch **Open/Close Reservoir** on the control panel to eject the water reservoir. Grab the front of the reservoir, and then slide it out to remove.

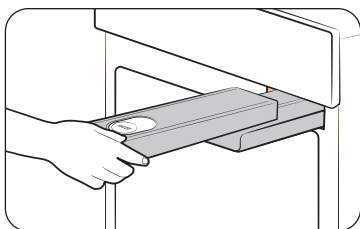


2. Open the reservoir cap, and then fill the reservoir with 22 oz (650ml) of drinkable water.

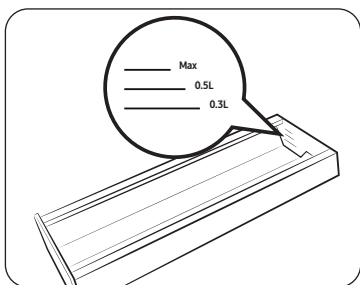
#### NOTE

You can open the reservoir by removing the rubber cap or by removing the clear plastic top.

## Before you begin

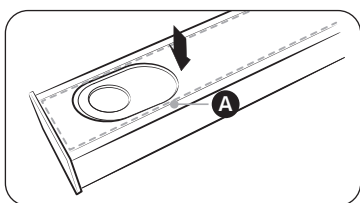


3. Replace the cap or the clear plastic top, and then slide the water reservoir back into the reservoir slot.
4. Push the reservoir in. There will be soft click when it is in place correctly. Touch **Open/Close Reservoir**. The oven retracts the water reservoir.
5. Close the oven door.



### NOTE

Do not exceed the max line.



### NOTE

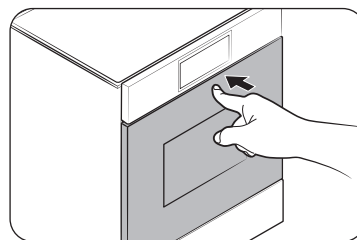
Make sure the cap and the upper portion of the water reservoir (**labeled A**) are closed before using the oven.

### CAUTION

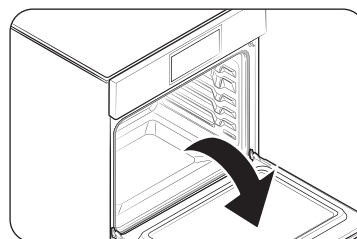
The water reservoir becomes hot during cooking. Make sure you wear oven gloves to remove or refill the water reservoir.

## Push to open door

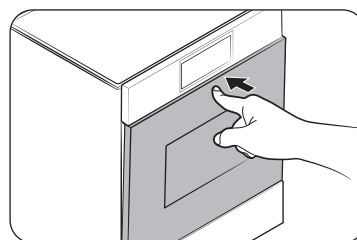
**Push to open door** can be opened and closed by simply pressing it.



1. Press the upper side of the door.



2. The door slowly open.



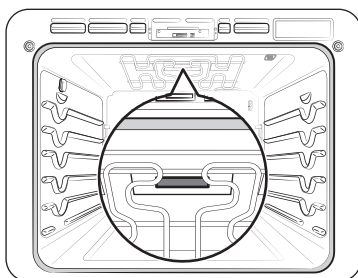
3. To close the door, press the upper side of the door again.

### CAUTION

You can get hurt when the door opens and closes. Make sure you keep your distance from it.

## Camera In Oven (applicable models only)

### Camera in Oven



#### ⚠ WARNING

Clean the transparent cover of the camera after the product cools down.

- You may get a burn due to the heat.

#### ⚠ CAUTION

Do not wipe too hard when cleaning transparent cover of the camera that have the camera functions.

- It could be damaged as it is made of glass.

The built-in camera not only enables you to monitor the cooking process using the SmartThings app, but it also provides Food Recognition, Food Recommendation, Doneness Guide, and Burn Prevention functions for certain food items.

Check the Camera Vision settings in Settings - Oven.

It is only available if the product is connected to Wi-Fi through Easy Connection.

For supported recipes, see the Auto Cook Programmes table.

1. Live Streaming: Monitors the cooking status in the oven with the SmartThings app.
2. Food Recognition: When the door is closed, recommends the most appropriate recipe from Guided Cook Programmes by recognizing the food item and its serving size.
3. Doneness Guide: After connecting the temperature probe, the cooking is completed with the recommended or desired doneness. (Requires temperature probe connection, See **Using the Temp probe** section on page.27)
4. Burn Notification: Provides a notification when the food seems to start burning.

However, the camera does not operate during certain modes, such as the Cleaning, and lower setting in twin cooking mode.

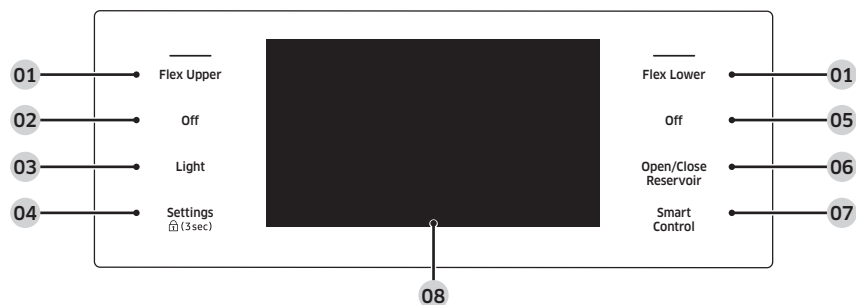
The upper LED light is turned on while the camera is in operation. (The camera will turn off if you turn off the Light switch.)


#### 📄 NOTE

- The camera may not recognize the food depending on the dish. In this case, use the Guided cook functions.
- For optimal camera recognition, clean the transparent cover of the camera and upper LED light on the ceiling inside oven on the regular basis.
- Clean the inside of the oven after it completely cools down.
- Do not wipe too hard when cleaning the transparent cover of the camera. It may cause scratches or other damage.
- Do not disassemble the transparent cover of the camera for cleaning purposes. It may cause the camera to malfunction.
- While the Live Streaming feature is on, the food image from the camera image may be steamed or fogged up depending on the food.
- While the Live Streaming feature is on, the food image may break off or pause due to a weak Wi-Fi signal depending on the product's distance to the router. Press the 🔄 button to refresh the image.
- Depending on the router/network condition, the food image may break or pause. A connection over 5GHz Wi-Fi helps you enjoy the product without affecting the experience.
- Objects between the product and the router may affect the Live Streaming image quality. Please check if the internet upload speed is consistently over 30 Mbps at the product location.
- If the streaming image quality is low on your mobile device, please check if the download speed is at least 30 Mbps.
- The screen may be blurred by the internal lights when there is no food inside or depending on the food placement.
- The recognition rate may be affected by the food condition, a position of level, the container, etc. Please follow the automatic cooking instructions.
- The Food Recognition function only works while the oven is on cooking standby. The Food Recognition function does not work if you start preheating the oven manually.
- The colors of oven lighting can change to improve the performance of camera.

# Operating the oven

## Control panel

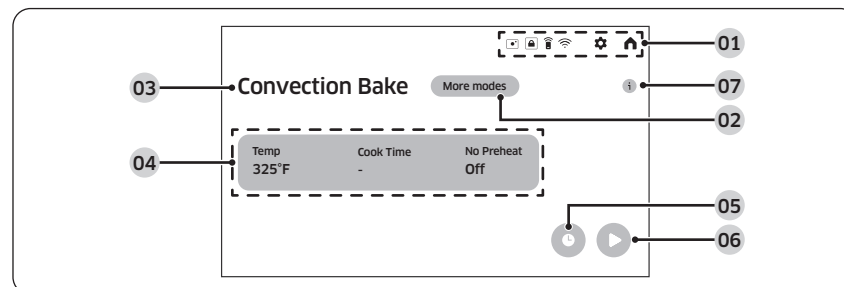


- 01 Flex Upper, Flex Lower :** Use to display the upper oven or lower oven mode screen on the display. Touching here does not turn the ovens on or off. It only displays their current status.
- 02 Off :** Use to cancel when upper oven is cooking.
- 03 Light :** Use to turn the oven light on or off.
- 04 Settings  (3sec):** Use to display the Setting screen. If you touch and hold this key for 3 seconds, all oven function will be disabled.
- 05 Off :** Use to cancel when lower oven is cooking.
- 06 Open/Close Reservoir :** Touch to open or close the water reservoir.
- 07 Smart Control :** Use to select the smart control feature.
- 08 Display :** Swipe to navigate through the menus and tap to select a desired setting.

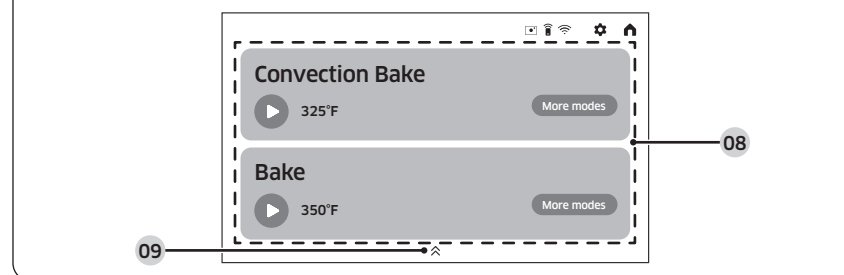
### NOTE

If you tap or touch the display while wearing plastic gloves or oven mitts, the display will not operate properly. Take the gloves/mitts off first, and then tap with a bare finger.

## Display



\* Screen when using divider



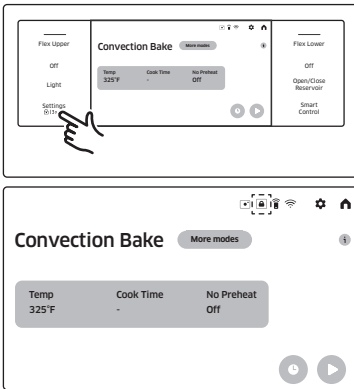
- 01 Indicator area:** When the feature is activated as Smart control, Lock, Wi-Fi, Camera Vision and etc., Icon will appear on indicator area.
- 02 More modes:** When you tap this, can select mode.
- 03 Mode:** The current or selected mode is displayed.
- 04 Information area**
  - **Temp:** The current or selected temperature is displayed. When you tap this area, the Temperature adjustment screen is displayed.
  - **Temp Probe:** When you insert the temp probe, the set temperature of probe is displayed.
  - **Cook Time:** The cooking time is displayed. When you tap this area, the cooking time screen is displayed.
  - **No Preheat:** Indicates if the No Preheat feature is on or off. (Only displayed when you are using the Convection bake, Convection roast.)

- **Steam:** The steam level is displayed. When you tap this area, the Steam level screen is displayed. (Only displayed when you are using the Steam mode.)
- 05 Delay Start:** The delay start time is displayed. When you tap this area, the Delay Start screen is displayed.
- 06 Start:** Tap to start the oven using the displayed settings.
- 07 TIP:** Tap to show popup guide about temp. (Only displayed when you are using the Convection bake, Convection roast.)
- 08 Oven selection:** You can select between flex upper and flex lower when using divider.
- 09 App menu:** Swipe to use app. App will appear on the screen.

## Control lockout

Control lockout lets you lock the buttons on the touchpad so they cannot be activated accidentally. Control lockout also locks both oven doors so they cannot be opened. You can only activate Control lockout when the oven is in standby mode.

### How to activate the Control Lockout feature



1. Cancel or turn off all functions.
2. Touch **Settings** for 3 seconds.
  - The display will change to the control lock screen and the control lock icon (🔒) will appear at indicator area.

### NOTE

- Control Lockout is available only when the oven temperature is under 400 °F.
- All other functions must be cancelled before you activate Control Lockout.

## How to unlock the controls

Touch **Settings** for 3 seconds. The lock icon (🔒) will disappear from the display.

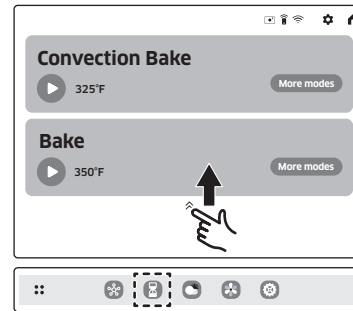
### NOTE

It may take up to 10 seconds for the doors to unlock.

## Timer

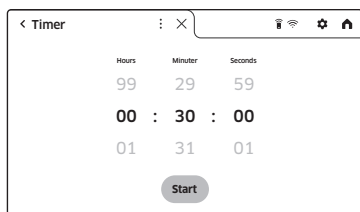
The timer serves as an extra timer that will beep when the set time has elapsed. It does not start or stop cooking functions. You can use the timer with any of the other oven functions.

### How to set the timer



1. Swipe the app menu and tap **Timer**.

# Operating the oven



2. Set the timer name you want. Swipe or tap the numbers to set the time. (You can set the timer for any amount of time from 1 sec to 99 hr 59 min 59 sec).
3. Tap **Start**. When the set time has elapsed, the oven will beep and the display will show the timer has finished.
  - You can pause, cancel, or delete the timer at any time by touching the screen.

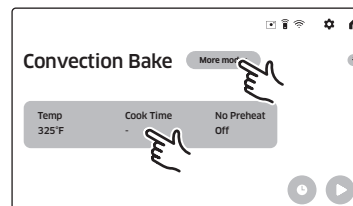
## Timed cooking

In timed cooking mode, the oven turns on immediately and cooks for the length of time you select.

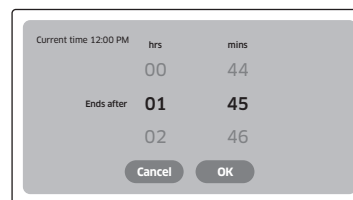
At the end of the cooking time, the oven turns off automatically.

- You can use the timed cooking feature only with another cooking operation. (Bake, Convection Bake, Convection Roast, Convection Vegetable, Steam Bake, Steam Roast, Steam Cook, Air-Fry, Air Sous Vide, Steam Proof, Dehydrate).

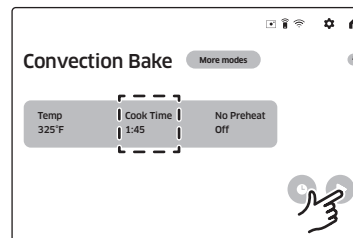
## How to set the oven for timed cooking



1. Tap **More modes** to select the cooking operation you want.
2. Tap **Cook Time**. The display will change to the cooking time screen.



3. Tap or swipe the numbers to set the cooking time. (You can set the cooking time for any amount of time from 1 minute to 9 hours and 59 minutes).
  - You can set from 1 min to 99 hours and 59 minutes for Air Sous Vide mode.



- The cooking time is displayed in the Cook Time area on the screen.
  - You can cancel a cook time at any time by setting the Cook Time to 0 minutes.
4. Check the set Cook Time and press **Start** (▶).

### ⚠ CAUTION

Be careful when using the timed cooking or delay start features. You can use these features to cook cured or frozen meats and most fruits and vegetables.

For food that can easily spoil, such as milk, eggs, and unfrozen or fresh fish, meat, or poultry, chill them in the refrigerator first.

Even when chilled, they should not stand in the oven for more than 1 hour before cooking begins, and should be removed promptly when cooking is completed.

Eating spoiled food can result in sickness from food poisoning.

## Delay start

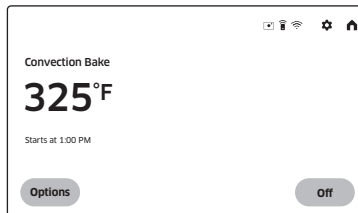
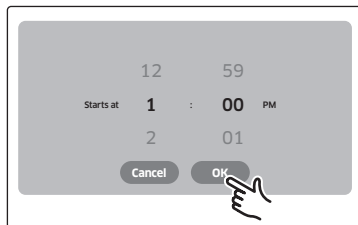
In the delay timed cooking mode, the oven's timer turns the oven on at a time you select in advance. You can have the oven turn off automatically after a set time has elapsed by setting the Timed Cooking function as well.

- You can use the delay start feature only with another cooking operation (Bake, Convection Bake, Convection Roast, Convection Vegetable, Steam Bake, Steam Roast, Steam Cook, Air-Fry, Air Sous Vide, Steam Proof, Dehydrate, Self Clean).
- You can set the oven for a delay start before setting other cooking operations.
- The clock must be set to the current time.

### How to set the oven for delay timed cooking



- Position the oven rack(s) in the oven.
- Tap **More modes** to select the cooking operation you want.
- Set the cooking time if you want the oven to turn off automatically after a set time. (See the **Timed cooking** section on page 26.)
- Tap **Delay Start** or **(●)**. The current time is displayed as the first entry.
- Tap or swipe the numbers to set the time you want the oven to start. Then tap **OK**.
  - The Delay Start screen closes. The start time, and, if you set it, the cooking time, is displayed on the screen.

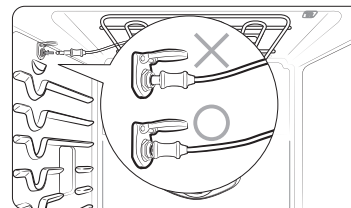
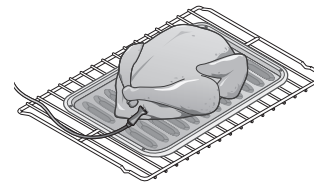
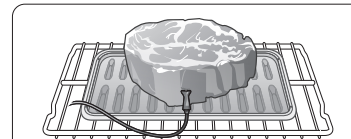


## Using the Temp probe

For many foods, especially roasts and poultry (beef, chicken, turkey, pork, lamb, etc), measuring the internal temperature is the best way to determine if the food is properly cooked. The Temp probe lets you cook meat to the exact internal temperature you want, taking the guess work out of determining whether a piece of meat is done or not. This function can be used with Bake, Convection Bake, Convection Roast, or Convection Vegetable. After the internal temperature of the food reaches 100 °F, the increasing internal temperature will be shown in the display.

### How to use the Temp probe

- Push the tip of the Temp probe into the meat as fully as possible, so that the tip is in the center of the meat.



- Insert the probe completely into the meat as shown in the illustrations. It should not touch bone, fat, or gristle.
- If you do not fully insert the probe into the meat, the temp probe function will not work properly as the probe will sense the oven temperature and not the temperature of the meat.
- For bone-in meats, insert the probe into the center of the lowest and thickest portion of the piece.
- For whole poultry (turkey, large chickens, etc.), insert the probe into the thickest part of the inner thigh, parallel to the leg.
- If you activate the Keep Warm function to keep the meat warm after you have cooked it using the temp probe function, the meat's internal temperature will exceed the temperature you want.

# Operating the oven

2. Insert the temp probe plug into the socket on the top side wall of the oven as far as it will go.
3. Select the desired cooking mode (Bake, Convection Bake, Convection Roast, or Convection Vegetable). Set the cooking temperature. (See page 36.)
4. Tap **Temp Probe** to set the desired internal temperature.
5. Set the desired internal temperature using the numeric pad.

Available temperatures	100 °F to 200 °F
------------------------	------------------

6. If you want to use the Cook time or Delay start, set the desired function.
7. Tap **Start** (▶).
8. When the desired internal temperature is reached, the function automatically stops and an alarm sounds.

## CAUTION

To protect the Temp probe's tip, be careful not to insert the probe so that the tip protrudes through the surface of the meat. Make sure that the tip is in or near the center of the meat.

## CAUTION

- Do not store the probe in the oven.
- Do not leave the probe inside the oven during a self-cleaning or broiling cycle. You can permanently damage the probe and it will no longer work.
- To avoid breaking the probe's tip, defrost your food completely.
- Do not use tongs when inserting or removing the probe. Tongs can damage the probe.
- Use the Temp probe for Temp Probe function cooking only. Do not use the Temp probe for any other purpose.

## NOTE

- If you remove the temp probe while the temp probe function is operating or insert the temp probe while baking or cooking normally, cooking will stop after 1 minute.
- If you use the probe to cook frozen food, there are times when it cannot be detected. (The probe icon won't appear in the display.)

## Temp probe table

Type of Food		Internal temperature (°F)
Beef / Lamb	Rare	140
	Medium	160
	Well done	170
Pork		170
Poultry		180 - 185

## NOTE

If you cover the meat with aluminum foil and allow it to stand for 10 minutes after cooking, the Internal temperature will rise 5 - 10 degrees.

## Removing the Temp probe

Remove the temp probe plug from the socket.

## CAUTION

After cooking, the Temp probe is hot enough to cause burns. Let it cool sufficiently before attempting to remove it.

## Twin cooking mode temperature setting ranges

Using the divider, you can divide the oven into two compartments, upper and lower. This is also called twin mode. When you use the upper and lower compartments in the oven at the same time, each oven has a minimum and maximum amount of power available and consequently minimum and maximum temperature settings.

Oven temperatures in the lower compartment also limit broil settings in the upper compartment. The temperature and broil setting limitations are shown in the table below and on the next page.

UPPER COMPARTMENT		LOWER COMPARTMENT (Available function settings and temperatures)	
Mode	Set Temp.	Bake, Convection Bake (°F)	
		Min.	Max.
Broil	Hi	400	480
	Low	325	480
Convection Bake / Convection Roast	480 °F	400	480
	450 °F	350	480
	300 °F	250	375
	250 °F	225	300
	175 °F	175	200

### NOTE

To insert the divider, see page 50.

LOWER COMPARTMENT		UPPER COMPARTMENT (Available function settings and temperatures)			
Mode	Set Temp. (°F)	Broil		Convection Bake, Convection Roast (°F)	
		Low	Hi	Min.	Max.
Bake / Convection Bake	480	O	O	400	480
	450	O	O	350	480
	350	O	X	275	450
	325	O	X	275	400
	250	X	X	225	300
	175	X	X	175	200

O = Available      X = Not Available

### NOTE

The twin cooking mode lets you use different settings for the upper and lower compartments, such as different switch off times, cooking times, and temperatures settings.

To apply or modify settings in either compartment, tap the respective touch pad.

# Operating the oven

## Oven functions

Oven cavity		Oven Functions
<div style="border: 1px solid black; padding: 5px; text-align: center;">Single oven</div> <p><b>Without a divider</b></p>	<b>Single oven</b>	Bake, Broil, Convection Bake, Convection Roast, Convection Vegetable, Steam Bake, Steam Roast, Air-Fry, Air Sous Vide, Steam Cook, Keep Warm, Steam Proof, Dehydrate, Smart Control, Guided Cook, Customized Cook, Clean
<div style="border: 1px solid black; padding: 5px; text-align: center;">Flex Upper Flex Lower</div> <p><b>With a divider</b></p>	<b>*Twin oven</b>	
	Flex Upper	Broil, Convection Bake, Convection Roast, Smart Control
	Flex Lower	Bake, Convection Bake, Smart Control

\* To use the twin oven functionality, you must insert the divider into the oven and divide it into an upper and lower compartment. See page **50**.

## Cooking mode

Select the cooking mode. Set the mode and temperature. See **Setting the Temperature** on page **36** and **Basic Baking and Broiling Instructions** starting on page **36**.

Mode	Temperature range		Single oven	*Twin oven		Temp probe	No preheat
	Single oven	*Twin oven		Upper	Lower		
Bake	175 °F (80 °C) - 550 °F (285 °C)	175 °F (80 °C) - 480 °F (250 °C)	0	-	0	0	-
Broil	LO / HI	LO / HI	0	0	-	-	-
Convection Bake	175 °F (80 °C) - 550 °F (285 °C)	175 °F (80 °C) - 480 °F (250 °C)	0	0	0	0	0
Convection Roast	175 °F (80 °C) - 550 °F (285 °C)	175 °F (80 °C) - 480 °F (250 °C)	0	0	-	0	0
Convection Vegetable	350 °F (175 °C) - 450 °F (230 °C)	-	0	-	-	0	-
Steam Bake	230 °F (110 °C) - 550 °F (285 °C)	-	0	-	-	-	-
Steam Roast	230 °F (110 °C) - 550 °F (285 °C)	-	0	-	-	-	-
Steam Cook	0	-	0	-	-	-	-
Air fry	350 °F (175 °C) - 500 °F (260 °C)	-	0	-	-	-	-
Air Sous Vide	100 °F (40 °C) - 205 °F (95 °C)	-	0	-	-	-	-
Dehydrate	100 °F (40 °C) - 225 °F (105 °C)	-	0	-	-	-	-
Steam Proof	95°F (35°C) / 105°F(40°C)	-	0	-	-	-	-
Keep Warm	175°F (80°C)	-	0	-	-	-	-


O = Available                      - = Not Available

\* To use the twin oven functionality, you must insert the divider into the oven and divide it into an upper and lower compartment. See page **50**.

Mode	Instruction
Bake	<ul style="list-style-type: none"> <li>Bake is used to cook cakes, cookies, and casseroles. Always preheat the oven first.</li> <li>Baking temperatures and times will vary depending on the ingredients and the size and shape of the baking pan used.</li> <li>Dark or nonstick coatings may cook faster with more browning.</li> </ul> <p><b>NOTE</b> For performance reasons, the convection fan may turn on or off during baking.</p>
Broil	<ul style="list-style-type: none"> <li>Broiling is a method of cooking tender cuts of meat by direct heat under the broil element of the oven.</li> <li>The high heat cooks quickly and gives a rich, brown outer appearance. Broil mode is best for meats, fish, and poultry up to 1 inch thick.</li> <li>Always preheat the oven for 5 minutes before broiling.</li> <li>See the <b>Broiling recommendation guide</b> section starting on page <b>33</b>.</li> </ul>
Convection Bake	<ul style="list-style-type: none"> <li>Convection Bake uses a fan to circulate the oven's heat evenly and continuously within the oven.</li> <li>This improved heat distribution allows for even cooking and excellent results while using multiple racks at the same time.</li> <li>Breads and pastries brown more evenly.</li> </ul>
Convection Roast	<ul style="list-style-type: none"> <li>Convection Roast is good for cooking large tender cuts of meat, uncovered. The convection fan circulates the heated air evenly over and around the food.</li> <li>Meat and poultry are browned on all sides as if they were cooked on a rotisserie.</li> <li>The heated air seals in juices quickly for moist and tender results while, at the same time, creating a rich golden brown exterior.</li> </ul>

Mode	Instruction
Steam Bake	<ul style="list-style-type: none"> <li>Steam Bake provides excellent baking conditions for breads, pastries, and desserts by increasing moisture content and improving texture and flavor.</li> <li>See the <b>Steam cook</b> section starting on page <b>38</b>.</li> </ul>
Steam Roast	<ul style="list-style-type: none"> <li>Steam Roast provides excellent cooking conditions for roasted meats or poultry by maintaining a crispy surface while sealing in the juices for a moist and tender result.</li> <li>See the <b>Steam cook</b> section starting on page <b>38</b>.</li> </ul>
Steam Cook	<ul style="list-style-type: none"> <li>Steam Cook allows you to use an indirect cooking method that uses hot steam generated from water to cook food.</li> <li>The hot steam from the steam generator is injected through the steam nozzle into the oven to cook food. This mode is a healthy way to cook vegetables, meats and fish so they keep their nutrients.</li> <li>For the best results, use this mode in single oven mode and place the Steam container in position 1.</li> <li>Preheating is not necessary for this mode.</li> </ul>
Air Fry	<ul style="list-style-type: none"> <li>Air Fry uses hot air for crispier and healthier frozen or fresh foods without or less oil than normal convection mode.</li> <li>For best results, use this mode in single oven mode and place the Air Fry tray in position 3.</li> <li>Preheating is not necessary for this mode.</li> <li>The temperature can be set between 350 °F - 500 °F.</li> <li>See the <b>Air Fry</b> section starting on page <b>34</b>.</li> </ul>

# Operating the oven

Mode	Instruction
Air Sous Vide	<ul style="list-style-type: none"> <li>Air sous vide mode uses low-temperature hot air to implement Sous Vide mode without steam or the water tank.</li> <li>In this mode, the oven keeps constant low temperatures, cooking food that can keep its original fragrance and nutrients while offering enriched flavor and soft texture.</li> <li>It is not necessary to preheat the oven when using Air Sous Vide mode.</li> <li>Place the sealed vacuum bags of food on the rack 3 of the oven.</li> <li>The temperature can be set between 100 °F - 205 °F.</li> <li>Use it to cook meat, fish, seafood, poultry or vegetables.</li> <li>Use fresh and quality ingredients only. Trim them in a clean condition and store under refrigeration.</li> <li>Use heat-resistant vacuum bags for moving and storing ingredients.</li> <li>Use Air Sous Vide recommendation guide. To find the recommended cooking time and temperature for the food.</li> <li>See the <b>Air Sous Vide</b> section starting on page <b>40</b>.</li> </ul>
Convection Vegetable	<ul style="list-style-type: none"> <li>Convection Vegetable provides excellent cooking conditions for vegetables such as potatoes, tomatoes, onions, carrots, bell peppers, broccoli and It creates optimal texture and taste for vegetable by increasing moisture content when compared to general convection.</li> <li>The uniform air circulation provided by Pure Convection allows you to use more oven capacity at once.</li> <li>For best results, use this mode in single oven mode and place the cooking tray in position 3.</li> <li>Preheating is not necessary for this mode.</li> <li>See the Convection Vegetable recommendation guide section starting on page <b>41</b>.</li> </ul> <p> <b>NOTE</b> For performance reasons, the convection fan may turn on or off during baking.</p>

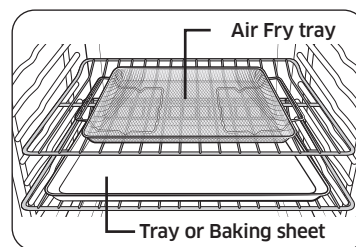
Mode	Instruction
Dehydrate	<ul style="list-style-type: none"> <li>Dehydrate dries food or removes moisture from food via heat circulation. Place the food on rack position 3 or 4.</li> <li>After drying the food, keep it in a cool and dry place.</li> <li>For fruit, adding lemon or pineapple juice or sprinkling sugar on the fruit helps the fruit retain sweetness.</li> <li>See the table below for Dehydrate settings.</li> </ul>
Steam Proof	<ul style="list-style-type: none"> <li>For bread dough (yeast dough and sour dough), added steam shortens fermentation time and keeps the surface of the dough from drying out.</li> <li>Place the dough on rack position 2 or 3. There is no need to cover it with cloth or with plastic wrap.</li> <li>For the best result, always start the Steam Proof option with a cool oven.</li> <li>Do not use Steam Bread Proof for warming food. The proofing temperature is not hot enough to keep food warm.</li> </ul>
Keep Warm	<ul style="list-style-type: none"> <li>The keep warm mode will keep cooked food warm for serving up to 3 hours after cooking has finished.</li> <li>You can use the keep warm mode without any other cooking operations or you can set it to activate after a timed or delay timed cooking operation.</li> <li>You should not use this mode to reheat cold food.</li> </ul>

## Broiling recommendation guide

The size, weight, thickness, starting temperature, and your doneness preference will affect broiling times. This guide is based on meats at refrigerator temperature. Always use a broiler pan and its grid when broiling. Always preheat the oven for 5 minutes before broiling.

Food	Doneness	Size	Thickness	Level	Rack position	Cooking time (min.)	
						1st side	2nd side
Hamburgers	Medium	9 patties	3/4"	Hi	6	3:00	2:00
	Medium	9 patties	1"	Hi	6	3:20	2:20
Beef steaks	Rare	-	1"	Hi	5	5:00	4:00
	Medium	-	1 - 1 1/2"	Hi	5	6:00 - 6:30	4:30 - 4:00
	Well done	-	1 - 1 1/2"	Lo	4	7:00 - 8:00	4:00 - 5:00
Chicken pieces	Well done	4.5 lbs.	1/2 - 3/4"	Lo	3	16:00 - 18:00	13:00 - 15:00
	Well done	2 lbs.	1/2 - 3/4"	Lo	3 or 4	15:00 - 16:00	10:00 - 12:00
Pork chops	Well done	1 lbs.	1"	Lo	3	8:00 - 10:00	6:00 - 8:00
Fish fillets	Well done	-	1/4 - 1/2"	Lo	3 or 4	7:00 - 8:00	4:00 - 5:00

## Air Fry



**Air Fry tray recommended placement**

### NOTE

- Place a baking sheet or tray on the rack below the Air Fry tray for getting any drippings. This will help to reduce splatter and smoke for high fat foods, such as chicken wings.
- Air Fry is designed for baking on a single oven rack. Place food on rack position 3 for best results. (Rack position number counts from the bottom.)

- Before using a baking ware, check the maximum allowable temperature of baking sheet.
- Place under a few sheets of paper like parchment paper to absorb the fat for reducing splatter and smoke during the Air Fry.
- For cooking fresh or homemade foods, spread the oil over a larger area more evenly, crisping up the food more effectively.
- Wet or thicken coating will not crisp or set to use with the Air Fry.

### CAUTION

- Foods that are high in fat will smoke when using the Air Fry model, such as chicken wings, bacon, sausage and turkey legs.
- Before you start Air Fry, turn on an exhaust hood at a high level fan setting.
- Open a window in your kitchen if it is possible to make sure the kitchen is well-ventilated.
- Once the oven has cooled, wipe down the interior of the oven before and after Air Fry cooking.
- Regularly, clean the grease filters of exhaust hood for preventing smoke during cooking.
- Avoid opening the oven door, or else it is difficult to maintain the oven temperature, prevent heat loss, and save energy.

# Operating the oven

## NOTE

- Preheating is not necessary.
- Place the Air Fry tray on position 3.
- It is recommended to use avocado oil.
- Place a baking sheet or tray on the rack below the Air Fry tray to catch any drippings. This will help to reduce splatter and smoke.

### Air Fry recommendation guide

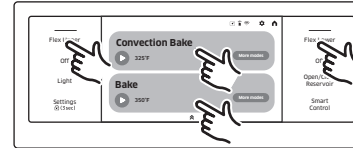
Item	Amount (oz)	Temperature (°F)	Time (min.)	Tips
<b>Potatoes</b>				
Frozen French Fries	30 - 35	425 - 450	25 - 30	-
Frozen French Fries, Seasoned	25 - 30	425 - 450	20 - 25	-
Frozen Tater Tots	40 - 45	450	20 - 25	-
Frozen Hash Brown	25 - 30	450	20 - 25	-
Frozen Potato Wedges	30 - 35	425 - 450	20 - 25	-
Homemade French Fries	25 - 30	425	25-30	Peel potatoes and cut into sticks with a thickness of 1/8 inch. Soak in cold water for 30 min. Brush with 3tbsp of oil. Add salt and pepper to taste.
Homemade Potato Wedges	25 - 30	450	25 - 30	Cut them into wedges. Brush with 3 tbsp of oil. Add salt and pepper to taste.

Item	Amount (oz)	Temperature (°F)	Time (min.)	Tips
<b>Frozen</b>				
Frozen Chicken Nuggets	24 - 28	400 - 425	15 - 25	-
Frozen Chicken Wings	30 - 35	425	20 - 30	-
Frozen Onion Rings	20 - 25	425	15 - 20	-
Frozen Fish Fingers	20 - 25	425	18 - 22	-
Frozen Chicken Strips	25 - 30	425 - 450	25 - 30	-
Frozen Churros	20 - 25	425	18 - 22	-
<b>Poultry</b>				
Fresh Drumsticks	35 - 45	425 - 450	30 - 35	Brush with 3 tbsp of oil. Add salt and pepper to taste. Air frying foods that are high in fat can create smoke.
Fresh Chicken Wings	30 - 35	425 - 450	25 - 30	
Chicken Breasts, Breaded	30 - 35	400 - 425	25 - 30	Dip chicken breasts into the flour mixture. Whisk the egg and milk. Dip flour coated breasts into the egg mixture. Place them into breaded crumbs and toss until items are coated with crumbs. Add salt and pepper to taste. Brush with 3 tbsp of oil.

Item	Amount (oz)	Temperature (°F)	Time (min.)	Tips
<b>Vegetables</b>				
Asparagus, Breaded	15 - 20	425	20 - 25	Dip sliced vegetables into the flour mixture. Whisk the egg and milk. Dip flour coated vegetables into the egg mixture. Place them into breaded crumbs and toss until items are coated with crumbs. Add salt and pepper to taste. Brush with 3 tbsp of oil.
Egg Plants, Breaded	20 - 25	425	20 - 25	
Mushroom, Breaded	18 - 22	425	20 - 25	
Onions, Breaded	18 - 22	425	20 - 25	
Cauliflowers, Breaded	18 - 22	400 - 425	20 - 25	
Vegetable Mix, Breaded	30 - 35	400 - 425	20 - 25	

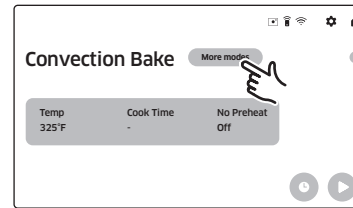
## Setting the mode

### Select oven cavity (at using divider)

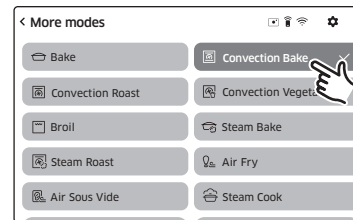


Tap **Flex Upper** or **Flex Lower** on the control panel or the screen to select the oven cavity.

### Select mode



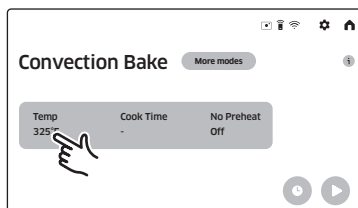
1. Tap **More modes** to select oven mode.



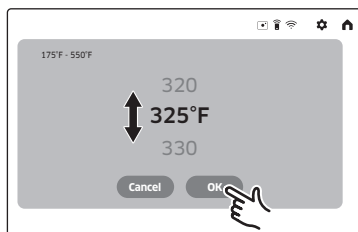
2. Tap the mode you want.

# Operating the oven

## Setting the temperature

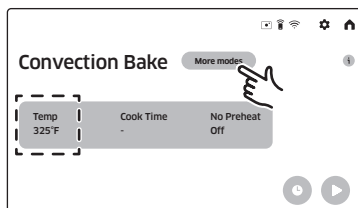


1. Tap **Temp**.

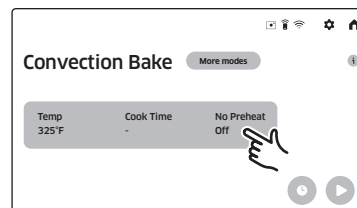


2. Tap or swipe the numbers to set the temperature.
3. Tap **OK**.

## Basic baking and broiling instructions



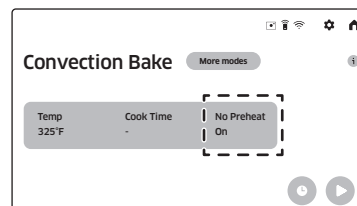
1. Tap **More modes** select the desired cooking mode.
2. Set the temperature you want.
  - Broil mode can be set only Hi or Low.
  - Keep Warm temperature is fixed and cannot be changed.



3. Follow the steps below to use the No preheat, Steam Bake or Steam Roast feature. If you are not using these features, skip these steps and go to Step 4 on the next page.

### No Preheat

- a. If you select Convection mode, the display will show the **No Preheat** information. (The default is **Off**).
- b. Tap **No Preheat**. The No Preheat feature is activated and the display will show **On**.

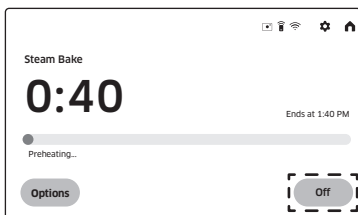
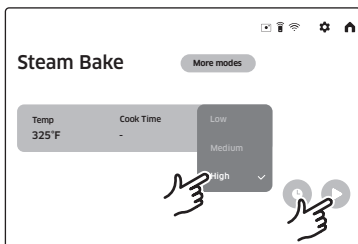
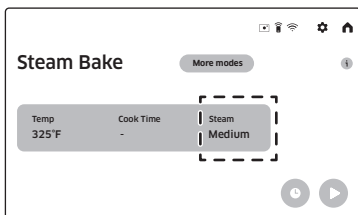


### NOTE

- For best performance, we recommend cooking on a single rack.

Type	Rack Positions
Baking	3 or 4
Roasting	1 or 2

- Place food in the oven before you start cooking when using the No Preheat feature.
- For best performance, preheat the oven when baking rising bakery products such as angel food cakes, bundt cakes, or puff pastries.



### Steam Bake, Steam Roast

- a. If you selected Steam Bake or Steam Roast, the display will show the steam-level information. (The default is Medium).
- b. Tap **Steam** to adjust the steam level. The steam-level adjustment screen appears. You can set the steam level to Low, Medium, or High.

**Important** : You must fill the water reservoir before you start steam cooking. See the **Water reservoir** section on page 21.

4. If you want to use the Cook Time, or Delay Start function, set each function now. See pages 26 and 27 for instructions.
5. Tap **Start** (▶) to begin cooking.
6. Tap **Off** when cooking is done or if you want to cancel cooking.

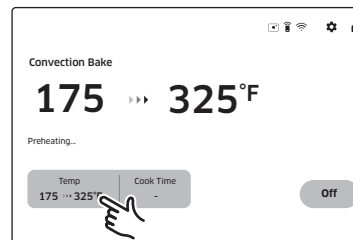
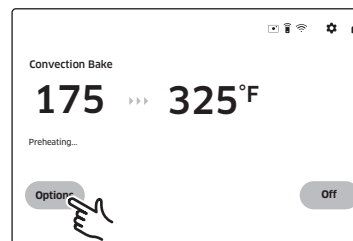
### NOTE

When Steam Cook is enabled and the water reservoir runs out of water, the display will show "Fill the Water reservoir.". The oven continues to operate but the steam generator stops operation until you refill the water reservoir with water.

### Steam Bake, Steam Roast recommendation guide

Steam mode	Steam level	Recommended Foods
Steam Bake	High	Rye breads, Desserts (Flan caramel)
	Med	Croissants, Pies, Reheats (Pizza, Casserole)
	Low	Pastries
Steam Roast	High	-
	Med	Meats, Poultry
	Low	Turkey, Large meats

### How to adjust the temperature while cooking



1. Tap **Options**.

2. Tap **Temp** and then adjust the temperature and then tap **OK**.

# Operating the oven

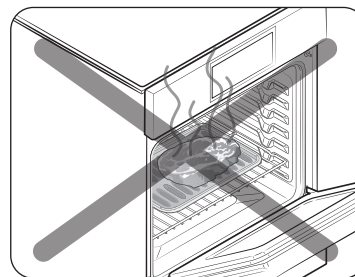
## ⚠ CAUTION

- Place food in the oven after preheating if the recipe calls for it. Preheating is very important for good results when baking cakes, cookies, pastry, and breads.
- The convection oven fan shuts off when the oven door is opened.
- DO NOT leave the door open for long periods of time while using convection cooking or you may shorten the life of the convection heating element.

## 📖 NOTE

- If you leave the oven door open for more than 2 minutes when the oven is on, all heating elements will shut off automatically.
- When you have finished cooking, the cooling fan will continue to run until the oven has cooled down.
- Make sure to drain the remaining water after using steam cooking. Once the oven starts draining, wait until the draining cycle is complete.
- When a steam function is complete, you must empty the water reservoir because the remaining water can affect other cooking modes.
- If you are using an oven thermometer in the oven chamber, the temperature registered by the thermometer may differ from the actual set oven temperature.
- For performance reasons, the convection fan may turn on or off while the oven is operating.
- This oven is designed for closed-door broiling. The oven door must be closed during broiling.

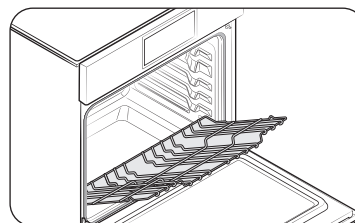
## ⚠ CAUTION



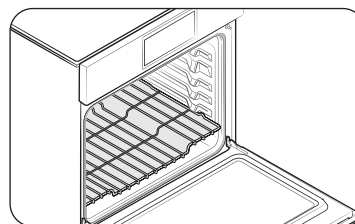
Always broil with the oven door closed. Use care when opening the door. Let hot air or steam escape before you remove food from or put food into the oven.

## Steam Cook

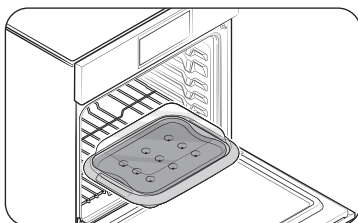
### Replacing the wire rack steam and steam container



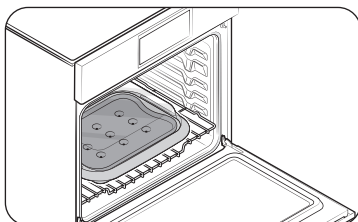
1. Place the end of the wire rack steam on the support.



2. Tilt the front end up and push the rack in.



3. Place the steam container on the rack.



4. Push the container in until the steam nozzle enters the hole on the convection fan cover.

#### Steam Cook recommendation guide

- Preheating is not required, it can be cooked immediately.
- Fill the reservoir with water up to the max line before using.
- Use the Steam container, place it in position 1.
- Use the Wire rack steam for the Steam container. (See the **Introducing your new oven** section starting on page 19.)

Items	Accessories	Rack position	Cooking time (min.)
Broccoli florets	Steam container, Wire rack steam	1	10 - 15
Asparagus, green	Steam container, Wire rack steam	1	10 - 15
Asparagus, white	Steam container, Wire rack steam	1	15 - 20
Green beans	Steam container, Wire rack steam	1	10 - 15
Brussel sprouts	Steam container, Wire rack steam	1	15 - 20

Items	Accessories	Rack position	Cooking time (min.)
Peeled potato halves	Steam container, Wire rack steam	1	25 - 35
Spinach	Steam container, Wire rack steam	1	10 - 13
White fish, fillets	Steam container, Wire rack steam	1	20 - 25
Salmon, fillets	Steam container, Wire rack steam	1	20 - 25
Prawns	Steam container, Wire rack steam	1	15 - 20
Mussels, on the half shell	Steam container, Wire rack steam	1	15 - 20
Chicken breasts	Steam container, Wire rack steam	1	25 - 35
Eggs, boiled	Steam container, Wire rack steam	1	20 - 30

\* This table is for reference only.

#### CAUTION

- The steam container becomes hot during cooking. Make sure you wear oven gloves to remove it.
- Be careful hot steam when you remove the glass lid of the steam container after finishing.
- Make sure to insert fully into the compartment so the container touches the rear wall.

#### NOTE

- See the Steam container section starting on page 20.
- See the Water reservoir section starting on page 21.

# Operating the oven

## Air Sous Vide

- It is not necessary to preheat the oven when using Air Sous Vide mode.
- Use it to cook meat, fish, seafood, poultry or vegetables.
- Use fresh and quality ingredients only. Trim them in a clean condition and store under refrigeration.
- Use heat-resistant vacuum bags for this mode surely.
- Use heat-resistant vacuum bags for moving and storing ingredients.
- Do not reuse the heat-resistant bags.
- Place the sealed vacuum bags of food on the rack 3 of the oven.
- The temperature can be set between 100 °F - 205 °F
- Only use temperature below 140 °F (60 °C) to cook foods that can be safely eaten raw.

### Air Sous Vide recommendation guide

Food	Doneness	Temperature (°F)	Time (hrs.)
<b>Beef</b>			
Steak, 1.5" thick	Rare	130	2.5 - 4
Steak, 1.5" thick	Medium	140	2.5 - 4
Steak, 1.5" thick	Well done	155	2.5 - 4
Roast	Medium	150	6 - 12
Roast	Well done	155	6 - 12
<b>Pork</b>			
Chop, boneless	Tender	150	3 - 5
Chop, boneless	Firm	160	3 - 5
Roast	Medium	150	4 - 6
Roast	Well done	160	4 - 6
Pulled pork	Well done	160	15 - 48

Food	Doneness	Temperature (°F)	Time (hrs.)
<b>Poultry</b>			
Chicken, breast	Tender	145	2.5 - 4
Chicken, breast	Firm	160	3 - 4
Duck, breast	Tender	145	3 - 4
<b>Fish</b>			
Salmon steak	Tender	130	2 - 3
Salmon steak	Well done	145	1.5 - 3
Cod fillet	Tender	130	1.5 - 3
<b>Vegetables</b>			
Asparagus	-	180	0.5 - 2
Potato, sliced	-	200	2 - 4
Sweet potato, sliced	-	200	2 - 4
Carrot, sliced	-	190	2 - 4
Squash, cubes	-	180	2 - 4
<b>Fruit</b>			
Apple, sliced	-	180	1 - 2
Pineapple, sliced	-	180	1 - 2
Pear, sliced	-	180	1 - 2

\* This table is for reference only.

**NOTE**

- The cooking time depends on the thickness of food. Addition of salt or sugar may shorten the cooking time.
- Use Air Sous Vide recommendation guide to find the recommended cooking time and temperature for the food.
- Only use temperatures below 140 °F (60 °C) to cook foods that can be safely eaten raw.
- To keep the original taste, we recommend you use less herbs and spices than in ordinary recipes.
- Meat and fishery offer better flavors when seared and served.
- Sous vide dishes are best served immediately after cooking.
- If not served immediately after cooked, put the food in ice water and cool down completely. Then, store them under 40 °F (5 °C) to keep the fragrance and texture of food.

**Convection Vegetable****Convection Vegetable recommendation guide**

- Preheating is not necessary.
- For best results, use this mode on a single oven rack and place the dish on the rack position 3.
- The temperature can be set between 350 °F - 450 °F. The default temperature is 400 °F.

Items	Temperature (°F)	Rack position	Cooking time (min.)
Potatoes	375 - 425	3	45 - 65
Tomatoes, sliced	425 - 450	3	15 - 20
Onions, sliced	400 - 425	3	15 - 25
Carrots, sliced	375 - 425	3	30 - 45
Bell peppers, sliced	375 - 425	3	15 - 25
Broccoli, florets	400 - 425	3	15 - 20

Items	Temperature (°F)	Rack position	Cooking time (min.)
Cauliflower, florets	400 - 425	3	15 - 20
Asparagus	425 - 450	3	15 - 20
Mushroom	425 - 450	3	15 - 25
Zucchini, quartered lengthwise	375 - 400	3	30 - 50
Squash, sliced	375 - 400	3	30 - 50
Eggplant, sliced	400 - 425	3	15 - 20
Green beans	400 - 425	3	15 - 20

\* This table is for reference only.

**NOTE**

- When cooking vegetables, place baking paper on a baking sheet or tray to catch any drippings.
- It is recommended to use some oil such as olive oil or avocado oil and some salt or pepper.
- It is recommended to serve with fresh herbs such as basil leaves, rosemary leaves and grated cheeses as your taste after cooking.
- Serve cooked vegetables with your favorite main dish.
- It is recommended to take cooked vegetables every day for your health.
- Vegetables not listed in the table are recommended to be cooked at the default temperature at first, and then cooked at a higher or lower temperature.
- For performance reasons, the convection fan may be turned on or off during the operation automatically.
- For more information, the Samsung website offers special menus and recipes to enjoy cooked vegetables on the guide table, you can download detailed recipes for each feature from the our website. ([www.samsung.com/us/support](http://www.samsung.com/us/support)).

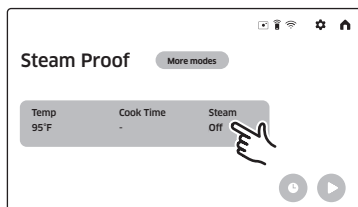
# Operating the oven

## Using the other function features

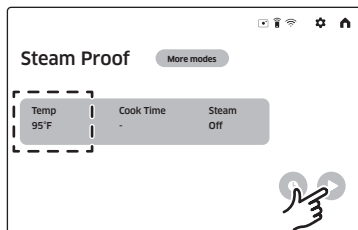
Mode	Temperature range
Keep Warm	**None
Steam Proof	95 °F (35 °C) / 105 °F (40 °C)
Dehydrate	100°F (40°C) - 225°F (105°C)

\*\* None means that a factory set temperature is applied for the best performance. You cannot adjust this temperature.

### Steam Proof



1. Tap **More modes** and then select **Steam proof**.
2. Tap **Steam** to turn steam function on/off.



3. Set the temperature you want.
4. Tap **Start** (▶).

### ⚠ CAUTION

- Do not use Steam Proof when the oven temperature is above 125 °F. If temperature is above 125 °F, this mode won't function properly. Wait until the oven cools down.
- Do not use Steam Proof for warming food. The proofing temperature is not hot enough to keep food warm.
- Place the dough in a heat-safe container on rack position 2 or 3 and cover it with a cloth or with plastic wrap. You may need to anchor the plastic wrap underneath the container so that the oven does not blow the plastic wrap off the dough.
- To avoid lowering the temperature and extending proofing time, do not open the oven door.

### 📄 NOTE

- Preheating is not necessary on special function feature.
- An error beep sounds if the temperature setting is out of the set range.

### Rack position chart for special cooking options

Mode	Rack position
Keep Warm	2
Steam Proof	1 or 2
Dehydrate	3 or 4

## Using the smart control feature

To use the oven's Smart Control, you must download the SmartThings app to a mobile device. Functions that can be operated using the SmartThings app may not work smoothly if communication conditions are poor or the oven is installed in a place with a weak Wi-Fi signal.

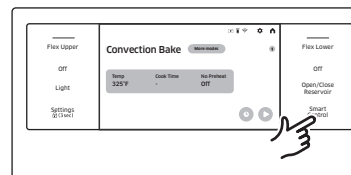
Please refer to the following table for the main functions that can be operated from the app.

When Smart Control on the oven is off	Monitoring (Oven, Probe), Oven off
When Smart Control on the oven is on.	Monitoring (Oven, Probe), Oven start, Oven off

### How to connect the oven

1. Download and open the SmartThings app on your smart device.
2. Follow the app's on-screen instructions to connect your oven.
3. Once the process is complete, the connected (📶) icon located on your oven display and the app will confirm you are connected.
4. If the connection icon does not turn on, follow the instruction in the app to reconnect.

## To start the oven remotely



Tap **Smart Control** and turn on smart control. The oven can now be started and controlled remotely by a connected mobile device.

### When Smart Control is on you can:

- Remotely change oven settings (mode, time, temperature) using your mobile device.
- Remotely start the oven.
- Remotely turn off the oven.
- Once cooking starts, you can change the cooking time and temperature remotely.

### NOTE

- **Important:** Self Clean mode cannot be started remotely.
- This appliance is configurable to allow remote operation at any time. Do not store any flammable materials or temperature sensitive items inside, on top or near surface units of the appliance.
- When Smart Control is deactivated, you can still monitor the oven's status and turn the oven off.
- When an error code occurs, Smart Control will be deactivated.

# Operating the oven

## Guided Cook feature

You select the type of food, and the oven will set the temperature, the mode and show you the amount of time required to cook.

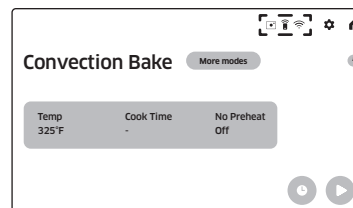
Using an internal camera, recognizing\* the ingredients in the oven it recommends recipes and optimizes the settings\*\* to achieve great cooking results. A camera will alert you if burning is detected\*\*\*.

### NOTE

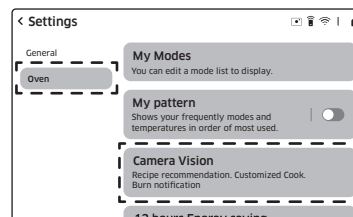
- To use the Guided Cook, Connect with SmartThings app through **Easy connection**.
- A dish should be placed in the center of the oven to achieve the best recognition. The accuracy of the recognition may vary depending on the actual usage conditions, such as the type of ingredients, cleanliness of the cavity and the brightness of the room light. For more detailed information, please refer to the user guide enclosed with the package.
- Based on an AI-created algorithm and not real-time learning. After the ingredients have been identified and the recipe selected, if pre-heating is required, the ingredients need to be removed from the oven during pre-heating. If pre-heating is not required, they can be cooked immediately after they have been identified.
- May not work properly when cooking specific food items that are a dark color or have a cover, which can hinder recognition. So you should also monitor the cooking status yourself.

\* , \*\* Need to turn on Recipe recommendation in the Camera Vision settings.

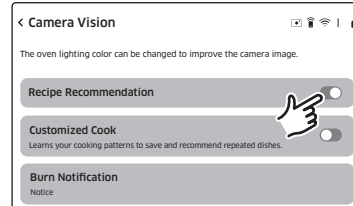
\*\*\* Need to turn on Burn notification in the Camera Vision settings.



1. To use the Guided Cook, Connect with SmartThings app through **Easy connection**.



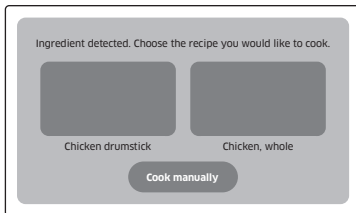
2. Tap **Settings - Oven - Camera Vision**.



3. Tap recipe recommendation to turn on.



4. Place food in the oven and close the door. Then The oven will recognize food.



5. After recognizing, tap the recipe you want to cook.
  - You can set the Temperature, Cook Time and Delay Start.
  - If you need to preheat before cooking, remove the food from the oven.
6. If you need to stop or interrupt guided cook, tap **Off**.

### ⚠ CAUTION

- Be sure to follow the guide (recipe, preheating, rack position, dish size, etc.).
- It can be overcooked or undercooked slightly, if you change the default mode, temperature, and time.
- If you change the mode, temperature, and time, the burn notification is released.
- Using a black coating container can shorten the cooking time.

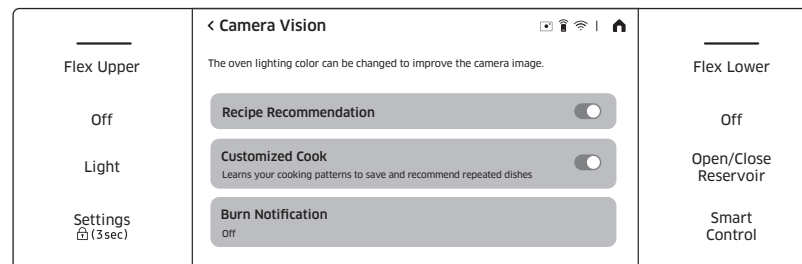
### 📄 NOTE

- Some cooking allow you to skip preheat. Follow the prompts on screen for guidance throughout the cooking process.
- Place baking paper on a baking sheet or tray to catch any drippings while cooking the guided cook.

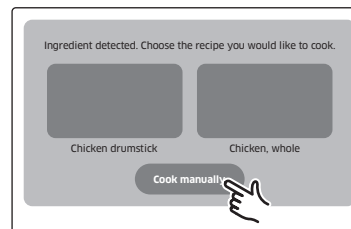
## Customized Cook feature

You can add your recipes to oven by manually and automatically.

- To use the Customized Cook, Connect with SmartThings app through Easy connection.
- Turn on Recipe recommendation and Customized cook in the Camera Vision settings.
- The customized cook recipe is saved with a photo of the completed dish, and appears on the screen as a recommended recipe when the next recipe recommendation.
- You can change the setting of the saved customized cook recipe in the recipe card.

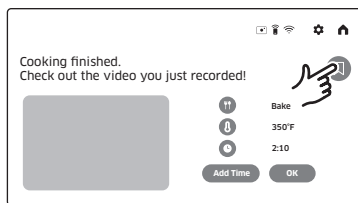


### Add new recipes manually

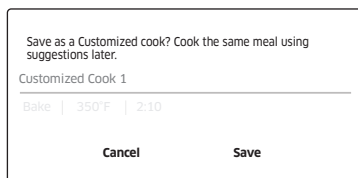


1. Refer Guided Cook feature's No.1~4 On Page 44.
2. After recognizing, tap **Cook manually**. You can set the Cook.

# Operating the oven



3. After Finishing the cooking, tap **add recipe** (📄) button.



4. You can save your recipe.
  - You can change recipe name, temperature and cook time.

## Add new recipes by AI learning

If the recipe set by user is repeated for more than 5 times with the same ingredient, mode, temperature and time, the device automatically tries to save the setting and create a customized recipe.

### NOTE

- This function judges based on the appearance of ingredients, so the processing state, color, and arrangement of ingredients affect recognition.
- The criteria for customized cook by AI is based on the recent 50 cooking sessions within 3 months.
- The maximum number of customized cook recipes to be registered is 30.
- If turn off recipe recommendation, AI can learn cooking recipe but can not recommend.

## Bixby

- Bixby is the name of Samsung's artificial intelligence solution that makes it possible to control the product by voice.
- To use the voice recognition function, you need to connect the SmartThings app and the product on your smartphone.
- For models that do not directly recognize voice input for the product after connecting to the app, some functions can still be controlled through Bixby on Samsung smartphones.

## Amazon Alexa & Google Assistant

Samsung smart home appliances are supported by SmartThings skill in Alexa and Action in Google Assistant.

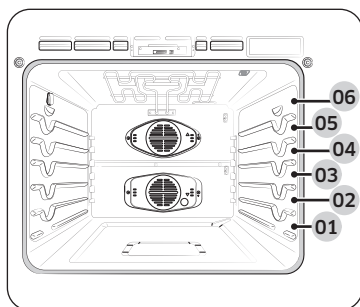
## Installation Guide

Here's how to link SmartThings account into Amazon Alexa or Google Assistant. SmartThings App and Alexa App (or Google Assistant App) should be installed on your phone.

1. Setup supported devices on SmartThings
2. After device setup, tap **'Voice assistant'** and link your Samsung account to Amazon Alexa.
3. Check to see if the devices are visible on Amazon Alexa app. If visible, account linking is complete. (Check that the devices are visible and set the location (home & room) of devices in Google home app. Then account linking is complete.)

## Using the oven racks

### Oven rack positions (single mode)

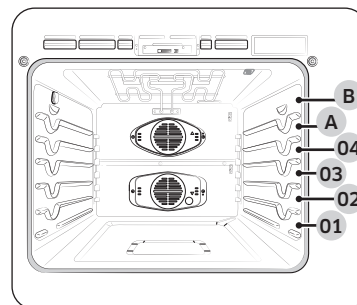


Recommended rack positions for cooking

TYPE OF FOOD	RACK POSITION
Broiling hamburgers	6
Broiling meats or small cuts of poultry, fish	3 - 5
Bundt cakes, pound cakes, frozen pies, casseroles	4 or 3
Angel food cakes, small roasts	2
Turkeys, large roasts, hams, fresh pizza	1

- This table is for reference only.

### Oven rack positions with divider (twin mode)



The upper compartment has 2 rack positions (A, B).

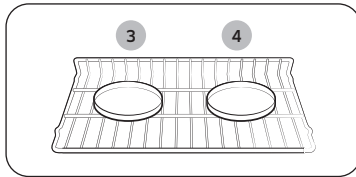
The lower compartment has 3 rack positions (1 - 3).

TYPE OF FOOD	RACK POSITION	
	Upper	Lower
Frozen pies	A	1
Angel food cakes	-	1
Bundt or pound cakes	-	1
Muffins, brownies, cookies, cupcakes, layer cakes, Pies, Biscuits	A	1
Casseroles	A	1
Small roast, hams	A	1
Small turkeys, medium roasts	-	1

- This table is for reference only.

# Operating the oven

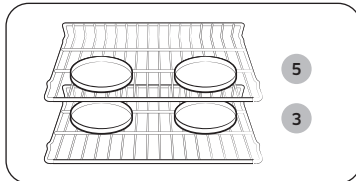
## Rack and Pan placement



Single Oven Rack

Centering baking pans in the oven as much as possible will produce better results. If baking with more than one pan, place the pans so each has at least 1" to 1½" of air space around it.

When baking on a single oven rack, place the oven rack in **position 3** or **4**. See the figure on the left.

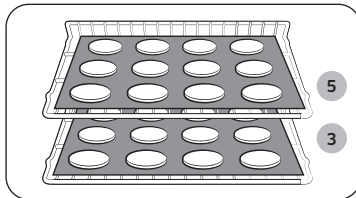


Multiple Oven Racks

When baking cakes and cookies on multiple racks, place the oven racks in **positions 3** and **5**.

### Using multiple oven racks

Type of Baking	Rack Positions
Cakes and cookies	3 and 5



Multiple Oven Racks

## Before using the racks

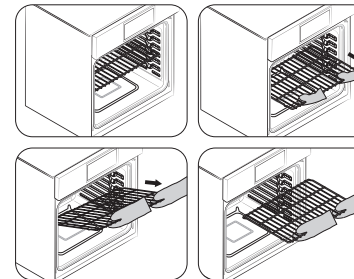
Each rack has stops that need to be placed correctly on the supports. These stops will keep the rack from coming completely out.

## Removing the racks

1. Pull the rack straight out until it stops.
2. Lift up the front of the rack, and then pull it out.

## Replacing the racks

1. Place the end of the rack on the support.
2. Tilt the front end up and push the rack in.



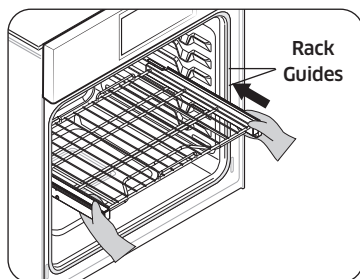
### ⚠ CAUTION

- Do not cover a rack with aluminum foil or place aluminum foil on the oven bottom. This will hamper heat circulation, resulting in poor baking, and may damage the oven bottom.
- Arrange the oven racks only when the oven is cool.

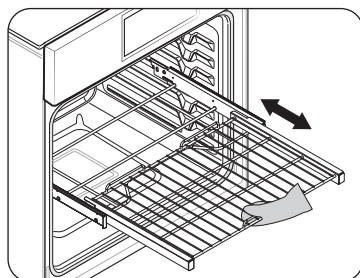
## Using the gliding rack

The fully extendable Gliding rack makes food preparation easier, especially when you are preparing heavier dishes. The Gliding rack has 2 glide tracks that allow you to extend the rack well out of the oven without touching the sides of the oven walls.

### Installing the Gliding rack

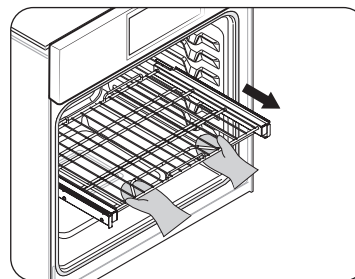


With the Gliding rack in the Closed position and the oven off, carefully insert the Gliding Rack between the guides until the rack reaches the back.

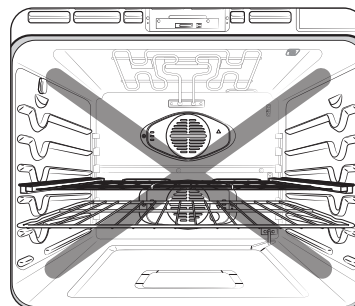


When using the Gliding rack in the oven, be sure to pull on the handle of the rack only to slide it in and out. If you grasp the frame while using the rack, the entire Gliding rack will be removed. Make sure you use oven gloves when handling the Gliding rack during cooking.

### Removing the Gliding rack



With the Gliding rack in the Closed position and the oven off and cool, grasp the rack and frame and pull both forward to remove.



### ⚠ CAUTION

Do not install the Gliding rack directly above the Wire rack. You will not be able to install it properly and the rack could fall.

### 📖 NOTE

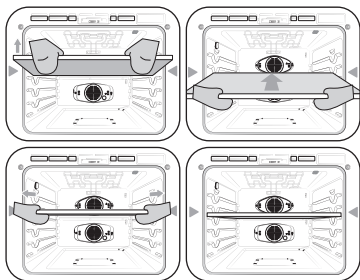
You can install the Gliding rack in any rack positions except the lowest rack position in the oven (level 1).

# Operating the oven

## Using the divider

- To use twin mode operation, insert the divider.
- Handle the divider with both hands.
- Use oven gloves when inserting or removing the divider.

### To Install the Divider into the Oven Cavity



1. Insert the divider into the 4th rack position of the cavity.
2. Push the divider in until its back end rests against the back of the cavity.

### CAUTION

If the oven displays **-dC-**

- Check the divider to see if it is installed correctly.

## Using the clean feature

The Clean feature has four selections: Self-Clean, Steam-Clean, Descale, and Draining.

### Self Clean

This self-cleaning oven uses high temperatures (well above cooking temperatures) to burn off leftover grease and residue completely or reduce them to a finely powdered ash that you can wipe away with a damp cloth.

### CAUTION

- During the self-cleaning cycle, the outside of the oven will become very hot to the touch. **Do not** leave small children unattended near the appliance.
- Some birds are extremely sensitive to the fumes given off during the self-cleaning cycle of any oven. Move birds to another well-ventilated room.
- **Do not** line the oven walls, racks, bottom, or any other part of the oven with aluminum foil. Doing so will result in poor heat distribution, poor baking results, and cause permanent damage to the oven interior. Aluminum foil will melt and adhere to the interior surface of the oven.
- The oven door locks during self-cleaning. **Do not** force the oven door open. This can damage the automatic door locking system. Use care when opening the oven door after the self-cleaning cycle is complete. Stand to the side of the oven when opening the door to allow hot air or steam to escape. The oven may still be **VERY HOT**.

## Before a self cleaning cycle

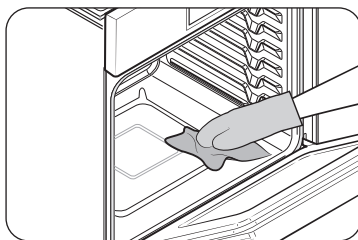


Fig. 1

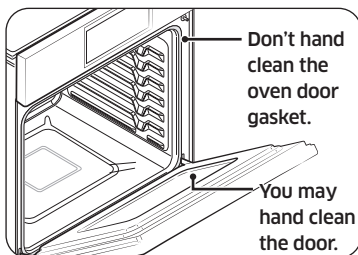


Fig. 2

- We recommend venting your kitchen with an open window or using a ventilation fan or hood during the self-cleaning cycle.
- Remove the wire rack, broil pan, broil pan insert, all cookware, and any aluminum foil from the oven.
- Wipe up debris from the oven bottom.
- The silver-colored oven racks can be self-cleaned, but they will darken, lose their luster, and become hard to slide.
- Residue on the front frame of the oven and outside the gasket on the door will need to be cleaned by hand. Clean these areas with hot water, soap-filled steel-wool pads, or cleansers such as Soft Scrub. Rinse well with clean water and dry.
- Do not clean the gasket. The fiberglass material of the oven door gasket cannot withstand abrasion. It is essential for the gasket to remain intact. If you notice it becoming worn or frayed, have it replaced. (Fig. 2)
- Make sure the oven light cover is in place and the oven light is off.

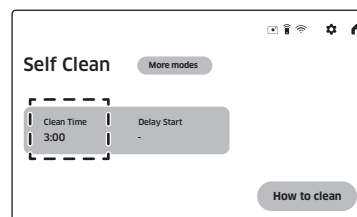
### NOTE

Remove oven racks and accessories before starting the self-clean mode.

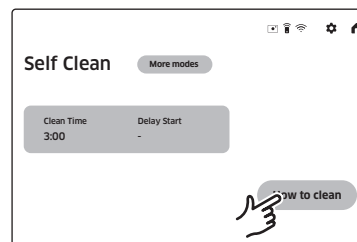
## How to run a self-cleaning cycle



1. Tap **More modes** to select **Self Clean**.



2. Set the clean time. You can choose 2 hours, 3 hours, or 5 hours. (The default is 3 hr).
3. If you want, you can set the delay start feature.

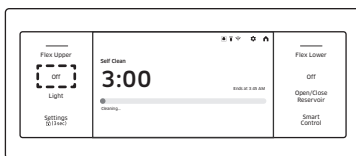


4. Remove all accessories from the oven. Tap **How to clean**. Follow the instructions, and then swipe the screen.



5. Press the **Smart Control** to begin self-cleaning. The motor-driven door lock will engage automatically. **Important** : Both doors lock when you Run a self cleaning cycle on either oven.

# Operating the oven



6. If you need to stop or interrupt a self cleaning cycle, tap **Off**.

## NOTE

- You will not be able to start a self-cleaning cycle if the control lockout feature is activated or if the oven's temperature is too hot.
- The oven doors lock automatically. The display will show the cleaning time remaining. You cannot open the oven doors until the temperature drops to a safe/cool temperature.
- The self-clean feature can be used in only one oven at a time. While one oven is in selfcleaning mode, you cannot use the other oven for cooking.
- Clean the transparent cover of the camera and the upper LED glass regularly to monitor through the camera. If there are severe stains on these parts, perform self cleaning and then wipe them by using a scouring pad.
- Do not clean it with a stainless steel spiral pad. It may cause scratches or other damage to the lens.

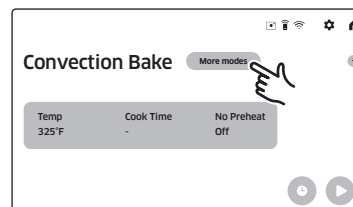
## After a self-cleaning cycle

- You may notice some white ash in the oven. Wipe it up with a damp cloth after the oven cools. (If white spots remain, remove them with a soap-filled steel wool pad and rinse thoroughly with a vinegar and water mixture.)
- If the oven is not clean after one cycle, repeat the cycle.
- You cannot set the oven for cooking until the oven is cool enough for the door to unlock.

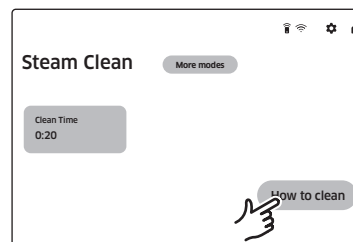
## Steam-Cleaning

### How to set the oven for steam-cleaning

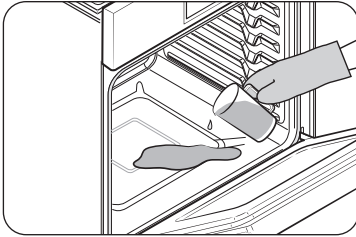
For light cleaning, the steam-cleaning function saves time and energy, For heavier duty cleaning, use the self-cleaning function.



1. Tap **More modes** to select **Steam Clean**.



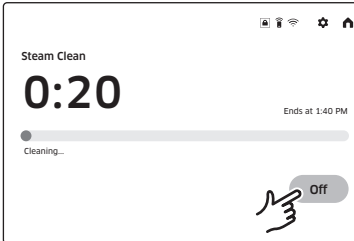
2. Remove all accessories from the oven. Tap **How to clean**. Follow the instructions, and then swipe the screen.



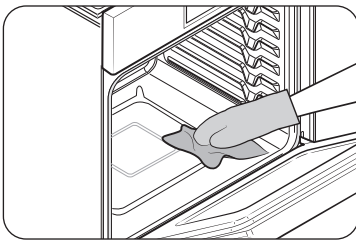
3. Pour approximately 10 oz. (300 ml) of water onto the bottom of the empty oven and then close the oven door. Use normal water only, not distilled water. Tap **Start** to begin steam-cleaning. The motor-driven door lock will engage automatically.
  - **Important** : Both doors lock when you run a steam cleaning cycle on either oven.



4. If you need to stop or interrupt a steam cleaning cycle, tap **Off**.



5. Clean the oven's interior. There will be a significant amount of water remaining on the bottom of the oven after a steam-cleaning cycle. Remove the residual water with a sponge or soft dry cloth.



### ⚠ CAUTION

Wear gloves during cleaning.

### After a steam-cleaning cycle

- Use cautious when opening the door before a steam-cleaning procedure has ended. The water on the bottom is hot.
- Open the oven door and remove the remaining water with a sponge. Do not leave the residual water in the oven for any length of time. Wipe the oven clean and dry with a soft cloth. Do not forget to wipe under the oven door seal.
- Use a detergent-soaked sponge, a soft brush, or a nylon scrubber to wipe the oven interior. Remove stubborn residue with a nylon scourer. You can remove lime deposits with a cloth soaked in vinegar.
- If the oven remains dirty, you can repeat the procedure once the oven has cooled.
- For heavy residue, such as grease left over from roasting, we recommend that you rub detergent into the residue before activating the steam-cleaning function.
- After cleaning, leave the oven door ajar at a 15° angle to allow the interior enamel surface to dry thoroughly.

### Descale

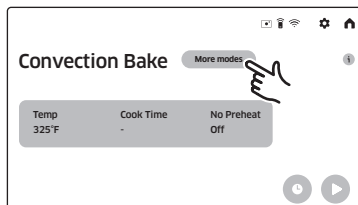
If you use Steam Bake or Steam Roast functions frequently, we recommend descaling regularly to remove minerals from the oven that may affect the taste or quality of food cooked. When running a descaling cycle, use only descaling agents that are specific to steam ovens or coffee machines.

### 📖 NOTE

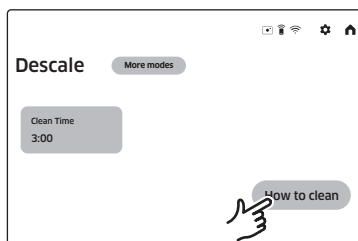
If you use Steam Bake or Steam Roast functions for more than a total of 12 hours, the Descale indicator turns on. You can still enable the Steam Bake or Steam Roast functions for the next two hours without descaling. However, after those two hours are up, the Steam Bake or Steam Roast functions will be disabled until you run a descaling cycle.

# Operating the oven

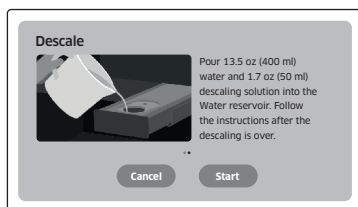
## How to run a descale cycle



1. Tap **More modes** to select **Descal**.



2. Remove all accessories from the oven. Tap **How to clean**. Follow the instructions, and then swipe the screen.



3. Follow the on-screen instructions. It takes 3 hours to complete the cycle.
  - Empty and clean the water reservoir, and then fill it with 1.7 oz (50 ml) of descaling agent and 13.5 oz (400 ml) of drinkable water.
4. When descailling is complete, the oven drains water automatically.
5. Use oven gloves to remove and empty the water reservoir, and then refill it with 22 oz (650 ml) of drinkable water for rinsing.
6. Follow the on-screen instructions, and then tap **OK** to start rinsing.
7. When rinsing is complete, use oven gloves to empty and clean the water reservoir.

## **⚠** WARNING

Use only descaling agents that are specific to steam ovens or coffee machines.

## **⚠** CAUTION

- Running the Descaling function disables Steam Bake and Steam Roast. Do not cancel descaling while it is in process. If you stop it, you must restart the descaling cycle and complete it within the next three hours to re-enable the Steam Bake and Steam Roast functions.
- To avoid accidents, keep children away from the oven.
- For the correct ratio of water to descaling agent, follow the agent manufacturer's instructions. If the ratio of water to descaling agent differs from the instructions here (8 to 1), use the ratio indicated in the instructions for the descaling agent.

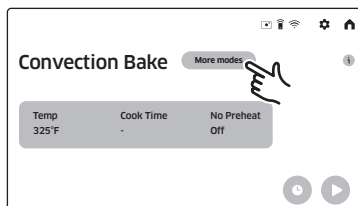
## **📖** NOTE

Although the oven automatically starts descaling in 5 seconds without your confirmation, we recommend that you confirm your selection. This is to prevent descaling from starting by mistake.

## Draining

When a steam function is complete, you must drain the remaining water to prevent the water from affecting other cooking modes. To drain the water, follow these steps:

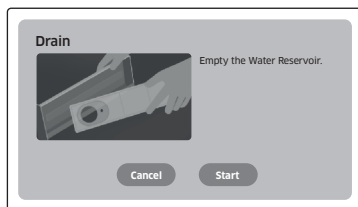
## How to run a draining



1. Tap **More modes** to select **Drain**.



2. Tap **How to clean**. The oven drains water from the steam generator to the water reservoir.



3. Prior to draining, use oven gloves to empty the water reservoir to prevent overflow.
4. When draining is complete, use oven gloves to remove and empty the water reservoir.

### NOTE

Once the oven starts draining, wait until the draining cycle is complete.

## Settings

In Settings, you can change the default settings to your preference or diagnose problems with the network connection. Please refer to the following table for detailed descriptions.



Tap **Settings**. The display will show the Setting item.

	Settings	Description
Common	Samsung Account	Sign in to get started.
	Connections	Use to set Wi-Fi, Easy-connection and Bluetooth connections.
	Lock	Prevent children from accidentally starting or setting the devices. When Lock feature is on, control panel and door will be locked.
	Sounds	Use to set Sound mode, Sound style and Volume.
	Home device notifications	Receive notifications about registered devices in the SmartThings app.
	Display	Use to set Brightness and Font size on screen.
	Screen and style	Use to set Cover screen and Screen saver.
	Storage	Check and manage the disk space.
	Security status of your devices	Check the security status of device.

# Operating the oven

Settings		Description
Common	Language	You can change language you want. The default is English.
	Date and time	Use to set date and time. You can use the date and time provided by your network when you set the automatic.
	Temp unit	Use to set temp unit. (°F or °C)
	Accessibility	Use to set Talkback and Visibility enhancements.
	Software update	You can download and install new software when software update is available.
	Support	Get remote support for all your needs related to your appliance.
	Reset	Use to reset network and device.
	About device	Use to check device information included product name, model name and serial number.

Settings		Description
Oven	My Modes	You can edit a mode list to display.
	My Pattern	Shows your frequently modes and temperatures in order of most used.
	Camera Vision	Use to set Recipe recommendation, Customised Cook and Burn notification.
	12 hours Energy Saving	Oven will turn itself off after 12 hours of baking or 3hours of broiling. Oven will not turn off when feature is deactivated.
	Adjust Temp	Adjust temp with the range of -35 °F to +35 °F.
	Sabbath	See The Sabbath feature section on page <b>57</b> .

### Demo mode

This option is for use for inspection purposes only. (The heating element does not operate.)

1. Set the time to 11:11.
2. Tap **Settings** and **Smart Control** at the same time for 5 seconds.
3. The Demo mode indicator appears on screen.

### Demo mode for retailers

This option is for use by retail establishments for display purposes only. (The heating element does not operate.)

1. Set the time to 12:34.
2. Tap **Settings** and **Smart Control** at the same time for 5 seconds.
3. The Demo mode indicator appears on screen.

## Using the sabbath feature

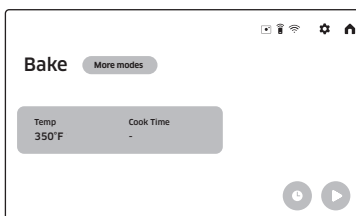
(For use on the Jewish Sabbath & Holidays)



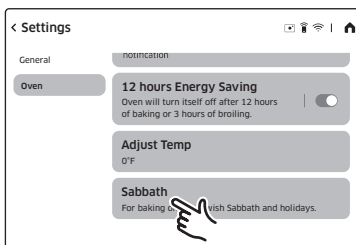
For further assistance, [guidelines for proper usage, and a complete list of models with the Sabbath feature, please visit the web at http://www.star-k.org.](http://www.star-k.org)

You can use the Sabbath feature with baking only. The oven temperature may be set higher or lower after you set the Sabbath feature. (The oven temperature adjustment feature should be used only during Jewish holidays.) The display, however, will not change and tones will not sound when a change occurs. Once the oven is properly set for baking with the Sabbath feature active, the oven will remain on continuously until the Sabbath feature is cancelled. This will override the factory preset 12 hour energy saving feature.

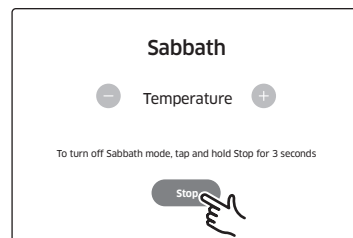
### How to use the Sabbath feature



1. Tap **More modes** to select **Bake**.
2. Set the temperature and cook time you want.
3. Tap **Start** (▶).



4. Tap **Settings > Oven**, and then tap **Sabbath** to use the Sabbath feature. The oven will not beep or display any further changes. You may change the oven temperature once baking has started. Remember that the oven will not beep or display any further changes once the Sabbath feature is engaged.



5. You can turn the oven off at any time by touching **Off**. Note that this does not turn Sabbath mode off.
6. To turn Sabbath mode off, touch and hold **Stop** for 3 seconds.

### ⚠ CAUTION

- You can change the oven temperature, but the display will not change and tones will not sound when a change occurs. (The oven temperature adjustment feature should be used only on Jewish holidays.) After you change the temperature while the unit is in Sabbath mode, there is a 15 second delay before the unit recognizes the change.
- You can set the Cook Time function before activating the Sabbath feature.
- Should you experience a power failure or interruption, the oven will shut off. When power is returned, the oven will not turn back on automatically. **Sabbath** will be displayed in the oven control display, but the oven will not operate. Food may be safely removed from the oven while it is still in the Sabbath mode, however the oven cannot be turned back on until after the Sabbath Holidays. After the Sabbath observance, turn off the Sabbath mode. Touch and hold **Stop** for 3 seconds.
- The oven lamp does not work in Sabbath mode.

### 📖 NOTE

- Do not attempt to activate any other program feature except Bake while the Sabbath feature is active.
- Do not open the oven door or change the oven temperature for about 30 minutes after you have started Sabbath mode to allow the oven to reach the set temperature. Note that for best performance, the oven fan operates only when the oven temperature is rising.

# Maintaining your appliance

## Care and cleaning of the oven

### Cleaning painted parts and decorative trim

- For general cleaning, use a cloth with hot, soapy water.
- For more difficult residue and built-up grease, apply a liquid detergent directly onto the area and leave for 30 to 60 minutes. Wipe with a damp cloth and dry. Do not use abrasive cleaners on any oven surface. They can be scratched.

### Cleaning stainless steel surfaces

1. Shake a bottle of Stainless Steel Appliance Cleaner or Polish well.
2. Place a small amount of stainless steel appliance cleaner or polish on a damp cloth or damp paper towel.
3. Clean a small area, rubbing with the grain of the stainless steel if applicable.
4. Dry and buff with a clean, dry paper towel or soft cloth.
5. Repeat as necessary.

#### NOTE

- **Do not use a steel-wool pad. It will scratch the surface.**
- If a mineral oil-based stainless steel appliance cleaner has been used before to clean the appliance, wash the surface with dishwashing liquid and water prior to using the Stainless Steel Appliance Cleaner or Polish.

### Air Fry tray

To keep the Air Fry tray clean, remove them from the cavity, and soak them in Lukewarm soapy water. Then, scour soil off of the Air Fry tray using a plastic scouring pad.

#### NOTE

The Air Fry tray is dishwasher-safe.

#### CAUTION

Do not leave the Air Fry tray in the oven during the self-cleaning cycle. The extreme heat generated in this cycle can permanently peel off the air fry coating, their color will turn slightly blue and finish will be dull.

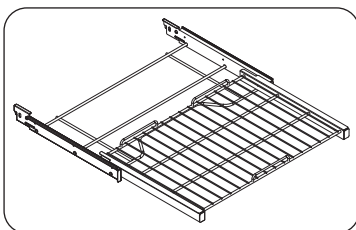
### Oven racks

- If the racks are left in the oven during a self-cleaning cycle, their color will turn slightly blue and the finish will be dull. After the self-cleaning cycle is complete and the oven has cooled, rub the sides of the racks with wax paper or a cloth containing a small amount of oil. This will help the racks glide more easily on their tracks.
- Gliding racks may be cleaned by hand with an abrasive cleaner or steel wool. During cleaning, be careful not to allow water or cleaner to enter the slides on the sides of rack.

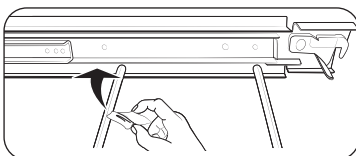
#### NOTE

- Do not clean in a dishwasher.
- If the rack becomes hard to remove or replace, lightly wipe the oven rack guides with cooking oil. Do not wipe cooking oil on the slides.
- If the rack becomes difficult to slide, the rack may need to be lubricated using a graphite lubricant.
- To order graphite lubricant, call Samsung customer care at 1-800-SAMSUNG (726-7864) or visit our homepage ([www.samsung.com/us/support](http://www.samsung.com/us/support), [www.samsung.com/ca/support](http://www.samsung.com/ca/support), or [www.samsung.com/ca\\_fr/support](http://www.samsung.com/ca_fr/support)) and search for part number DG81-01629A.
- If you want to buy directly, go to <http://www.samsungparts.com>.

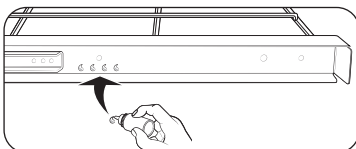
## To lubricate the slides of the gliding rack



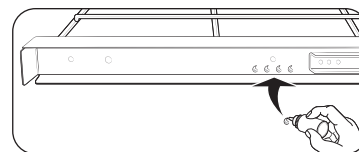
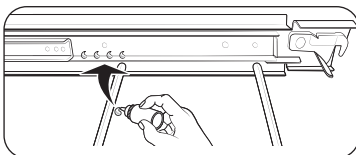
1. Remove the rack from the oven. See removing the gliding rack in the **Using the gliding rack** section on page 49.
2. Fully extend the rack on a table or countertop. Newspaper may be placed underneath the rack for easy cleanup.



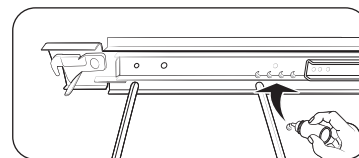
3. If there is debris in the slide tracks, wipe it away using a paper towel. (Any graphite lubricant wiped away must be replaced - See steps 4 through 7).



4. Shake the graphite lubricant before opening it. Starting with the left (front and back) slide mechanism of the rack, place four (4) small drops of lubricant on the two (2) bottom tracks of the slide close to the bearing carriers.



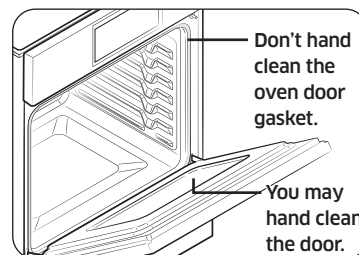
5. Repeat for the right (front and back) slide mechanism of the rack.
6. Open and close the rack several times to distribute the lubricant.
7. Replace the cap on the lubricant and shake it again. Turn the rack over and repeat steps 3, 4, 5, and 6.
8. Close the rack, turn the rack right-side-up, and then place in oven. See **Installing the Gliding rack** on page 49.



### **NOTE**

Do not spray the gliding rack with cooking spray or other lubricant sprays.

## Oven door



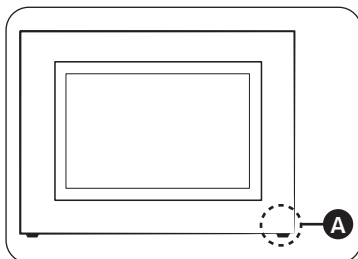
- Use soap and water to thoroughly clean the top, sides, and front of the oven door. Rinse well. You may use a glass cleaner on the outside glass of the oven door. **DO NOT** immerse the door in water. **DO NOT spray or allow water or the glass cleaner to enter the door vents.** **DO NOT** use oven cleaners, cleaning powders, or any harsh abrasive cleaning materials on the outside of the oven door.
- **DO NOT clean the oven door gasket.** The oven door gasket is made of a woven material which is essential for a good seal. Care should be taken not to rub, damage, or remove this gasket.

# Maintaining your appliance

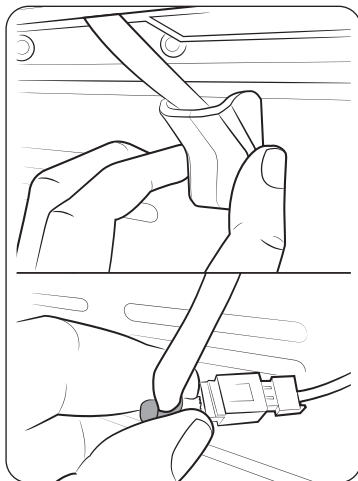
## Removing the oven doors

### ⚠ CAUTION

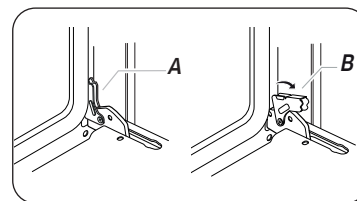
- The door is very heavy. Be careful when removing and lifting the door.
- Use two hands to remove an oven door. For double ovens, repeat the process for each door.



A. Wire Harness

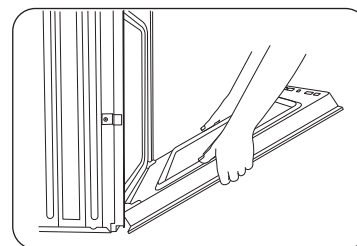


1. Prior to removing the oven door, prepare a surface where you will place it. This surface should be flat and covered with a soft blanket. You can also use the corner posts from your packaging material.
2. Remove the rubber and then disconnect the LED light's Wire Harness from the bottom right of the door.

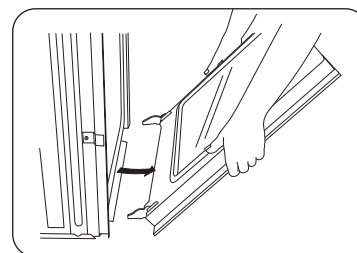


- A. Oven door hinge lock in locked position
- B. Oven door hinge lock in unlocked position

3. Open the oven door.
4. Locate the oven door hinge locks in both corners of the oven door, and then rotate the hinge locks toward the oven door to the unlocked position. If the door hinge lock is not rotated fully (see illustration B on the left for an example of full rotation), you will not be able to remove the door properly.



5. Partially close the door to engage the door latch locks. The door will stop at this point.

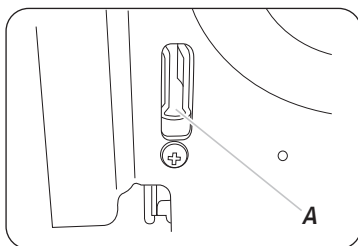


6. Using two hands, grasp the edges of the oven door. Lift and pull the oven door toward you and remove. You may need to gently shift the door from side to side as you pull.
7. Set the oven door aside on the prepared covered work surface with the oven door resting on its handle.

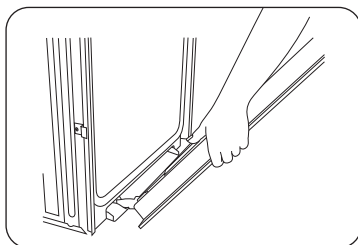
## Replacing the oven doors

### ⚠ CAUTION

The door is very heavy. You may need help lifting the door high enough to slide it into the hinge slots. Do not lift the door by the handle.

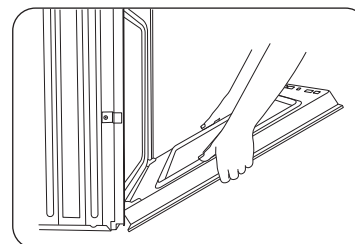


A. Slot in the oven cavity for the door hinge lock



1. Using two hands, grasp the side edges of the door at the midpoint. Face the oven cavity.
2. Locate the slots on each side of the oven cavity for the door hinge locks.

3. Hold the door at a 45 ° angle, and then align the door hinges with the slots in the lower front of the oven cavity. Slowly insert the door, making sure you maintain the 45 ° angle. You will know the door is engaged in the slot when you feel a slight drop.



4. Lower the oven door to the fully open position. If the oven door does not open to a full 90 °, repeat steps 1 through 3.
5. Locate the oven door hinge locks in the corners of the oven door, and rotate the hinge locks toward the oven cavity to the locked position. See Step 3 (illustration A) in the **Removing the oven doors** section for the proper locked position.
6. Close the oven door.
7. When the hinges are properly installed and the door is closed, there should be an even gap between the door and the control panel. If one side of the oven door is hanging lower than the other, the hinge on that side is not properly installed.
8. Reconnect the LED light's Wire Harness and re-insert the rubber.

### ⚠ CAUTION

After replacing the door, make sure to reconnect the wires. Push them inward to arrange them as they were before you removed the door. Wires that are not connected or arranged correctly can be caught in the door or damaged by heat.

# Troubleshooting and information code

## Troubleshooting

At Samsung we want to ensure that you don't have problems with your new electric oven. If you run into unexpected trouble, look first for a solution in the tables below. If you're still having trouble after trying the suggested solution, call Samsung at 1-800-SAMSUNG (1-800-726-7864).

### Control display

Problem	Possible cause	Solution
The display goes blank.	A fuse in your home may be blown or the circuit breaker tripped.	Replace the fuse or reset the circuit breaker.
The buttons cannot be pressed properly.	<ul style="list-style-type: none"><li>There is foreign matter caught between the buttons.</li><li>Touch model: There is moisture on the exterior.</li><li>The lock function is set.</li></ul>	<ul style="list-style-type: none"><li>Remove the foreign matter and try again.</li><li>Remove the moisture and try again.</li><li>Check whether the lock function is set.</li></ul>

## Oven

Problem	Possible cause	Solution
The oven will not turn on.	The oven is not completely plugged into the electrical outlet.	Make sure the electrical plug is inserted into a live, properly grounded outlet.
	A fuse in your home may be blown or a circuit breaker may have tripped.	Replace the fuse or reset the circuit breaker.
	The oven controls have been set improperly.	See the <b>Operating the oven</b> section starting on page <b>24</b> .
	The oven is too hot.	Allow the oven to cool.
	Incomplete service wiring.	Call for service.
	Power outage.	Check to see if the house lights will turn on. If necessary, call your local electric company for service.
The oven light will not turn on.	The light is loose or defective.	Call for service if the door light does not turn on.
	The switch operating the light is broken.	Call for service.

Problem	Possible cause	Solution
The oven smokes excessively during broiling.	The oven controls have not been set properly.	See the <b>Operating the oven</b> section starting on page <b>24</b> .
	The meat has been placed too close to the element.	Reposition the rack to provide proper clearance between the meat and the element. Preheat the broil element for searing.
	The meat has not been properly prepared.	Remove excess fat from the meat. Cut away fatty edges that may curl, leaving the lean intact.
	Grease has built up on oven surfaces.	Regular cleaning is necessary when broiling frequently.
Food does not bake or roast properly.	The oven controls have not been set correctly.	See the <b>Operating the oven</b> section starting on page <b>24</b> .
	The oven rack has been positioned incorrectly or is not level.	See the <b>Using the oven racks</b> section on page <b>47</b> .
	The oven thermistor needs to be adjusted.	See <b>Adjust Temp</b> in the Settings section on page <b>56</b> .

Problem	Possible cause	Solution
Food does not broil properly.	The serving size may not be appropriate.	Refer to the <b>Broiling recommendation guide</b> for serving sizes on page <b>33</b> , and then try again.
	The rack has not been properly positioned.	See the <b>Broiling recommendation guide</b> on page <b>33</b> .
	The cookware is not suited for broiling.	Use suitable cookware.
	In some areas, the power (voltage) may be low.	<ul style="list-style-type: none"> <li>Preheat the broil element for 10 minutes.</li> <li>See the <b>Broiling recommendation guide</b> on page <b>33</b>.</li> </ul>
The oven temperature is too hot or too cold.	The oven thermistor needs to be adjusted.	See <b>Adjust Temp</b> in the Settings section on page <b>56</b> .
There is water dripping.	You may see water or steam in some cases depending on the food you are cooking. This is not a product malfunction.	Let the oven cool and then wipe with a dry dish towel.
There is steam coming through the crack between the oven body and the door.		
Water remains in the oven.		

## Troubleshooting and information code

Problem	Possible cause	Solution
I can hear water boiling during steam cooking.	Water is being heated by the steam heater.	This is not a product malfunction.
The oven will not self-clean.	The oven temperature is too high to start a self-clean operation.	Allow the oven to cool and then reset the controls.
	The oven controls have been set incorrectly.	See the <b>Self Clean</b> section on page <b>50</b> .
	A self-cleaning cycle cannot be started if the oven lockout feature has been activated.	Deactivate the oven lockout (see page <b>25</b> ).
Excessive smoking during a self-cleaning cycle.	There is excessive soiling in the oven.	Press <b>Off</b> . Open the windows to rid the room of smoke. Wait until the self-cleaning cycle is cancelled. Wipe up the excessive soil and then start the self-cleaning cycle again.
The oven door will not open after a self-cleaning cycle.	The oven is too hot.	Allow the oven to cool.
The oven is not clean after a self-cleaning cycle.	The oven controls were not set correctly.	See the <b>Self Clean</b> section on page <b>50</b> .
	The oven was heavily soiled.	Wipe up heavy spillovers before starting the self-cleaning cycle. Heavily soiled ovens may need to be self-cleaned again or for a longer period of time.

Problem	Possible cause	Solution
Steam is coming out of the vent.	When using the convection feature, it is normal to see steam coming out of the oven vent.	This is normal operation and not a system failure. Use the oven as usual.
	As the number of racks or amount of food being cooked increases, the amount of visible steam will increase.	
A burning or oily odor is coming from the vent.	This is normal for a new oven and will disappear in time.	<ul style="list-style-type: none"> <li>To speed the process, set a self-cleaning cycle for a minimum of 3 hours.</li> <li>See the <b>Self Clean</b> section on page <b>50</b>.</li> </ul>
Strong odor.	An odor coming from the insulation around the inside of the oven is normal for the first few times the oven is used.	Operate the oven empty on the bake setting at 400 °F for 1 hour.
Fan noise.	A convection fan may automatically turn on and off.	This is not a system failure but normal operation.
The oven racks are difficult to slide.	The shiny, silver-colored racks were cleaned in a self-cleaning cycle.	Apply a small amount of vegetable oil to a paper towel, and then wipe the edges of the oven racks with the paper towel.
The oven door is locked.	The circuit breaker has been tripped or there was a power failure while the oven door was locked.	Activate Control Lockout, and then unlock the control. See the <b>Control Lockout</b> section on page <b>25</b> .

## Information codes

### Oven

Displayed Code	Possible cause	Solution
C-d0	This code occurs if the control key is short for 1 minute.	Clean the buttons and make sure there is no water on/ around them. Turn off the oven and try again. If the problem continues, contact a local Samsung service center.
C-d5	This code occurs if the door lock is mispositioned.	Try to open the door. Press <b>Off</b> , and then restart the oven. If the problem persists, disconnect all power to the oven for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
C-F0	This code occurs if communication between the Main and Sub PBA is interrupted.	
C-F2	This code occurs if communication between the Main and Touch is interrupted.	
C-20	The oven sensor is open when the oven is operating.	
	The oven sensor is short when the oven is operating.	
C-21	This code occurs if the internal temperature rises abnormally high.	

Displayed Code	Possible cause	Solution
C-23	The temp probe sensor is short when the oven is operating.	Press <b>Off</b> , and then restart the oven. If the problem persists, disconnect all power to the oven for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
C-30	The PCB sensor is open when the oven is operating.	
		The PCB sensor is short when the oven is operating.
C-31	This code occurs if the PCB temperature rises abnormally high.	Call for service
-dC-	This code appears if the divider is inserted or removed while the oven is operating.	Make sure the divider is inserted properly, and then restart the oven. If the problem persists, disconnect all power to the oven for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
C-70	The steam sensor is open when the oven is operating	Press <b>Off</b> , and then restart the oven. If the problem persists, disconnect all power to the oven for at least 30 seconds and then reconnect the power. If does not solve the problem, call the service.
	The steam sensor is short when the oven is operating	
C-72	There are drain system-related problems.	
C-A2	The cooling motor is operating abnormally.	Call for service.

# Warranty (U.S.A)

**PLEASE DO NOT DISCARD. THIS PAGE REPLACES THE WARRANTY PAGE IN THE USE & CARE GUIDE**

**Samsung ELECTRIC OVEN**

## **LIMITED WARRANTY TO ORIGINAL PURCHASER WITH PROOF OF PURCHASE**

This Samsung brand product, as supplied and distributed by Samsung ELECTRONICS AMERICA, INC. (Samsung) and delivered new, in the original carton to the original consumer purchaser, is warranted by Samsung against manufacturing defects in materials or workmanship for the limited warranty period, starting on the date of delivery to the original consumer purchaser, of:

### **One (1) Year Parts and Labor**

This limited warranty is valid only on products purchased and used in the United States that have been installed, operated, and maintained according to the instructions attached to or furnished with the product. To receive warranty service, the purchaser must contact Samsung at the address or phone number provided below for problem determination and service procedures. Warranty service can only be performed by a Samsung authorized service center. The original dated bill of sale and/or proof of delivery must be presented upon request as proof of purchase to Samsung or Samsung's authorized service center to receive warranty service.

Samsung will provide in-home service within the contiguous United States during the warranty period at no charge, subject to availability of Samsung authorized servicers within the customer's geographic area. If in-home service is not available, Samsung may elect, at its option, to provide transportation of the product to and from an authorized service center. If the product is located in an area where service by a Samsung authorized servicer is not available, you may be responsible for a trip charge or required to bring the product to a Samsung authorized service center for service.

To receive in-home service, product must be unobstructed and accessible to the service agent.

During the applicable warranty period, a product will be repaired, replaced, or the purchase price refunded, at the sole option of Samsung. Samsung may use new or reconditioned parts in repairing a product, or replace the product with a new or reconditioned product. Replacement parts and products are warranted for the remaining portion of the original product's warranty or ninety (90) days, whichever is longer. All replaced parts and products are the property of Samsung and you must return them to Samsung.

This limited warranty covers manufacturing defects in materials or workmanship encountered in normal household, noncommercial use of this product and shall not cover the following: damage that occurs in shipment, delivery, installation, and uses for which this product was not intended; damage caused by unauthorized modification or alteration of the product; product where the original factory serial numbers have been removed, defaced, changed in any way, or cannot be readily determined; cosmetic damage including scratches, dents, chips, and other damage to the product's finishes; damage caused by abuse, misuse, overheating due to overcooking, glass tray or turntable, pest infestations, accident, fire, floods, or other acts of nature or God; damage caused by use of equipment, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by Samsung; damage caused by incorrect electrical line current, voltage, fluctuations and surges; damage caused by failure to operate and maintain the product according to instructions; in-home instruction on how to use your product; service to correct installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e., house wiring, fuses, or water inlet hoses). In addition, damage to the glass cooktop caused by (i) use of cleaners other than the recommended cleaners and pads or (ii) hardened spills of sugary materials or melted plastic that are not cleaned according to the directions in the use and care guide are not covered by this limited warranty.

The cost of repair or replacement under these excluded circumstances shall be the customer's responsibility.

Visits by an authorized servicer to explain product functions, maintenance or installation are not covered by this limited warranty. Please contact Samsung at the number below for assistance with any of these issues.

## Warranty (CANADA)

### EXCLUSION OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

### LIMITATION OF REMEDIES

YOUR SOLE AND EXCLUSIVE REMEDY IS PRODUCT REPAIR, PRODUCT REPLACEMENT, OR REFUND OF THE PURCHASE PRICE AT Samsung's OPTION, AS PROVIDED IN THIS LIMITED WARRANTY. Samsung SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO TIME WAY FROM WORK, HOTELS AND/OR RESTAURANT MEALS, REMODELING EXPENSES, LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF Samsung HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

Samsung does not warrant uninterrupted or error-free operation of the product. No warranty or guarantee given by any other person, firm, or corporation with respect to this product shall be binding on Samsung.

To obtain warranty service, please contact Samsung at:

**Samsung Electronics America, Inc.**  
85 Challenger Road  
Ridgefield Park, NJ 07660  
1-800-SAMSUNG (726-7864) and [www.samsung.com/us/support](http://www.samsung.com/us/support)

**PLEASE DO NOT DISCARD. THIS PAGE REPLACES THE WARRANTY PAGE IN THE USE & CARE GUIDE**

**Samsung ELECTRIC OVEN**

### LIMITED WARRANTY TO ORIGINAL PURCHASER

This Samsung brand product, as supplied and distributed by Samsung ELECTRONICS CANADA, INC. (Samsung) and delivered new, in the original carton to the original consumer purchaser, is warranted by Samsung against manufacturing defects in materials and workmanship for a limited warranty period of:

#### **One (1) Year Parts and Labor**

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the CANADA. To receive warranty service, the purchaser must contact Samsung for problem determination and service procedures. Warranty service can only be performed by a Samsung authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to Samsung or Samsung's authorized service center. Samsung will provide in-home service during the warranty period at no charge subject to availability within the contiguous CANADA. In home service is not available in all areas. To receive in home service, the product must be unobstructed and accessible to the service agent. If service is not available Samsung may elect to provide transportation of the product to and from an authorized service center.

## Warranty (CANADA)

Samsung will repair or replace this product, at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products become the property of Samsung and must be returned to Samsung. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer. This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, noncommercial use of this product and shall not apply to the following: damage which occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by Samsung which damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, maintenance and environmental instructions that are covered and prescribed in the instruction book; product removal and reinstallation; problems caused by pest infestations, and overheating or overcooking by user. This limited warranty shall not cover cases of incorrect electric current, voltage or supply, light bulbs, house fuses, house wiring, cost of a service call for instructions, or fixing installation errors. Samsung does not warrant uninterrupted or error-free operation of the product.

EXCEPT AS SET FORTH HEREIN THERE ARE NO WARRANTIES ON THIS PRODUCT EITHER EXPRESS OR IMPLIED AND Samsung DISCLAIMS ALL WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE. NO WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON Samsung. Samsung SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF Samsung HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST Samsung BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY Samsung AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To obtain warranty service, please contact Samsung at:

**Samsung Electronics Canada Inc.**  
2050 Derry Road West, Mississauga, Ontario L5N 0B9 Canada  
1-800-SAMSUNG (726-7864) and [www.samsung.com/ca/support](http://www.samsung.com/ca/support) (English)  
[www.samsung.com/ca\\_fr/support](http://www.samsung.com/ca_fr/support) (French)

## Open Source Announcement

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The software included in this product contains open source software. You may obtain the complete corresponding source code for a period of three years after the last shipment of this product by contacting our support team via <http://opensource.samsung.com> (Please use the "Inquiry" menu.)

It is also possible to obtain the complete corresponding source code in a physical medium such as a CD-ROM; a minimal charge will be required.

The following URL

[http://opensource.samsung.com/opensource/COMMON\\_TZ7\\_0/seq/0](http://opensource.samsung.com/opensource/COMMON_TZ7_0/seq/0) leads to the open source license information as related to this product. This offer is valid to anyone in receipt of this information.



## Security updates information

Security updates are provided to strengthen the security of your device and protect your personal information. For more information on security updates, visit <https://security.samsungda.com>.

\* The website supports only some languages.



Scan the QR code\* or visit  
[www.samsung.com/spsn](http://www.samsung.com/spsn)  
to view our helpful  
How-to Videos and Live Shows

\* Requires reader to be installed on your

Scan this with your smartphone. smartphone

Please be advised that the Samsung warranty does NOT cover service calls to explain product operation, correct improper installation, or perform normal cleaning or maintenance.

QUESTIONS OR COMMENTS?

COUNTRY	CONTACT CENTER	WEB SITE
U.S.A Consumer Electronics	1-800-SAMSUNG (726-7864)	<a href="http://www.samsung.com/us/support">www.samsung.com/us/support</a>
CANADA	1-800-SAMSUNG (726-7864)	<a href="http://www.samsung.com/ca/support">www.samsung.com/ca/support</a> (English) <a href="http://www.samsung.com/ca_fr/support">www.samsung.com/ca_fr/support</a> (French)

