## **DELIVERY GUIDE**

# FURNITURE

We offer several delivery options. Please discuss your preferences with your sales professional so you get the services you desire.

## **Full-Service Delivery**

- Piece-for-piece move on similar furniture pieces.
- Basic furniture assembly and set-up.
- Delivery of floor sample items.
- Grandfather clocks unpacked and set in place.
- Haul-away of mattresses and boxsprings (based on condition, drivers may refuse)
- Some furniture pieces will require additional fees for delivery or assembly. See salesperson for details.

## **Driveway Delivery**

- Furniture is placed in the driveway or attached garage.
- Furniture will be delivered in factory packaging.
- An adult 18 years of age or older must be present for the delivery.

## **Cross-Country Delivery**

- Cross-country delivery scheduling is based on the arrival of all of the merchandise.
- The date on the order reflects the departure date from NFM. Please plan an additional 7-10 business days for your delivery to arrive.
- Piece-for-piece move on similar furniture pieces.
- Basic furniture assembly and set-up included. Additional assembly charges may apply.
- Some pieces may be delivered in the factory packaging.

#### **General Delivery Information**

- Nebraska Furniture Mart will notify you prior to your delivery date with your two-hour delivery window.
- Please call 800-336-9136 two days in advance if you need to change your delivery date.
- Your delivery date or time could change due to unexpected delays from the manufacturer or delays caused by weather, traffic, road construction, etc. NFM will contact you if your delivery date or time changes.
- An adult 18 years of age or older must be present for the delivery.
- All delivery packing material will be removed except for ready-to-assemble merchandise and Driveway Deliveries.

## **Prior to Delivery**

- Our trucks are 13' 6" H x 32' L.. Please make sure there is a clear path to your home and adequate space for loading/unloading.
- Secure low-hanging light fixtures.
- Remove pictures, artwork or doors if necessary.
- Set rugs in place.
- Move other furniture and make a clear path from entryway to where your new product will be placed.
- Secure pets in another room.
- In icy or snowy conditions, please make sure there is a clear path to you home.
- Please notify NFM with an additional or special instructions for the drivers.

Omaha, NE 700 South 72nd St. Omaha, NE 68114 402-392-6100

Kansas City, KS 1601 Village West Pkwy Kansas City, KS 66111 913-288-6200

The Colony, TX 5600 Nebraska Furniture Mart Dr. The Colony, TX 75056 972-668-3000

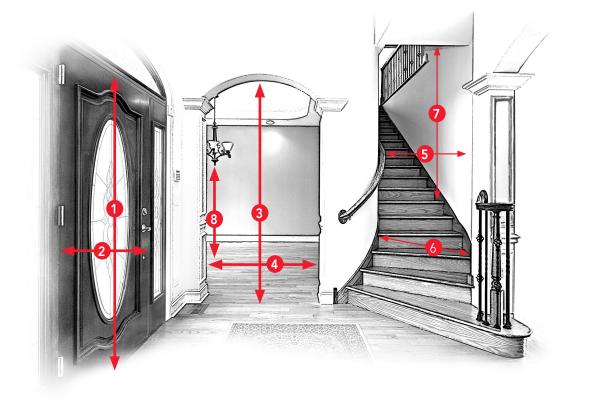
For any questions or concerns regarding your order, contact your furniture salesperson at the numbers listed above, followed by their extension.



## Measurement and Delivery Guide

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#### **MEASUREMENT GUIDE** – will your furniture fit?



#### Home Measurements

- 1. Entry doorway height
- 2. Entry doorway width & door swing clearance

3. Interior doorway height

4. Interior doorway width & clearance to opposite wall

5. Staircase width

- 6. Curved staircase corner width\* & clearance to opposite wall (\*If your stairs curve or have a landing)
- 7. Stairwell overhang/ceiling height

8. Low-hanging light fixtures

#### Furniture Measurements

#### Inside Your Home

Please measure the width and height of your entry doorway, interior doorways and staircases including any landings or curves in the staircase. Though your furniture may not fit straight into your doorway, our delivery drivers may carry your furniture through the doorway vertically or at an angle.

#### Apartments & Condos

For apartment buildings, condos or homes with elevators, it is important to measure the elevator interior height, elevator opening and opposite wall distance to ensure furniture will fit. If your building has a freight elevator, please reserve it in advance. Please measure the hallway in front of your doors as well.

#### Room Planner