

# SAFETY RECALL NOTICE

## Fitbit Ionic Smartwatch



Model	Color
Ionic FB503CPBU	Slate Blue/Burnt Orange
Ionic FB503GYBK	Charcoal/Smoke Gray
Ionic FB503WTGY	Blue Gray/Silver Gray
Ionic FB503WTNV	Adidas edition, Ink Blue & Ice Gray/Silver Gray

**Hazard:** The lithium-ion battery in the Ionic smartwatch can overheat, posing a burn hazard.

**Recalled Product:** This recall only involves Fitbit Ionic devices. The recall does not affect any other Fitbit smartwatches or trackers.

**Remedy:** Customer safety is always Fitbit's top priority. Ionic customers should stop using their smartwatch and contact Fitbit using the information below for instructions on how to obtain a refund. Fitbit will also provide participating consumers with a discount code for 40% off select Fitbit devices.

**Consumer Contact:** Visit [help.fitbit.com/ionic](https://help.fitbit.com/ionic) or call Fitbit toll-free at 888-925-1764, available 24 hours a day, 7 days a week.

**This recall is being conducted in cooperation with the U.S.  
Consumer Product Safety Commission.**