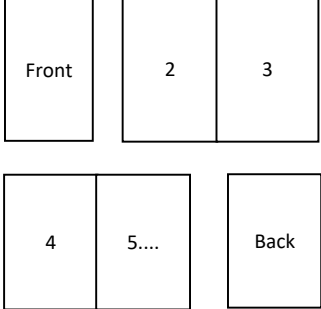


# Printing Specification

## 1. Specification:

1. Specification:			1.1 Folding / Cover	
Models	1. Model Name:	Warranty Card (Monitor_Gaming_OLED)		
	2. Suffix:	US		
	3. Part No:	MBM67504230		
	4. REV	REV02		
SIZE	5. Number of pages	8		
	6. Folded/Unfolded	Unfolded		
	7. Trim size (W x H)_Unfolded (mm)	148 X 210 (A5)		
COVER	8. Trim size (W x H)_folded (mm)	-		
	9. Bindery	Saddle stitching		
	10. Color (Cover)	1		
INNER	11. Paper (Cover)	Wood free		
	12. Weight (cover) (g/m <sup>2</sup> )	80		
	13. Color (inner)	1		
	14. Paper (inner)	Wood free		
	15. Weight (inner) (g/m <sup>2</sup> )	80		
	16. Coating	No		
	17. Thomson	No		
	18. Sub-material	No		
	19. Languages	ENG (1)		

## 2. Origin Notification

<p>Changes the Country name.</p> <p>Copyright © 2021 LG Electronics Inc. All Rights Reserved.</p> <p>Printed in Korea ← Printed in [Country Name in English]</p> <p>Imprimé en Corée ← Imprimé en(au) [Country Name in French]</p> <p>Copyright © 2021 LG Electronics inc. Tous droits réservés.</p> <p>www.lg.com</p>		<p>[Country Name] (ENG/FRE)</p> <p>LGERS/ LGEMX : Printed in Mexico Imprimé au Mexique</p> <p>LGEKR: Printed in Korea Imprimé en Corée</p> <p>LGEMA: Printed in Poland Imprimé en Pologne</p> <p>LGEND: Printed in China Imprimé en Chine</p> <p>LGEIN: Printed in Indonesia Imprimé en Indonésie</p> <p>Others: Each Country name.</p>
NOTE	<p><b>[Restriction of Hazardous Substances]</b></p> <p>Hazardous substances on this product should be satisfied by substance regulation of Level A-I, A-II, SVHC according to LG(52)B-5011 standard.</p> <p>Especially, Part should be followed and controlled the following specification.</p> <p>(1) Hazardous substances test report should be submitted when part certification test and first mass production.</p> <p>(2) Especially, Don't use or contain lead (Pb) and cadmium (Cd) in ink.</p> <p><b>INK REQUIREMENT FOR EU</b></p> <p>(1) The amount of MOAH/MOSH must be less than 0.1% of the weight of the INK used.</p> <p>*MOAH(Mineral Oil Aromatic Hydrocarbons) : Consisting of 1 to 7 aromatic cycles</p> <p>*MOSH(Mineral Oil Saturated Hydrocarbons) : Consisting of 16 to 35 carbon atoms</p> <p>(2) From 01 January 2025 : Ban on the use of MOAH in INK up to a limit of one part per million(1ppm) for compounds of 3 to 7 aromatic cycles</p>	

## 3. History

REV07				
REV06				
REV05				
REV04				
REV03				
REV02	06/16/2025	To change the sentence in warranty period. (R2506000237)	EKMP300368	Miyeon lee
REV01	01/21/2025	Added arbitration enforcement clause in the warranty card.	EKMOA00132	Mingyun Kang
REV00	09/20/2023	-	-	Checked : Yuri.Hong
				Approved : Jongok.Kim
Rev. Number	Date	Description	ECO Number	Owner
				Gwoon.Lee



# Limited Warranty – USA ONLY

OLED MONITOR



Printed in Korea

**ARBITRATION NOTICE:** THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG ELECTRONICS ("LG") TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

Should your LG OLED monitor ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG Electronics ("LG") will, at its option, repair or replace the Product. This limited warranty is valid only to the original purchaser of the Product and applies only when purchased lawfully and used within the United States including U.S. Territories.

WARRANTY PERIOD	HOW SERVICE IS HANDLED
<p><b>PARTS/LABOR:</b>  <b>2 Years</b> from the date of original retail purchase, or from the date of delivery as per applicable law (internal and functional parts only, including OLED Display Panel)</p>	<p>The original sales invoice specifying the Product and date of purchase is required to obtain warranty service.</p> <p>To ensure proper credit and avoid unnecessary charges, you must obtain a RMA (Return Merchandise Authorization) prior to returning any product to LG.</p> <p><b>For customer assistance, please contact LG Electronics:</b>  Call 1-800-243-0000 and select the appropriate option from the menu.</p> <p>Or by mail: LG Electronics Customer Service  ATTN: Customer Service  P.O. Box 240007, Huntsville, AL 35813</p> <p>Or visit our website at <a href="http://www.lg.com">http://www.lg.com</a></p>

- ▶ Replacement Products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- ▶ Replacement Products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.
- ▶ Any replaced Product and/or parts will be the property of LG.

**Disclaimer:**

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY PERIOD. UNDER NO CIRCUMSTANCES SHALL LG OR ITS U.S. DISTRIBUTORS/ DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. LG'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID FOR THE PRODUCT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

### THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, install, educate how to operate, replace fuses, correct wiring, or correct unauthorized repairs and the removal and reinstallation of the Product for repair.
- Damage or loss to programs, data, or removable storage media.
- Damage or failure of the Product caused by installation or repair of antenna systems, cable converters, equipment supplied by a cable provider, or other components in a video system.
- Damage or failure of the Product caused by improper set-up or adjustment on end-user controls.
- Damage or failure of the Product caused by transportation and/or handling, including scratches, dents, chips, and/or other damage to the finish of your Product, unless such damage results from a defect in materials or workmanship and is reported within one (1) week of delivery (Call: 1-888-865-3026).
- Damage or failure of the Product when used in other than normal intended use.
- Damage or failure of Product caused by incorrect electrical current or voltage (including power surge), power failures, interruptions or inadequate electrical service, including incorrect or insufficient AC supply.
- Damage or failure of the Product resulting from improper installation or operation of the Product contrary to the Product owner's manual and/or installation manual.
- Damage or failure of the Product caused by accidents, pests and vermin, lightning, wind, fire, flood, or other acts of nature.
- Damage or failure of the Product caused by abnormal conditions or an environment where the temperature and humidity is not adequately controlled.
- Damage or failure of the Product resulting from misuse, abuse, improper installation/repair/maintenance.
- Damage or failure of the Product caused by the use of accessories, parts, consumable cleaning products, or service not provided or approved by LG.
- Damage or failure of the Product caused by unauthorized alternation, modification or incorporation into any other product or system components, or if it is used for other than the intended purpose.
- Damage or failure of the Product or missing items to any Product sold "As Is," "With all Faults" or similar disclaimer.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined.
- Increases in utility cost and additional utility expenses.
- Minor imperfections that do not materially alter or affect functionality.

The cost of repair or replacement under the above excluded circumstances shall be borne by you.

### HOW WARRANTY SERVICE IS PROVIDED

If LG, in its discretion, opts to replace rather than repair a Product, the replacement of a Product under this limited warranty is offered in two different SWAP options:

- **REGULAR SWAP:** LG provides a prepaid shipping label for you to return a Product. LG will ship your replacement Product within two (2) business days of receiving the returned Product.
- **QUICK SWAP:** LG ships replacement Product to you and includes a prepaid shipping label for you to return the replaced Product in the same box in which a replacement Product is provided. As a security measure, LG requires a credit card number from you. In the event that the replaced Product is not returned or is returned damaged as a result of your negligence, the cost of the replacement Product will be charged. You must return the replaced Product to LG within fourteen (14) days to avoid the credit card charge.

## **PROCEDURE FOR RESOLVING DISPUTES:**

ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. BINDING ARBITRATION MEANS THAT YOU AND LG ARE EACH WAIVING THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

**Definitions.** For the purposes of this section, references to "LG" mean LG Electronics U.S.A., Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to "dispute" or "claim" shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

**Notice of Dispute.** In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days, either party may proceed to file a claim for arbitration.

**Agreement to Binding Arbitration and Class Action Waiver.** Upon failure to resolve the dispute during the 30 day period after sending written notice to LG, you and LG agree to resolve any claims between us only by binding arbitration on an individual basis, unless you opt out as provided below. Any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis.

**Arbitration Rules and Procedures.** To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be administered by the American Arbitration Association ("AAA") and will be conducted before a single arbitrator under the AAA's Consumer Arbitration Rules that are in effect at the time the arbitration is initiated (referred to as the "AAA Rules") and under the procedures set forth in this section. The AAA Rules are available online at [www.adr.org/consumer](http://www.adr.org/consumer). Send a copy of your written demand for arbitration, as well as a copy of this provision, to the AAA in the manner described in the AAA Rules. You must also send a copy of your written demand to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 111 Sylvan Avenue, Englewood Cliffs, NJ 07632. If there is a conflict between the AAA Rules and the rules set forth in this section, the rules set forth in this section will govern. This arbitration provision is governed by the Federal Arbitration Act. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

**Governing Law.** The law of the state of your residence shall govern this Limited Warranty and any disputes between us except to the extent that such law is preempted by or inconsistent with applicable federal law.

**Fees/Costs.** You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees to the AAA unless you seek more than \$25,000 in damages, in which case the payment of these fees will be governed by the AAA Rules. Except as otherwise provided for herein, LG will pay all AAA filing, administration and arbitrator fees for any arbitration initiated in accordance with the AAA Rules and this arbitration provision. If you prevail in the arbitration, LG will pay your attorneys' fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of

reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all arbitration fees will be governed by the AAA Rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA Rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

**Hearings and Location.** If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely on the basis of (1) documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the AAA Rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the AAA Rules. Any in-person arbitration hearings will be held at a location within the federal judicial district in which you reside unless we both agree to another location or we agree to a telephonic arbitration.

**Opt Out.** You may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either: (i) sending an e-mail to [optout@lge.com](mailto:optout@lge.com), with the subject line: "Arbitration Opt Out" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found (i) on the product; or (ii) online by accessing <https://www.lg.com/us/support> and clicking on "How do I find my model number?").

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure.

Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.







