

PUT YOUR MIND  
AT EASE WITH



STEVE SILVER CO.  
UPHOLSTERY WARRANTY\*



| Category   | Period Covered |
|--|----------------|
| Reclining Mechanism  | 5 years        |
| Wooden Frame Components, Cushions & Springs                        | 5 years        |
| Power Reclining Motor  | 3 years        |
| Leather or Fabric Coverings, lumbar units, electrical components   | 1 year         |
| See full warranty for details including limitations and exclusions |                |

## UPHOLSTERY LIMITED WARRANTY

Steve Silver Company warrants that its products are free of defects in material and/or workmanship attributable to manufacturing for a period specified in the detail following.

| Category  | Period Covered | Comment   |
|---|----------------|---|
| Reclining Mechanism   | 5 years        | Warranty does not apply to issues caused by physical damage, improper use or normal wear and tear after the original purchase from Steve Silver Company .   |
| Wooden Frame Components, Cushions & Springs                       | 5 years        | Cushions warranted against loss of resilience under normal conditions. All cushions and pillows will naturally soften with normal use. This is not a material or manufacturing defect. Warranty does not cover any normal softening of cushion cores, flattening of a fiber top or loss of loft.  |
| Power Reclining Motor   | 3 years        |   |
| Lumbar Units, Electrical Components & Leather or Fabric Coverings | 1 year         | Fabrics warranted against splitting, seam slippage and dye transfer. Nature's own characteristics such as wrinkling, marking and variations in grain or color are not covered. This does not cover shrinkage, pilling or fading due to chemical treatments or improper cleaning. Use of chemical treatment or improper cleaning invalidates the warranty. |

If a manufacturing defect is found, Steve Silver Company should be notified promptly of the defect and supplied a copy of the invoice and POD, if available. Inspection by a Steve Silver Company employee or representative may be necessary to verify that a manufacturing defect exists, or you may be required to submit samples to Steve Silver Company along with a digital image of the defects.

### LIMITATIONS & COVERAGE EXCLUSIONS

All warranties are to the Steve Silver Company retailer and are not transferable under any circumstances. It is the retailer's responsibility to contact Steve Silver Company with a claim. We do not handle claims from consumers directly; all requests must go through the retailer who sold the merchandise to the consumer.

**Implied Warranties:** Steve Silver Company makes no implied warranties of merchantability or fitness for a particular purpose. These and all other implied warranties are specifically disclaimed. By implied warranties, Steve Silver Company references warranties that the law sometimes implies to have been given by the seller, even though they are not documented in writing. (Some states do not allow an exclusion or limitation on the length of an implied warranty, so the above exclusions/limitations may not apply to you.)

**Place of Purchase:** This warranty protects Steve Silver Company purchases from Authorized Steve Silver Company Retailers only.

**Household Use:** This warranty applies only to Steve Silver Company furniture for normal indoor residential household use, and not for resale or commercial use, which includes rental, business and institutional or other non-residential use.

**Proper Care and Use:** Proper care and use are essential to preserving rights under this warranty. This warranty does not apply if Steve Silver Company merchandise is damaged by the use of detergents, abrasives or other harsh cleaning agents.

**Accidents, Abuse and Normal Wear & Tear:** This warranty does not cover damage resulting from negligence, abuse, normal wear and tear, or accidents: including (but not limited to) burns, cuts, scratches, tears, scuffs, watermarks, indentations or pet damage.

**Product Modifications:** Any product modification by retailer, consumer or other parties not authorized by Steve Silver Company will void this warranty.

**Floor Samples or As-Is Purchases:** This warranty does not cover floor samples or products designated "as is" at time of purchase.

**Variations from Floor Samples or Literature:** Because of craftsmanship or use of natural materials in Steve Silver Company products, normal variations can occur from piece to piece. This warranty does not cover such differences. Nor are variations from printed illustrations covered.

**Consequential or Incidental Damages:** Steve Silver Company will not be liable for any loss, expense or damage other than to the furniture itself that may result from a defect in the furniture. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations/exclusions may not apply to you.)

**All Products:** In the event a defect is found, repair or replacement under this warranty is at the sole discretion of Steve Silver Company. Refunds are not available. Cost for labor, packaging and shipping from the warehouse distribution center, if it is necessary, is covered by Steve Silver Company for a period of one (1) year. Steve Silver Company will pay reasonable and customary labor rates to replace or repair the defective parts and shipping costs from the retailer to Steve Silver Company. After one year from date of purchase, the retailer will be responsible for labor, packaging and all shipping costs.

**Your Warranty Rights:** This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Except for such other rights, the remedies provided under this warranty state the limit of the responsibilities of Steve Silver Company.