

Dream Weaver[®] Pet Warranty

Engineered Floors[®] warrants your carpet made with our PureColor[®] Polyester, PureColor[®] Soft Polyester, PureColor[®] Nylon, or PureColor[®] Soft Nylon will not be permanently stained from exposure to urine, vomit, or feces from domestic cats and dogs. This warranty covers the physical appearance of a pet stain. This warranty does *not* cover odor, as odor can emanate from below the surface of the carpet or from the pad under the carpet, especially if the deposits are allowed to dwell for a period of time before extraction. If Engineered Floors determines that your carpet is permanently stained we will, at our discretion, make allowance for repair or replacement of the affected area. Allowances will not be offered where there is evidence that pet stains are not accidental, but are a regular occurrence. The carpet must be installed correctly, must be subject to normal use in a residential dwelling, and must be maintained according to recommendations as outlined in our warranty brochure. Terms and Conditions apply.

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