vtech®

Instruction Manual

KidiZoom®

CREATOR CAM™ ULTRA



INTRODUCTION

Thank you for purchasing the **KidiZoom® Creator Cam™ Ultra** camera!

Get creative with the magic background removal and gesture reactions, or use the included green screen and tripod to make your masterpiece like a PRO. Create incredible photos and videos with ease using the interactive effects and built-in creative tools!

INCLUDED IN THIS PACKAGE



KidiZoom® Creator Cam™ Ultra



Green screen fabric



Tripod/selfie stick



Quick Start Guide



Wrist strap

WARNING

All packing materials such as tape, plastic sheets, packaging locks, removable tags, cable ties, cords and packaging screws are not part of this toy and should be discarded for your child's safety.

NOTE

Please save this Instruction Manual as it contains important information.

The battery in this product must not be disposed of with household waste. This battery is recyclable. Please follow your local recycling regulations.

ATTENTION

Pour la sécurité de votre enfant, débarrassez-vous de tous les produits d'emballage tels que rubans adhésifs, feuilles de plastique, attaches et étiquettes. Ils ne font pas partie du jouet.

NOTE

Il est conseillé de conserver ce guide de démarrage rapide car il comporte des informations importantes.

Only connect this toy to equipment bearing either of the following symbols: ⊡ or ⟐.

Environmental Phenomena
Static electricity may cause the unit to malfunction. In cases where the unit is malfunctioning due to static electricity, reset the system by pressing and holding the **Home/On/Off** button for 5 seconds. In the unlikely event of an electrostatic discharge, the unit may malfunction and lose memory, requiring the user to reset the device by sliding the **Main Power Switch** to the Off position for 5 seconds, then slide it back to On and press the **Home/On/Off** button to restart the device.

BATTERY MAINTENANCE

Charge the battery regularly to keep it operating at optimum performance, even when the camera isn't regularly in use. For example, charge the camera at least once every six months. If the device will not be in use for an extended period of time, slide the Main Power Switch to the Off position.

BATTERIES CANNOT BE REPLACED.

The batteries within this toy are permanently encased. Before giving this toy to a child make sure there are no signs of damage. Regularly check the toy and dispose of it immediately if there are any signs of damage. Do not dispose of the toy in a fire, as the batteries may leak and explode. Keep batteries safely out of children's reach before disposing of them via a safe disposal system.

PRODUCT FEATURES



Shutter Button

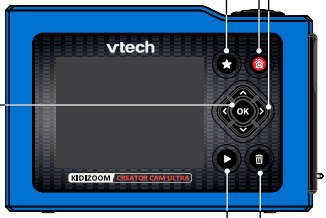
Speaker

Home/On/Off Button

Star Button

Select Buttons

USB Type-C® Port





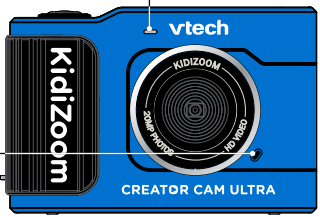
OK Button

Play Button

Tripod Screw Hole

LED Indicator Light

Delete Button



Selfie Flip Lens



Microphone



Strap Hook

Main Power Switch

Memory Card Slot

Tripod Screw Hole

1. Main Power Switch

When the switch is set to the position, the camera is disconnected from the battery and the battery will not charge. Move the switch to the position to connect the camera to the battery and allow it to be recharged.

Note: The **Main Power Switch** is only for resetting the camera with a system reboot. When the camera is in daily use, you should leave the switch in the position.

2. Shutter Button

Press this button to take a picture in photo modes or to start recording in video modes. When you're in another mode, pressing this button will take you to the Photo or Video mode.

3. Star Button

Press this button to change the volume. In Photo or Video modes, press this button to change camera options.

4. Home/On/Off Button

Press to turn the camera **On.** Press and hold for two seconds to turn it **Off.** While the camera is **On,** press this button to go to the **Home** screen or to go back to the previous menu.

5. OK Button

Press this button to confirm a choice or action; or as a control in certain games.

Tip: The **OK** button can also be used as the **Shutter** button in Photo and Video modes.

6. Select Buttons

Use these buttons to select options or as controls in certain games.

7. Play Button

Press this button to review photos or videos.

8. Delete Button

Press this button to delete a photo or video or to cancel an operation.

9. Memory Card Slot

Insert a microSD card here to expand the camera's memory. (MicroSD card not included.)

10. USB Type-C Port

To charge the camera or transfer files to a computer.

11. Selfie Flip Lens

Flip the lens to see yourself on-screen as you take pictures and videos. For video selfie modes, videos and images will be saved mirrored (as-seen on the screen). For photo selfie modes, saved images will not be mirrored.

PRODUCT SPECIFICATIONS

Display	2.4" color LCD
Language	Multilingual (US English, UK English, Deutsch, Español, Français, Nederlands, Italian)
Photo Resolution	20 MP (5120 x 3840) for regular photos (by interpolation) 5 MP (2560 x 1920) for regular photos 2 MP (1600 x 1200) for photos with effects 0.3 MP (640 x 480) **Photo Saved From Video:** Same as the video's resolution
Video Resolution	**For internal memory:** Low (320 x 240) / High (640 x 480) **For memory card:** Low (640 x 480) / High (960 x 720) / HD (1280 x 720)
Video Length Limit per File	~30 minutes or up to 2 GB file size
Focus Range	1.5 feet - ∞
Internal Memory	256 MB built-in memory (shared with program data; actual memory available for user storage will be less)
Memory Card Format and Capacity	microSD / microSDHC card (not included) with capacity from 1 GB to 32 GB Class 10 or above is recommended

File Format	Photo: Standard baseline JPEG Video: AVI (Motion JPEG)
Connectivity	**USB Type-C Port** for connecting to a computer or battery charging
Battery	Rechargeable lithium ion battery (battery is not replaceable)
Operating Temperature	32°F to 104°F (0°C to 40°C)
Charging Temperature	41°F to 104°F (5°C to 40°C)

STORAGE CAPACITY FOR REFERENCE

Media	Resolution	Internal Memory	8 GB microSD Card	16 GB microSD Card	32 GB microSD Card
Photos	0.3 MP	1,260	83,800	167,700	335,500
	5.0 MP	260	17,700	35,400	70,800
	20 MP	140	9,900	19,900	39,800
Video (Minutes)	640 x 480	2	190	380	770
	720p HD	N/A	50	110	230

Note: The above amounts are approximations. The actual capacity depends on the shooting environment.

GETTING STARTED

When you use the **KidiZoom® Creator Cam™ Ultra** camera for the first time, switch the **Main Power Switch** to the position.

When the **Main Power Switch** is in the position, it is not possible to charge the camera or play any activities, and the system clock will be reset.



BATTERY CHARGING

Note: Adult operation required.

- Make sure the device is not in use and the **Main Power Switch** is in the on position. Pull up the rubber cover over the USB Type-C Port on the side of device.
- Connect the USB Type-C end of a charging cable (not included) from your power supply to the USB Type-C port on the device.
- When the battery is charging, you will see the battery charging icon.
- When the battery is fully charged, the screen will show the charging completed image . Disconnect the device from the power source.

NOTE: Do not connect the device when the power switch is in Off position.

Charging Guidelines

Only charge this device using a Class II or Class III power adaptor with 5V(1.5A or higher) USB Type-C output and with applicable country regulations, international and regional safety standards. Before use, inspect the cable to confirm that it is in good condition and that there are no breaks or exposed wires. Ensure there are no particles or liquid (water, juice, etc.) in either of the connectors before plugging in either end of the cable. The device should be completely dry with no debris in the cable connectors when charging. Plug in the cable securely and in the correct orientation. It is important to keep the device, the cable, and the power adaptor in a well-ventilated area when charging. Do not charge your device on soft surfaces, such as on a bed or sofa or covered by clothes as they can trap heat around the device. Typical charging time is approximately 3 to 4 hours. Disconnect the device when it is fully charged. Do not leave the device charging for more than 5 hours.

BATTERY LIFE

Like with other electronic devices, the more the camera is used, the more quickly the battery will drain. The battery will last approximately 1.5 hours with continuous use while taking photos and videos. With typical usage, the battery will last longer. The remaining battery capacity will display in the top right corner of the screen. When the battery level is low , recharge the battery before further use. When the battery level is too low , the camera will not turn on until it is charged.

AUTOMATIC SHUT-OFF

To preserve battery life, the **KidiZoom® Creator Cam™ Ultra** will automatically shut off after a few minutes without input. When recording videos or using the time-lapse video function, the camera will not automatically turn off until the process completes.

MEMORY CARD INSTALLATION

The **KidiZoom® Creator Cam™ Ultra** camera is compatible with microSD and microSDHC memory cards (not included) up to 32 GB. To install:

- Make sure the camera is **Off**.
- Open the cover over the **Memory Card Slot** on the side of the camera.
- Insert a memory card as illustrated. Once the memory card is detected, the memory card will automatically be used as the default memory.



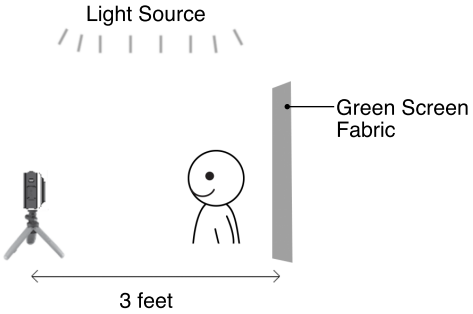
- To remove the memory card from the camera, push the card once and it will eject.

Note

- VTech recommends that you format your memory card before using it with the **KidiZoom® Creator Cam™ Ultra** camera.
- Data stored on the camera's internal memory will not be accessible while the memory card is in use. Be sure to back up all data to a computer regularly to prevent loss of photos and video.

GREEN SCREEN BACKGROUND SETUP (INDOOR USE RECOMMENDED)

Some of the features of the camera use the included **Green Screen** fabric. Parent assistance is required to safely secure the fabric. Depending on your home environment, the **Green Screen** can be hung any number of ways: with clothespins, binder clips, books or weights, sticky putty, thumb tacks and magnets are just a few ideas. Find a place to mount it where the camera can be positioned approximately three feet away, with room for your child to be safely in the middle. Hang the fabric so that the rougher side faces the camera. The camera's effects work best with even, cool white lighting and as few wrinkles in the cloth as possible. For best results, make sure that there are no shadows or direct sunlight falling on the Green Screen fabric.



Note

If you see the video flickering, please make sure the Indoor Light Frequency is set correctly in the camera's Settings menu. (See the Settings section in this manual.) Also avoid having a direct light source pointing towards the camera.

TO BEGIN USING KIDIZOOM® CREATOR CAM™ ULTRA

Make sure the **Main Power Switch** is in the position and charge the camera before using.

Press the **Home/On/Off** button to turn the camera **On**. If it is turned on for the first time, you will be asked to select the language. Next, set the date and time to complete the initial setup.

If you wish to change the language, date and time later, please go to Settings.

Note: If the battery level is too low and cannot keep the clock running, enter the time and date again after recharging.

Home Menu

From the **Home** menu, you can access all of the modes on the **KidiZoom® Creator Cam™ Ultra** camera:

1. Photo
2. Video
3. Creator Studio
4. Video Editor
5. Upside-Down World
6. Creativity Tools
7. Games
8. Settings

Adjust Speaker Volume

Press the **Star** button to show the option panel. Select the **Speaker** icon and press the **Left** or **Right** button to adjust the volume.

Video and Photo Playback

Press the **Play** button to view your photos and videos.

- The most recent file will appear first. Press the **Left** or **Right** buttons to browse, press the **Up** or **Down** buttons to skip to the next 10 or previous 10 files.
- Press the **OK** or **Play** button to enlarge a photo to 2X or 4X or play a video.

- Press the **Delete** button to delete the current file or choose to delete all photo and video files in the memory. Further confirmation is necessary to delete all photo and video files.
- While playing a video, press the **Left** ⟨ and **Right** ⟩ buttons to skip backward or forward. Press the **OK** button to pause or resume playing.

Portrait or Landscape Orientation

The camera contains a sensor to detect whether the camera is in portrait or landscape orientation. Most photo or video modes support capturing in either orientation. The orientation cannot be changed if the capture process has already started.

Turning Off the KidiZoom® Creator Cam™ Ultra

To turn the camera **off**, press and hold the **Home/On/Off** button for two seconds. The camera will also automatically turn off after a few minutes without input.

TRANFERRING FILES TO A COMPUTER

You can connect the camera to a PC or Mac using the USB Type-C port. Once a computer is connected, you will see a removable drive called "VTech 5948" or your memory card's name if using. Please use this to transfer files to and from the camera. There is another removable drive called VT SYSTEM, which is for the storage of system data only. Do not use or remove the VT SYSTEM drive.

To back up photos or videos:

- Open the DCIM folder on the removable drive.
- Drag and drop your photos or videos from their subfolders to a location on your computer to back them up.

To transfer photos or videos to KidiZoom® Creator Cam™ Ultra:

- Select the photo or video files you would like to upload from your computer first.
- Open the DOWNLOAD folder on the removable drive. Drag and drop your photos into the PHOTO folder, and videos into the VIDEO folder.

Note

- Do not transfer photo or video files created by other cameras onto the **KidiZoom® Creator Cam™ Ultra** camera, as these file formats may not be compatible.
- To avoid potential damage to your **KidiZoom® Creator Cam™ Ultra**, ensure the rubber cover over the USB Type-C Port is firmly closed when the camera is not connected to a cable.
- Once the camera is connected to your computer, keep it connected while files are uploading or downloading. After you finish, safely eject the camera electronically from your computer and then physically disconnect the camera.

Computer Connection Requirements

PC: Microsoft® Windows® 11 or above.

Macintosh: macOS 10.13 or above.

USB port required.

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MODES

Photo

Take Photos

- Press the **Shutter** button or **OK** button to take a photo.
- Press the **Left** and **Right** buttons to cycle through different photo effects.
- Press the **Up** and **Down** buttons for 1X to 4X digital zoom.

Timer Modes

From the camera preview screen, press the **Star** button to pop up the option menu.

to use a 10 second countdown timer before capture.

(default) to automatically start capturing when a victory hand gesture is detected.

to automatically start capturing when a stable face is detected.

The Timer mode will reset to default every time the camera is switched off.

Video

Record Video

- Press the **Left** ❮ and **Right** ❯ buttons to cycle through video themes and effects, select “HD” mode to record 720p HD video (memory card required).
- Press the **Shutter** button or **OK** button to start recording a video. Press either button to stop recording.
- Press the **Up** ^ button to see supported gesture reactions and then use the **Left** ❮ and **Right** ❯ buttons to turn them on or off.
- Press the **Down** v button to take a photo.
- After recording completes, press the **OK** button to play your video, or press the **Delete** button to delete the video. When a video is playing, press the **OK** or **Shutter** button to skip review and return to Record mode.

Gesture Reactions

Please see the pictures below for the 4 gestures you can use to create effects while recording videos.

Fists Up - Fire



Point Up - Confetti



Hands Up - Balloons



Heart Hands - Hearts



Microphone Volume

In the camera preview screen, press the **Star** button to open the option menu. Press the **Up** or **Down** button to select the **Microphone**, then press the **Left** or **Right** button to adjust the **Microphone** volume.

Note

Increasing the **Microphone** volume will also increase the background noise on the video's soundtrack. The **Microphone** volume will reset to default every time the camera is switched off.

Creator Studio



Use the Magic Background Removal or the included Green Screen fabric in this mode to record videos in front of simulated backgrounds.

Background Detection Mode

You can select the background detection mode depending on your usage. Press the **Star** button to open the option menu. Press the **Up** or **Down** button to select Background Detection:

Magic Background Removal

In this mode the main person will be detected by the camera and the background will be automatically replaced by the video theme. This mode only works for one person and all other objects (such as pets, toys, extra people) will be replaced by the background theme. For best results, please take videos in front of a uniform background such as a plain wall that is a different color than the subject's skin and clothing.

Green Screen Background Removal

In this mode the color green will be replaced with the background theme. Anything that is not green (such as pets, toys, and other people) will be included in your video. Use the included green screen for best result.

Depending on the lighting temperature, select Mode 1 for warm lighting; Mode 2 for neutral lighting; or Mode 3 for cool lighting. If you are unsure, you can try all the modes and select the one that works best. Please refer to the earlier Green Screen fabric setup section for instructions on best placement of the fabric.

- Select a theme and press **OK** to use it.
- In the video preview screen, press the **Shutter** or the **OK** button to start recording. Press either button to stop recording. Press the **Up** button to see supported gesture reactions in each theme.
- In the News Report theme, you can take an instant photograph or select a picture to customize your news background. You can also press the **Delete** button to use the included news background instead.
- The Weather Forecast theme allows you to set the weather for your report. Use the **Select** buttons to choose weather icons and temperatures. The temperature range includes both the Fahrenheit and Celsius scales, although the symbols F and C do not appear.
- In Photo Background, you can select from the preset photos, select your own photo or take an instant photo to use for your background.

Note: Instant photographs will be removed once you quit Green Screen Studio and will not be saved.

Video Editor

Use this mode to edit your videos. Select a video to enter the editing screen. To view the video first, press the **Play** button instead.

Video Trimming

Press the **Select** buttons to select the new video start point and end point. The video parts excluded from between the two points will be removed.

Video Opening

Select an opening intro and confirm. The opening will be added to the beginning of your video.

Background Music

Select a song to use as background music for your video and confirm. The background music will be mixed with the original sound of the video. If you want the background music to be louder, press the **Up** or **Down** button to adjust its volume before confirm.

Play Video

Select this icon to preview the edited video before saving.

Save As

Once you're done editing, select this icon to save the final product as a new video.

Upside-Down World

In this mode you can create an illusion photo of you inside an upside-down world.



- First, pick a theme or take a photo to use as the background. Next, press the **Up** ⩓ and **Down** ⩔ Buttons to adjust the body size of the final picture. Press OK to confirm; the background will be temporarily flipped to ease your capture process.
- Next, set the position of the body, and press OK to confirm.
- Finally, in the camera preview screen, you can make any pose you want and press the **Shutter** ◯ button to take a picture. The final saved picture will be flipped for an upside-down effect.

Creativity Tools

A. Invisibility Trick (Green Screen Required)

In this mode you can use your **Green Screen** fabric to create invisibility illusions.





- First, find a background with nothing moving in it.
- Next, place your camera on the **Tripod** and press OK to save the background image. Press OK to confirm. Keep your camera completely still for the best effect.
- Finally, press the **Shutter** ◯ button to start recording. Now the **Green Screen** will show the background behind it. Hold the **Green Screen** in front of you to create the invisibility effect!

B. Miniature Video

In this mode you can create an illusion video of you in a small world.



- First, pick a theme or take a photo of your own background. Then, press the **Up** ⩓ and **Down** ⩔ Buttons to adjust the body size of the final picture. Press OK to confirm.
- Next, set the position of the body, and press OK to confirm.
- Finally, press the Shutter button to record your miniature video.

C. Time Twisting Video

In this app you can select a mode and record video that play with time!

Fast Motion, select 2X/3X/4X faster speed to record a video.

Slow Motion, select 2X/3X/4X slower speed to record a video.

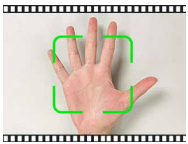
Reverse, select this mode to record a backwards video.

Time-Lapse, select a time interval to take photos and create a time-lapse.

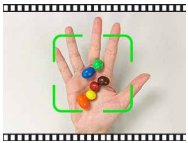
When a mode is selected, press the **Shutter** Button to record the video. When finished, select background music to add to your video. The final video is limited to 1 minute.

D. Trick Video Maker

In this mode, you can record a video in two parts and create trick effects during the pause in recording.







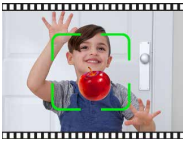
- First, press the **Left** or **Right** button to select the duration of part 1 of the video. Press the **Shutter** or the OK button to start recording. It will stop automatically after the set duration, or press either button to stop recording at any time.
- During the break while the camera's not recording, set up your trick. Try changing costumes, switching places with a friend, making props appear, or even disappearing.
- Next, you can press the **Up** or **Down** button to select a sound effect to be played at the beginning of part 2. Press the **Left** or **Right** button to select the duration of part 2 of the video. (Tip: Use the transparent last frame from part 1 to align the action for part 2.) Press the **Shutter** or OK button to resume recording. It will stop automatically after the set duration, or press either button to stop recording at any time.

E. Floating Object (Green Screen Required)

Use the **Green Screen** fabric in this mode to make objects appear to float in front of your videos.



- First, pick an object that you'd like to create your illusion with. Make sure it's not green.
- Set the object on the **Green Screen** and press the **Shutter** button to take a picture of it. You may want to drape the **Green Screen** fabric over a box or table to create a mini photo studio (see photo for example). Be sure to move the camera close to the object so that the **Green Screen** fills the entire background. Check your shot in camera preview mode before taking a picture.



- After taking a photo of the object, use the **Select** buttons to adjust the object's position on the screen.
- Finally, press the **Shutter** button to record your video with the object appearing to float.

Tip: You can also use this mode to create a stamp or decoration for your videos!

Games

There are three built-in games. Press the **Left** and **Right** buttons to choose a game and press the OK button to play one.

NOTE: All games support portrait mode operation only.



1. Star Traveler

Press the **Left** and **Right** buttons to avoid obstacles and collect the stars or crystals on the way! Collect a turbo item to speed up or grab a heart for an extra life.

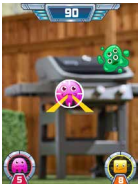


2. Sandwich Stacker

Align the layers and press the OK or **Down** button to stack them perfectly and make an amazing sandwich!

3. Germ Mania

Move the camera around and collect the germs shown at the bottom. Press the OK button when the germ is in the target.



Settings

Press the **Left** 〈 and **Right** 〉 buttons to choose a setting to adjust.

A. Brightness

Press the **Up** ∧ or **Down** ∨ button to adjust the brightness of the display.

B. Memory

View the memory status of the camera or memory card (if one is inserted). There are two advanced options:

Format

This will erase all data in the internal memory or memory card (if one is inserted).

Factory Reset

Factory Reset will erase the contents (including photos, videos and files) stored in the internal memory and reset all system settings to factory default, such as the file index, camera settings and game level. Files in the memory card (if inserted) will not be erased.

Note: When a memory card is inserted, data stored in the internal memory cannot be accessed on the camera unless the memory card is removed. When the memory of the camera is getting full, or when the file indexes are used up, back up all the files to your computer and then delete all the files on your camera. To do this, either go to Settings and format the memory, or delete all photos and videos from Playback mode.

C. Camera Settings

This menu allows you to adjust various camera options. Press the **Up** ∧ or **Down** ∨ button to select an item and press the OK button to toggle through the options.

Photo Resolution – Select the maximum photo resolution. Please refer to the **Product Specifications** and **Storage Capacity** sections for more details.

Video Resolution – Select between high or low video quality captured by the camera.

NOTE: You must use a memory card to record 720p HD videos in Video mode.

Indoor Light Frequency – The default frequency is set according to your region. Please leave your camera set to the default value unless you are traveling.

D. Date & Time

This menu shows the current date and time. If you want to change the setting, press the OK Button and adjust at the next screen.

E. Language

This menu shows the current language selection. If you want to change the language setting, select your desired language and press the OK Button to confirm your selection.

F. Parental Controls

Follow the on-screen instructions to access these settings to disable games or set a daily time limit. By default there is no time limit enabled. You can set a time limit of 15, 30, 60 or 90 minutes per day.

Once a time limit is reached, games will not be accessible until the following day. When games are disabled, icons will appear in the Main Menu in a slightly different configuration.

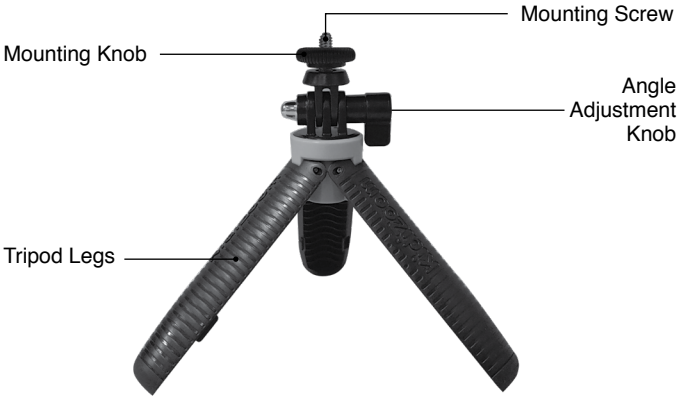
Tip: This feature is designed for parents of children who cannot yet read. Access to the setting is granted by following simple, on-screen instructions.

When games are disabled, the Playback activity will take their place in the main menu.

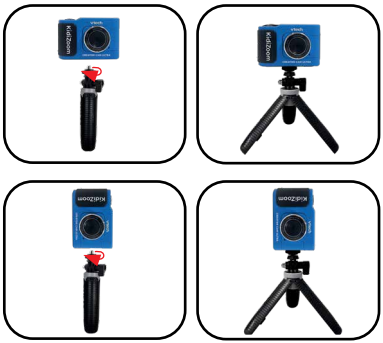
G. FCC Compliance Statement (US English only)

This page confirms that this product complies with FCC regulations.

TRIPOD/SELFIE STICK ATTACHMENT



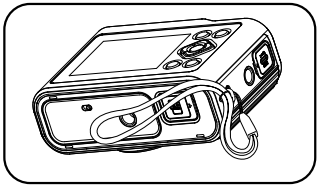
1. To mount the camera onto the **Tripod/Selfie Stick**, align the **Tripod Screw Hole** on the **KidiZoom® Creator Cam™ Ultra** with the mounting screw of the **Tripod/Selfie Stick**. Screw the knob on the **Tripod/Selfie Stick** clockwise to affix the camera to the mount.
2. Loosen the **Angle Adjustment Knob** to rotate the angle adjustment arm and adjust the capture angle.



3. Tighten the **Angle Adjustment Knob** after you set the capture angle.

WRIST STRAP ATTACHMENT

1. Locate the thread loop on the end of the strap. Insert it into the **Strap Hook** and push through.
2. Feed the end of the strap up through the loop and pull it all the way through.
3. Pull gently to ensure the loop is securely tightened around the bar.



KIDIZOOM® CREATOR CAM™ ULTRA FAQ

Q When using Magic Background Removal, why are some body parts not shown?

A Some complex backgrounds will be difficult for Magic Background Removal to detect. Please use this feature with a background as uniform as possible; and the background color should not be too similar to the subject's skin or clothing.

Q When using Magic Background Removal, why is my pet, toy or friend removed?

A The Magic background Removal only works with one human, anything else will be replaced with the background theme.

Q Can I use my own green screen instead of the included fabric?

A Yes, you can. For best results we recommend finding a fabric that's non-reflective and the same shade of green as the included Green Screen.

Q What are the best light settings for the green screen effects?

A The green screen effects work best with even, cool white lighting.

Q Can I use other pictures or videos as my own video background?

A You can use your own pictures as video backgrounds by selecting the Photo Background theme in Creator Studio. For best results, make sure the image is 960 x 720 (or 720 x 960 for portrait mode) Baseline JPG, and transfer it to the DOWNLOAD/PHOTO folder of the camera from your computer. The camera cannot use external videos as backgrounds.

TROUBLESHOOTING

Consult this section if you experience difficulty while operating your **KidiZoom® Creator Cam™ Ultra** camera.

Problem	Solution
The camera isn't working	1. Turn the **Main Power Switch** off for 30 seconds. 2. Turn the **Main Power Switch** on again and then press the **Home** button to turn it on. The camera should now work properly. 3. If the camera still doesn't work, recharge the battery and try again.
Screen display is abnormal	1. Turn the **Main Power Switch** off for 30 seconds. 2. Turn the **Main Power Switch** on again and then press the **Home** button to turn it on. The screen display should be normal again.
Photos and videos aren't clear	1. Make sure the lighting conditions of the shooting environment are adequate. 2. Check to see if the **Lens** is clean.
Recorded video is not smooth	• Check your memory card's performance. We recommend using a Class 10 or above microSD / microSDHC card. Using a memory card with lower performance may slow the video data-writing on the card and thus affect the video quality. • The performance of some memory cards will slow down after they have been used for a long time. If you have this problem, first back up your files and re-format the card.
Cannot connect to computer	• Check the connections on the USB cable between the camera and the computer and review the connection procedures in this manual. • Turn the **Main Power Switch** off for 30 seconds. Turn the **Main Power Switch** on and connect to the computer again.

Flickering in recorded video	• Check if the Indoor Light Frequency setting is correct. • Avoid having both sunlight and indoor lighting appear at the same time in your video composition.
Colored dots appear in Green Screen Studio videos	• Check if the **Green Screen** fabric is evenly lit. • Check if there are any wrinkles in your **Green Screen** fabric setup. • Check if the color of the room lighting is too warm or too cool. Try to change to a location with cool white color temperature lighting. • Try adjusting your Green Screen Detection Setting by pressing the Star button while filming.
Memory card can't be detected	• Check if the memory card is correctly inserted. • Check to see if the memory card is the supported type. The camera only supports microSD or microSDHC card. • Check to see if the file system of your memory card is FAT or FAT32. The **KidiZoom® Creator Cam™ Ultra** camera does not support NTFS or exFAT file systems. Be sure to back up all important data from your memory card and format it in either the FAT or FAT32 file system before using in your **KidiZoom® Creator Cam™ Ultra.**
Can't view the downloaded video or photo files	Check if the downloaded files are in the correct directory on the **KidiZoom® Creator Cam™ Ultra**. Photos should be put in the DOWNLOAD/PHOTO folder, and videos should be put in the DOWNLOAD/VIDEO folder. **KidiZoom® Creator Cam™ Ultra** only supports these formats: Photos in Standard Baseline JPEG and videos in AVI (Motion JPEG) created by the **KidiZoom® Creator Cam™ Ultra** camera.

APPENDIX - QUICK GESTURES GUIDE

General Photo or Video Modes



Video mode


Confetti


Balloons


Fire


Hearts

Creator Studio mode



Dino Attack


Volcano Explosion



Magic Fire


Magic Birds



Pirate Parrot


Cannon Fire



Change Room Color


Castle in Mirror



Steering

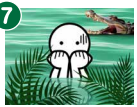

Headlights



Power Ball


Take Off Flying

7



Crocodile



Floating Log

8



Forest Flowers



Butterfly

9



Falling Fruit



Serving Platter

10



Running



Finish Line

11



Fireworks



Cheers

12



Move Left or Right



Fish

13



Magic Sparkles



Rainbow

14



Oasis



Dancing Camels

15



Treasure Gems



Growing Flowers

16



Laser Beam



Cyber Code

17



Snowflakes



Snowman

18

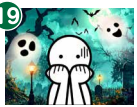


Hot Balloons



Rollercoaster Ride

19



Ghosts



Pumpkin

CARE & MAINTENANCE

- Keep the rubber cover of the **USB Type-C Port** and **Memory Card Slot** tightly closed while the camera is not in use in order to prevent dust or water from getting into it.
- Keep the camera clean by wiping it with a slightly damp cloth.
- Turn the camera off at the **Main Power Switch** if it will not be in use for an extended period of time.
- Keep the camera out of direct sunlight and away from any direct heat source.
- Do not drop the camera on a hard surface and do not expose it to moisture or immerse it in water.
- Keep the **Lens** clean. If the images are blurry, it could be because there is dust or dirt on the **Lens**.

GREEN SCREEN FABRIC CARE


Do Not Wash


Do Not Bleach


Do Not Tumble Dry


Do Not Iron


Do Not Dryclean

Clean the green cloth by gently wiping with a damp cloth.

IMPORTANT NOTE:

Creating and developing VTech® products is accompanied by a responsibility that we at VTech® take very seriously. We make every effort to ensure the accuracy of the information, which forms the value of our products. However, errors sometimes can occur. It is important for you to know that we stand behind our products and encourage you to call our Consumer Services Department at 1-800-521-2010 in the U.S. or 1-877-352-8697 in Canada, or by going to our website at vtechkids.com and filling out our Contact Us form located under the Customer Support link with any problems and/or suggestions that you might have. A service representative will be happy to help you.

NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

Supplier's Declaration of Conformity
47 CFR § 2.1077 Compliance Information

Trade Name:	VTech®
Model:	5948
Product Name:	KidiZoom® Creator Cam™ Ultra
Responsible Party:	VTech Electronics North America, L.L.C.
Address:	1156 W. Shure Drive, Suite 200 Arlington Heights, IL 60004
Website:	vtechkids.com

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.

CAN ICES(B)/NMB(B)

To access the above compliance statement from the product software:

1. In the **Main Menu**, select the **Settings** menu icon  .

2. In the **Settings** menu, select the **FCC Compliance Statement** page  .

The FCC Compliance Statement page is only available in the US English version of the program. To change the language version, please refer to the Settings section of this Parent's Guide.

CAUTION

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.



WARNING:

CHOKING HAZARD-SMALL PARTS.
NOT FOR CHILDREN UNDER 3 YRS.

Visit our website for more information about our products, downloads, resources and more.

vtechkids.com

Read our complete warranty policy online at
vtechkids.com/warranty

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Version:0