

SAMSUNG

Simple User Guide

HW-S60D / HW-S61D

You can access the User guide on Samsung's on-line customer support center by scanning the QR code on the left. To see the manual on your PC or mobile device, download the manual in document format from Samsung's website. (http://www.samsung.com/support)

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Contact **SAMSUNG WORLDWIDE**

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care Center.

HEADQUARTERS

Samsung Electronics Canada Inc. 2050 Derry Road West, Mississauga, Ontario L5N 0B9 Canada
TEL: 1-800-SAMSUNG (1-800-726-7864)
www.samsung.com/ca/support

Country/Region	Samsung Service Center ☎	Web Site
CANADA	1-800-SAMSUNG (726-7864)	www.samsung.com/ca/support (English) www.samsung.com/ca_fr/support (French)
U.S.A	1-800-SAMSUNG (726-7864)	www.samsung.com/us/support

SAFETY INFORMATION

SAFETY WARNINGS

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). NO USER-SERVICEABLE PARTS ARE INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL. Refer to the table below for an explanation of symbols which may be on your Samsung product.

	CAUTION RISK OF ELECTRIC SHOCK. DO NOT OPEN.	
	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.	
	This symbol indicates that this product has included important literature concerning operation and maintenance.	
	Class II product : This symbol indicates that it does not require a safety connection to electrical earth (ground). If this symbol is not present on a product with a power cord, the product MUST have a reliable connection to protective earth (ground).	
	AC voltage : This symbol indicates that the rated voltage marked with the symbol is AC voltage.	
	DC voltage : This symbol indicates that the rated voltage marked with the symbol is DC voltage.	
	Caution, Consult instructions for use : This symbol instructs the user to consult the user manual for further safety related information.	

WARNING

- To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.
- To prevent injury, this apparatus must be securely set on a solid surface or attached to a wall in accordance with the installation instructions.

CAUTION

- Do not expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases, on the apparatus.
- To turn this apparatus off completely, you must pull the power plug out of the wall socket. Consequently, the power plug must be easily and readily accessible at all times.

Important Safety Instructions

Read these operating instructions carefully before using the unit. Follow all the safety instructions listed below. Keep these operating instructions handy for future reference.

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not hinder in any way the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



PRECAUTIONS

1. Make sure to rest the AC/DC Adapter flat on a table or the floor. If you place the AC/DC Adapter so that it is hanging with the AC cord input facing upwards, water or other foreign substances could enter the Adapter and cause the Adapter to malfunction.
2. Ensure that the AC power supply in your house complies with the power requirements listed on the identification sticker located on the bottom of your product. Install your product horizontally, on a suitable base (furniture), with enough space around it for ventilation (3~4 inches). Make sure the ventilation slots are not covered. Do not place the unit on amplifiers or other equipment which may become hot. This unit is designed for continuous use. To fully turn off the unit, disconnect the AC plug from the wall outlet. Unplug the unit if you intend to leave it unused for a long period of time.
3. During thunderstorms, disconnect the AC plug from the wall outlet. Voltage peaks due to lightning could damage the unit.
4. Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and cause the unit to malfunction.
5. Protect the product from moisture (i.e. vases), and excess heat (e.g. a fireplace) or equipment creating strong magnetic or electric fields. Unplug the power cable from the AC wall socket if the unit malfunctions. Your product is not intended for industrial use. It is for personal use only. Condensation may occur if your product has been stored in cold temperatures. If transporting the unit during the winter, wait approximately 2 hours or until the unit has reached room temperature before using.
6. The battery used with this product contains chemicals that are harmful to the environment. Do not dispose of the battery in the general household trash. Do not expose the battery to excess heat, direct sunlight, or fire. Do not short circuit, disassemble, or overheat the battery. **CAUTION:** Danger of explosion if the battery is replaced incorrectly. Replace only with the same or equivalent type.

CAUTION (for Canada)

This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter. This device may automatically discontinue transmission if there is no information to transmit, or an operational failure. Note that this is not intended to prohibit the transmission of control or signaling information or the use of repetitive codes where required by the technology.

This Class B digital apparatus complies with Canadian ICES-003.

Radiation Exposure Statement

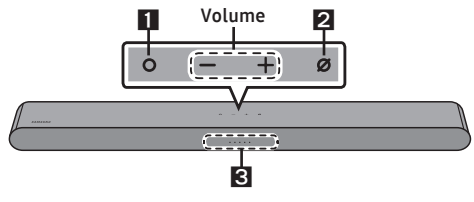
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

01 CHECKING THE COMPONENTS

- Soundbar Main Unit
 - Soundbar Remote Control
 - Batteries
 - Power Cord
 - AC/DC Adapter
 - HDMI Cable
 - Wall Mount Guide
 - Holder-Screw X 2
 - Bracket-Wall Mount X 2
 - Screw (M4 x L10) X 2
- NOTES**
- For more information about the power supply and power consumption, refer to the label attached to the product. (Label: Bottom of the Soundbar Main Unit)
 - To purchase additional components or optional cables, contact a Samsung Service Center or Samsung Customer Care.
 - Design, specifications, and App screen are subject to change without prior notice.

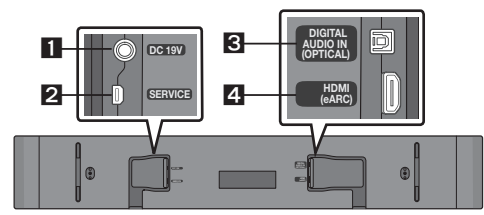
02 PRODUCT OVERVIEW

Front Panel / Top Panel of the Soundbar



1 Multi Function Button In standby mode, press the ○ (Multi Function) button to turn on the Soundbar. Press the ○ (Multi Function) button to change the mode.	<table><tr><th>LED Indicator</th><th></th></tr><tr><td>White On -> Off ● ○ ○ ○ ○</td><td>"TV ARC" or "eARC"</td></tr><tr><td>White On -> Off ● ● ○ ○ ○</td><td>"Wi-Fi"</td></tr><tr><td>White On -> Off ● ● ● ○ ○</td><td>"Bluetooth"</td></tr><tr><td>White On -> Off ● ● ● ● ○</td><td>"Digital Audio In"</td></tr></table>	LED Indicator		White On -> Off ● ○ ○ ○ ○	"TV ARC" or "eARC"	White On -> Off ● ● ○ ○ ○	"Wi-Fi"	White On -> Off ● ● ● ○ ○	"Bluetooth"	White On -> Off ● ● ● ● ○	"Digital Audio In"
LED Indicator											
White On -> Off ● ○ ○ ○ ○	"TV ARC" or "eARC"										
White On -> Off ● ● ○ ○ ○	"Wi-Fi"										
White On -> Off ● ● ● ○ ○	"Bluetooth"										
White On -> Off ● ● ● ● ○	"Digital Audio In"										
2 Mic On/Off Button Press the ⊘ (Mic On/Off) button to turn on or off the microphone.	<table><tr><th>LED Indicator</th><th></th></tr><tr><td>Red On ○ ○ ● ○ ○</td><td>"Mic Off"</td></tr><tr><td>○ ○ ○ ○ ○</td><td>"Mic On"</td></tr></table>	LED Indicator		Red On ○ ○ ● ○ ○	"Mic Off"	○ ○ ○ ○ ○	"Mic On"				
LED Indicator											
Red On ○ ○ ● ○ ○	"Mic Off"										
○ ○ ○ ○ ○	"Mic On"										
3 LED indicator The LED Indicator flashes, glows, or changes color depending on the Soundbar's current mode or status.											

Bottom Panel of the Soundbar

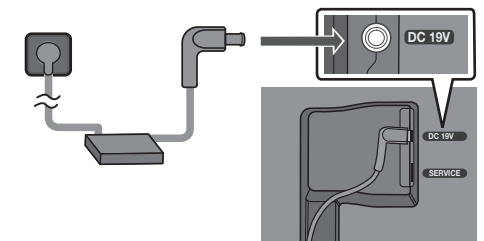


- 1 DC 19V (Power Supply In)**
Connect the AC/DC power adapter.
- 2 SERVICE**
Connect a USB storage device to upgrade the product's software.
- 3 DIGITAL AUDIO IN (OPTICAL)**
Connect to the digital (optical) output of an external device.
- 4 HDMI (eARC)**
Connect to the HDMI (eARC) port on a TV.

03 CONNECTING THE SOUNDBAR

Connecting Electrical Power

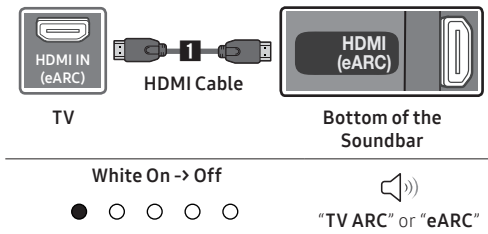
- For more information about the required electrical power and power consumption, refer to the label attached to the product. (Label: Bottom of the Soundbar Main Unit)



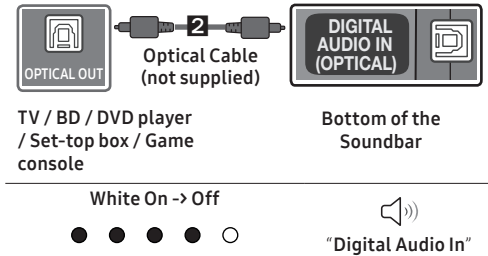
Bottom of the Soundbar Main Unit

04 CONNECTING WITH A CABLE

Connecting using an HDMI Cable



Connecting using an Optical Cable (D.IN)



NOTES

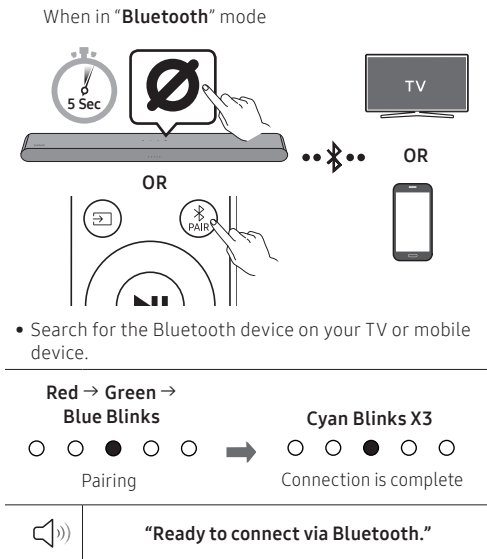
- When the TV sound is not output, press the **○ (Multi Function)** button at the top of the Soundbar or the **⏮ (Source)** button on the remote control to select the **"TV ARC"** or **"eARC"** mode.
- The recommended cable is an HDMI cable certified by HDMI.org.
- When you use an optical cable and the terminals have covers, be sure to remove the covers.

Using the Q-Symphony Function

When the Soundbar connects to a Samsung TV that supports the Q-Symphony function, you can play the sound simultaneously through the Soundbar and the TV. If you use the Q-Symphony function, the surround sound played on the TV allows you to enjoy a richer, more three-dimensional surround sound effect. When the Soundbar is connected, **"Q-Symphony"** menu appears on the TV. (The message displayed may differ with the TV model.) Settings (⚙) → All Settings (⚙) → Sound → Sound Output

05 USING A WIRELESS CONNECTION

Connecting via Bluetooth



NOTE

- If asked for a PIN code when connecting a Bluetooth device, enter <0000>.

Connecting via Wi-Fi (Wireless Network)

To connect a Soundbar to a mobile device via a wireless network (Wi-Fi), the **SmartThings** app is required.

1. Connect your mobile device (smartphone, tablet, etc.) to the Wi-Fi network the TV is connected to.
2. Install and launch the **SmartThings** app on your mobile device (smartphone, tablet, etc.).
3. Follow the instructions in the app screen on the mobile device to connect the Soundbar to your Wi-Fi network.

06 TROUBLESHOOTING

Before seeking assistance, check the following.

- Soundbar does not turn on.**
- Check whether the power cord of the Soundbar is correctly inserted into the outlet.
- Soundbar works erratically.**
- After removing the power cord, insert it again.
 - Power cycle the external device and try again.
 - If there is no signal, the Soundbar automatically turns off after a certain period of time. Turn on the power.
- Remote control does not work.**
- Point the remote directly at the Soundbar.
 - Replace the batteries with new ones.
- The red LED indicator light on the soundbar stays on.**
- The microphone is turned off. Turn on the microphone.

LED Indicator	
Red On ○ ○ ● ○ ○	"Mic Off"
○ ○ ○ ○ ○	"Mic On"

The Soundbar does not output any sound.

- The volume of the Soundbar is too low or muted. Adjust the volume.
- When any external device (STB, Bluetooth device, mobile device, etc.) is connected, adjust the volume of the external device.
- For sound output of the TV, select Soundbar. (Samsung TV: Home (🏠) → Menu → Settings (⚙) → All Settings (⚙) → Sound → Sound Output → Select Soundbar)
- Remove the cable from the Soundbar and then reconnect it.

If the TV is not connected via HDMI (eARC).

- Check whether the HDMI cable is correctly connected to the eARC terminal.
- Connection may not be possible due to the connected external device (set-top box, game console, etc.). Directly connect the Soundbar.
- HDMI-CEC may not be activated on the TV. Turn on the CEC on the TV menu. (Samsung TV: Home (🏠) → Menu → Settings (⚙) → All Settings (⚙) → Connection → External Device Manager → Anynet+ (HDMI-CEC) ON)

The Soundbar will not connect via Bluetooth.

- When connecting a new device, switch to Bluetooth Pairing for connection. (Press the **⌘ PAIR** button on the remote control or press the **⊘ (Mic On/Off)** button on the body for at least 5 seconds.)
- Reconnect it after removing the Bluetooth speaker list on the device to connect. (Samsung TV: Home (🏠) → Menu → Settings (⚙) → All Settings (⚙) → Sound → Sound Output → Bluetooth Speaker List)

The sound drops out when connected via Bluetooth.

- Some devices can cause radio interference if they are located too close to the Soundbar. e. g. microwaves, wireless routers, etc.
- If your device that is connected via Bluetooth moves too far away from the Soundbar, it may cause the sound to drop out. Move the device closer to the Soundbar.
- If a part of your body is in contact with the Bluetooth transceiver or the product is installed on metal furniture, the sound may drop out. Check the installation environment and conditions for use.

Unable to connect to Wi-Fi.

- Make sure the wireless router is turned on and then reconnect the wireless router after rebooting.
- The Soundbar will not connect if the wireless signal is too weak. Try moving the router closer to the Soundbar, or eliminating any obstacles that are between the Soundbar and the router, if possible.

The Soundbar does not turn on automatically with the TV.

- When you turn off the Soundbar while watching TV, power synchronization with the TV is disabled. First turn off the TV.

07 IMPORTANT NOTES ABOUT SERVICE

Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

08 SPECIFICATIONS AND GUIDE

Specifications

Model Name HW-S60D / HW-S61D	
Weight 6.0 lbs (2.7 kg)	Dimensions (W x H x D) 26.4 x 2.4 x 4.1 inches (670.0 x 62.0 x 105.0 mm)
Operating Temperature Range +50 °F to +104 °F (+10 °C to +40 °C)	Operating Humidity Range 10 % to 80 %, non-condensing
Storage Temperature Range -4 °F to +113 °F (-20 °C to +45 °C)	Storage Humidity Range 5 % to 95 %, non-condensing
AMPLIFIER Rated Output power 200W	
Supported play formats Dolby 5.1ch / Dolby Digital Plus / Dolby TRUE HD / Dolby ATMOS / DTS 5.1ch / LPCM 8ch	

NOTES

- Samsung Electronics Co., Ltd reserves the right to change the specifications without notice.
- Weight and dimensions are approximate.

Precaution : The Soundbar will restart automatically if you turn on/turn off Wi-Fi or Bluetooth.

SAMSUNG

LIMITED WARRANTY TO ORIGINAL PURCHASER

Samsung Electronics Canada Inc.(SECA), warrants that this product is free from defective material and workmanship. SECA further warrants that if this product fails to operate properly within the specified warranty period and the failure is due to improper workmanship or defective materials, SECA will repair or replace the product at its option. All warranty repairs must be performed by a SECA Authorized Service Center. (The name and address of the location nearest you can be obtained by calling toll free: 1-800-SAMSUNG)

LABOR	PARTS
One year (Carry-in)	One year

On carry-in models, transportation to and from the service center is the customer's responsibility. The original dated sales receipt must be retained by the customer and is the only acceptable proof of purchase. It must be presented to the authorized service center at the time service is requested.

EXCLUSIONS (WHAT IS NOT COVERED)

This warranty does not cover damage due to accident, fire, flood and/or other acts of God; misuse, incorrect line voltage, improper installation, improper or unauthorized repairs, commercial use or damage that occurs in shipping. Exterior and interior finish, lamps, glass are not covered under this warranty. Customer adjustments which are explained in the instruction manual are not covered under the terms of this warranty. This warranty will automatically be voided for any unit found with a missing or altered serial number. This warranty is valid only on products purchased and used in Canada.

Samsung Electronics Canada Inc
2050 Derry Rd West
Mississauga, On. L5N 0B9
Tel: 1-800-SAMSUNG (726-7864)
Fax: (905) 542-1199
Website: www.samsung.com/ca

