

# GE Appliances Electric Water Heater Limited Warranty

**LIMITED WARRANTY**

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service for your GE water heater call GE Water Heaters at 1-800-943-8186. Please have your serial number and your model number available when calling for service. Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a GE Appliances factory service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician not to submit the data to GE Appliances at the time of service

For The Period Of:	We Will Replace:
<b>One Year</b> From the date of the original purchase	<b>Any factory specified part</b> of the water heater which fails due to a defect in materials or workmanship. During this <b>limited one-year warranty</b> , we will also provide, free of charge, all labor and related service to replace the defective part.
<b>Second through Eighth or Tenth Year</b> From the date of the original purchase	<b>Any part</b> of the Water Heater which fails due to a defect in materials or workmanship. During this <b>limited second through the end of the warranty period</b> , labor and related service to replace the defective part are not included.  *Warranty is based on the 6th and 7th digit of model number located on rating plate (e.g.: GE50T08BAM has a part warranty of 8 years).

## What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Replacement parts shipping and handling and cost to remove defective part or tank after the first year limited warranty are NOT covered.
- Failure of the product if it is abused, misused, altered, or used for other than the intended purpose.
- Use of this product where water is microbiologically unsafe or of unknown quality, without adequate disinfection before or after the system.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, lightning, fire, flood or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance, its installation or repair.
- Product not accessible to provide required service in a safe manner. Attic installation must have flooring and accessible stairs.
- If product removed from original installation location.
- If product or other appliance must be moved for service access.
- Damage, malfunction or failure caused by the use of repair service not approved by GE Appliances.
- Damage, malfunction or failure caused by the use of unapproved parts or components.
- Damage, malfunction or failure caused by operating the water heater with the anode rod removed.
- Anode Rod inspection and replacement.
- Damage, malfunction or failure resulting from operating the water heater with an empty or partially empty tank.
- Damage, malfunction or failure caused by subjecting the tank to pressure greater than those shown on the rating label.
- Damage, malfunction or failure caused by operating the water heater with electrical voltage outside the voltage range listed on the rating label.
- Water heater failure due to the water heater being operated in a corrosive atmosphere.
- If this water heater is used for other than residential private family use, labor will not be covered under warranty, and the parts warranty is reduced to 1 year from the date of purchase.

**EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.**

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**For product purchased outside of the US, contact your dealer for Warranty and Service information.**

**Warrantor for Products Purchased in the United States:**

**GE Appliances, a Haier company**

**Louisville, KY 40225**

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.