



Owner's manual

# *Rize Split*

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Adjustable bed



SERIAL NUMBER: \_\_\_\_\_  
(Place your serial number here for ready reference)



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SERIAL NUMBER: \_\_\_\_\_  
(Place your serial number here for ready reference)

Photos are for illustration purposes only.

**Model Number: GY0X4**

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# Safety precautions

## Attention!

READ THE FOLLOWING INFORMATION BEFORE USING THIS PRODUCT. USE OF A SURGE PROTECTOR (NOT INCLUDED) IS RECOMMENDED.

### **Electrical safety**

Do not open or tamper with the transformer, control box, motors, or remote control (with the exception of battery compartments).

### **Small children and pets warning**

Immediately dispose of all packing materials as it can suffocate to small children and pets. Do not allow any persons or pets under the bed. Children should not operate the bed without adult supervision.

### **Hospital or convalescent use**

This adjustable bed was designed and engineered for a life-style of in-home comfort and is not intended for hospital use or for a bed-ridden patient on an extended recovery. This bed is not equipped with bars to help patients get safely in and out of bed and are not intended to be used around tent-type oxygen therapy or explosive gases.

### **Health warning**

Please consult your physician before use if you have any health conditions you are concerned about, as the motion may aggravate some conditions. Caution is especially advised for those with pacemakers, since the vibrating motion may cause the pacemaker to sense activity.

### **Product ratings**

The bed lift motors are not designed for continuous use of more than 2 minutes in an 18-minute period, or approximately 10% duty cycle. Any attempt to circumvent or exceed this rating will shorten the life expectancy of the product.

### **Weight limit**

The limitation for the bed is 750 lb. The bed will structurally support this weight, provided it is evenly distributed across the head and foot sections when a person is lying down. This product is not designed to support or lift this amount in the

head or foot section alone. Exceeding this weight restriction could damage the bed and/or cause injury. Enter or exit the bed in a flat position and do not sit on the head or foot sections while in the raised position.

### **Noise warning**

It is normal for the raising and lowering features on this bed to emit a minimal humming sound during operation. The level of sound the bed emits is directly related to the environment. In a room with hardwood floors a vibrating noise can be noticeable. To reduce the resonance, place a piece of carpet or rubber caster cups under the legs. The rubber caster cups also prevent the bed from sliding when located on smooth or hardwood surface.

### **Cord maintenance**

Always unplug the base from the electrical outlet before cleaning or servicing the base. Keep the cord away from heated surfaces. For indoor use only. If the cord or plug is damaged or dropped in water, discontinue use of the bed base and contact qualified service personnel for examination and repair. Make sure the base is in a flat position before unplugging from the power source.

SAVE THESE INSTRUCTIONS. Proper operation of your adjustable bed is necessary to ensure the long life and durability you expect from a high-quality product. The manufacturer has tested and inspected this product prior to shipment.

## Parts list

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All electronics and components that need to be installed are located in boxes under the base or attached to the frame. Before discarding any packing materials, check the adjustable bed carton and verify all items in the parts list are included.



**Remote controls (2)**



**AAA batteries (6)**



**8" + 3" + 2" legs (6)**



**Mattress retainer bar (1)\***



**Input power cord and  
power supply (1)**

\* King size comes with 2 mattress retainer bars

# Installation guide

## Setting up your adjustable bed

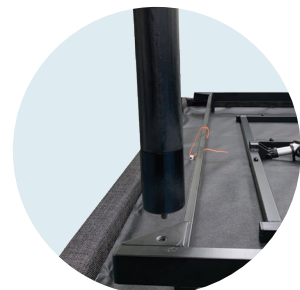
- 1 With two people, carefully lift the bed base out of shipping carton and place it flat on the floor with the top side facing downward.
- 2 Unfold the base. Keep the top side facing down.
- 3 Plug the input power cord into the power supply.
- 4 Connect the power supply to the control box, which is the black box attached to the bottom of the bed.
- 5 Assemble the legs using any combination of the 8", 3", and 2" leg sections to choose your bed's desired height. All legs must be the same height.
- 6 Attach the legs to the adjustable bed using the pre-drilled holes on the frame. Do not over tighten.
- 7 Next, the remote controls will need to be paired to the bed. Put the included AAA batteries into the battery compartments on the remote controls.
- 8 Find the pairing button on the control box on the underside of the bed.

**Method 1:** Plug the power cord into the wall outlet, then press and hold the pairing button for three seconds. A light will flash quickly to indicate the bed is ready for pairing. Within fifteen (15) seconds, press and hold the head up and foot up buttons on the remote control simultaneously for three seconds. A short beeping sound along with the backlight of the remote control flashing will indicate the remote has been paired.

**Method 2:** Unplug and plug in the adjustable base again, the light will flash quickly on the control box. Within fifteen (15) seconds, press the head up and foot up buttons on the remote control simultaneously. A short beeping sound along with the backlight of the remote control flashing will indicate the remote has been paired.

Repeat above steps to pair second remote control.

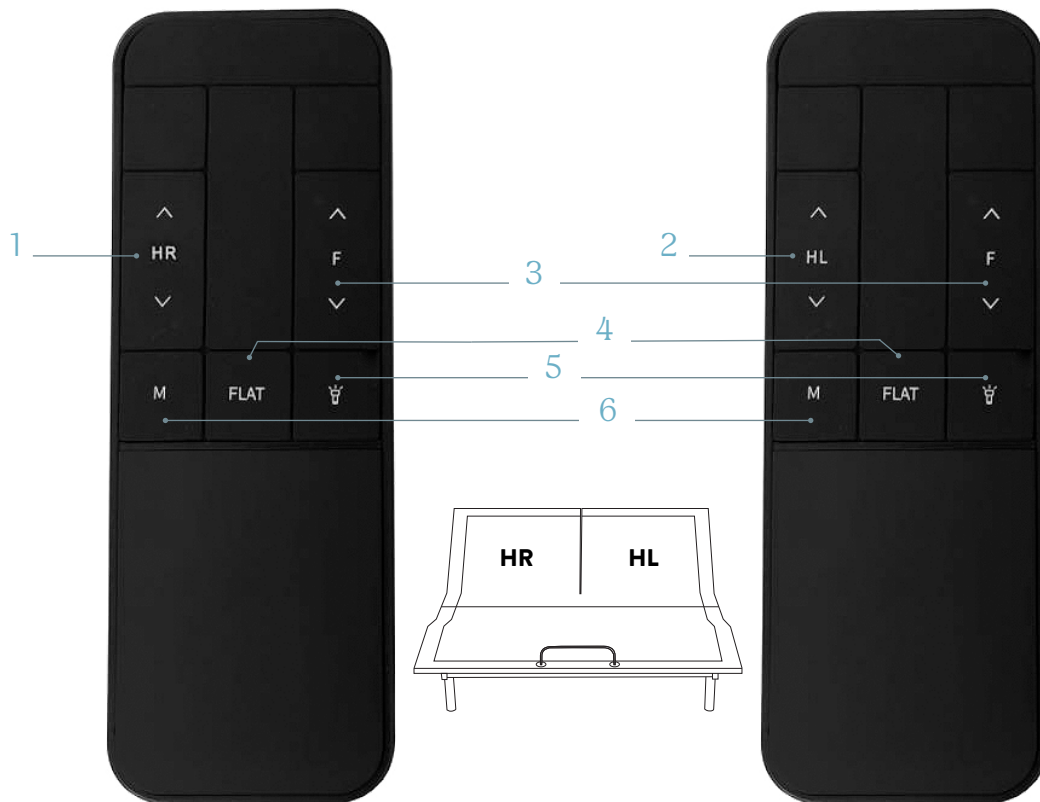
- 9 **NOTE:** Please unplug the bed before completing this step. With two people, carefully lift the adjustable bed and set it in place upright on its legs. Excessive pressure may damage the legs. Remove all protective plastic covering.
- 10 Insert mattress retainer bar into the two holes at the foot end of the bed.
- 11 Plug the powercord into a grounded electrical outlet. A surge protector (not included) is recommended. Verify that the bed is operational by using each function on the remote.



# Remote control guide

RIGHT HEAD REMOTE (HR)

LEFT HEAD REMOTE (HL)



## Right Head Position Adjustments (1)

Press the UP  or DOWN  arrows on the "HR" button to raise or lower the right head section of your bed.

## Left Head Position Adjustments (2)

Press the UP  or DOWN  arrows on the "HL" button to raise or lower the left head section of your bed.

## Foot Position Adjustments (3)

Press the UP  or DOWN  arrows on the "F" button to raise or lower the foot section of your bed.

## Presets (4, 5, 6)

### FLAT (4)

Press this button to return the bed to flat position.

### FLASHLIGHT (5)

Press this button to turn on the flashlight on your remote control. Release the button to turn it off.

### MEMORY (6)

Save your favorite position by adjusting the sections to your desired position. Press and hold the "M" button on the remote for 3 seconds., you will hear a beep and the postions is saved.

**NOTE:** Make sure your bed is in a flat position before using it.

# Troubleshooting

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In the event the adjustable bed fails to operate, investigate the symptoms and possible solutions below.

## Symptom

## Solutions

**The adjustable bed does not respond when the remote is used.**

**No features or functions of the adjustable bed activates.**

Make sure the remote control is paired with the adjustable bed.

Check that the power cord is plugged into a working electrical outlet.

Unplug the power cord from the outlet. After 1 minute, plug it back in. Press any button on the remote control and check if the bed responds.

Check if the control box is working properly. Make sure the control box is properly connected to the power supply unit by checking if the LED light turns on when the power cord is plugged in.

Check the batteries in the remote control. Replace with new batteries, if necessary.

Make sure batteries are properly installed. Follow the markings on the battery compartment.

Check that the surge protection device or electrical outlet is not defective. Test the outlet by plugging in another working appliance.

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**Remote control does not work or light up.**

Check if the remote buttons light up when pressed. If not, replace the batteries.

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**The adjustable bed stutters when in motion.**

Clear any clutter or obstructions under and around the adjustable bed. Radio frequency interference from other remotes or electronic devices may affect normal operation.

Check the batteries in the remote.

Assure the keys on remote are being pressed firmly down when operating the Head and Foot buttons.

## Warranty registration

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### Warranty Registration Form

Register your product in order to help expedite the warranty process. Please make sure you keep your receipt as proof of purchase. It is required to process warranty claims.

*Scan the QR code or register your bed online at [www.rizehome.com](http://www.rizehome.com).*







If you experience any trouble with your adjustable bed within the warranty period, please consult the troubleshooting guide provided with your bed and online, if applicable.

IF PROBLEMS PERSIST, PLEASE CALL CUSTOMER SERVICE TOLL FREE NUMBER

**800-444-8444**

Please have your receipt ready and available.

*Thank you and enjoy your adjustable bed!*