



SERVICE PLANS

Reliable protection for your purchase

Service Plan Pricing & Details	Free Essentials	\$599 Advanced	\$1499 Elite
Call/Text/Email Support	✓	✓	✓
30 Day Service Guarantee	✓	✓	✓
Workmanship Warranty	90 Days	6 Months	1 Year
On-Site Service Calls		1 Included	3 Included
On-Site Support♦		3 Days	1 Day
Labor Discount		10% Off	20% Off
Remote Alert Monitoring▪			✓
Pre-Event On-Site System Check•			✓
Vendor Warranty Assistance*			✓

Service plans have a 12-month commitment and renew automatically each year—easy and hassle-free! To qualify for Remote Alert Monitoring, your system needs compatible software. If you're unsure whether your setup meets the requirements, give us a call and we'd be happy to help.

Service Plan Features

- **Service Guarantee** – We've got you covered for connectivity, network issues, and software questions—plus, enjoy one complimentary on-site service call within 30 days of installation
- **Workmanship Warranty** – Covers physical labor on installed hardware (network issues not included)
- **On-Site Service Calls** – Included with *Advanced* and *Elite* Plans; *Essentials* Plan uses standard rates
- **On-Site Support** – Available for *Advanced* and *Elite* Plans, based on technician availability♦
- **Labor Discount** – Save on new labor during your active plan period
- **Remote Alert Monitoring** – Requires compatible products to activate▪
- **Pre-Event On-Site System Check** – One per year, just give us 14 days' notice•
- **Vendor Warranty Assistance** – If the manufacturer allows, we'll handle uninstalling, shipping, and reinstalling your replacement product*
- **Annual Commitment** – You'll receive notification 30 days before your current term to confirm renewal